# INVESTIGATION OF PROTECTION PAYMENTS FOR SAFE PASSAGE ALONG AFGHAN SUPPLY CHAIN

# **HEARING**

BEFORE THE

SUBCOMMITTEE ON NATIONAL SECURITY AND FOREIGN AFFAIRS OF THE

COMMITTEE ON OVERSIGHT AND GOVERNMENT REFORM HOUSE OF REPRESENTATIVES

ONE HUNDRED ELEVENTH CONGRESS

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# CONTENTS

Hearing held on June 22, 2010	Page 1
Statement of:	
Phillips, Lieutenant General William, Principal Military Deputy to the Assistant Secretary of the Army for Acquisition, Logistics, and Technology, Office of the Assistant Secretary of the Army for Acquisition, Logistics, and Technology, U.S. Army; Gary Motsek, Assistant Deputy Under Secretary of Defense for Program Support, Office of the Under Secretary of Defense for Acquisition, Technology and Logistics, Department of Defense; and Brigadier General John Nicholson, Director of the Pakistan/Afghanistan Coordination Cell, the Joint Staff, Depart-	0.5
ment of Defense	95
Motsek, Gary	102
Nicholson, Brigadier General John	112
Phillips, Lieutenant General William	95
Schwartz, Moshe, Specialist in Defense Acquisition, Congressional Research Service; Carl Forsberg, Research Analyst, Institute for the	
Study of War; Colonel T.X. Hammes, senior research fellow, Institute	
for National Strategic Studies, National Defense University; and S.	
Frederick Starr, Ph.D., the Paul H. Nitze School of Advanced Inter-	
national Studies, John Hopkins University	148
Forsberg, Carl	167
Hammes, Colonel T.X.	179
Schwartz, Moshe	148
Starr, S. Frederick	201
Letters, statements, etc., submitted for the record by:	
Forsberg, Carl, Research Analyst, Institute for the Study of War, pre-	
pared statement of	169
Hammes, Colonel T.X., senior research fellow, Institute for National Stra-	
tegic Studies, National Defense University, prepared statement of Issa, Hon. Darrell E., a Representative in Congress from the State of	181
California, followup question and response	127
Motsek, Gary, Assistant Deputy Under Secretary of Defense for Program Support, Office of the Under Secretary of Defense for Acquisition, Tech-	
nology and Logistics, Department of Defense, prepared statement of Nicholson, Brigadier General John, Director of the Pakistan/Afghanistan	104
Coordination Cell, the Joint Staff, Department of Defense, prepared	
statement of	114
Phillips, Lieutenant General William, Principal Military Deputy to the	
Assistant Secretary of the Army for Acquisition, Logistics, and Tech-	
nology, Office of the Assistant Secretary of the Army for Acquisition,	
Logistics, and Technology, U.S. Army:	
Followup questions and responses	137
Prepared statement of	98
Schwartz, Moshe, Specialist in Defense Acquisition, Congressional Re-	
search Service, prepared statement of	151
Starr, S. Frederick, Ph.D., the Paul H. Nitze School of Advanced Inter-	000
national Studies, John Hopkins University, prepared statement of	203
Tierney, Hon. John F., a Representative in Congress from the State	_
of Massachusetts, prepared statement of	5

# INVESTIGATION OF PROTECTION PAYMENTS FOR SAFE PASSAGE ALONG AFGHAN SUP-PLY CHAIN

# TUESDAY, JUNE 22, 2010

HOUSE OF REPRESENTATIVES,
SUBCOMMITTEE ON NATIONAL SECURITY AND FOREIGN
AFFAIRS,

COMMITTEE ON OVERSIGHT AND GOVERNMENT REFORM, Washington, DC.

The subcommittee met, pursuant to notice, at 2:30 p.m., in room 2154, Rayburn House Office Building, Hon. John F. Tierney (chairman of the subcommittee) presiding.

Present: Representatives Tierney, Murphy, Foster, Quigley,

Welch, Issa, and Flake.

Staff present: Andrew Wright, staff director; Talia Dubovi and Scott Lindsay, counsels; Boris Maguire, Aaron Blacksberg, Brendon Olson, Victoria Din, and Alexandra Mahler-Haug, interns; John Cuaderes, minority deputy staff director; Rob Borden, minority general counsel; Jennifer Safavian, minority chief counsel for oversight and investigations; Adam Fromm, minority chief clerk and Member liaison; Seamus Kraft, minority director of new media and press secretary; Justin LoFranco, minority press assistant and clerk; Tom Alexander, minority senior counsel; and Christopher Bright and Mark Marin, minority senior professional staff members.

Mr. TIERNEY. A quorum being present, the Subcommittee on National Security and Foreign Affairs hearing entitled, "Investigation of Protection Payments for Safe Passage Along the Afghan Supply Chain" will come to order.

I ask unanimous consent that only the chairman and ranking member of the subcommittee be allowed to make opening statements up to 10 minutes each. Without objection, so ordered.

I ask unanimous consent that the hearing record be kept open for 5 business days so that all members of the subcommittee will be allowed to submit a written statement for the record. Without objection, so ordered.

In our constitutional democracy, Congress is charged with overseeing that the executive branch executes its responsibilities in accordance with the law. Toward that end, this Congress has invested the Subcommittee on National Security and Foreign Affairs with a clear mandate to root out waste, fraud and abuse wherever we may find it. Real oversight is a powerful tool for transparency and accountability, not for political grandstanding. Today's report by the majority staff represents the best tradition of constructive oversight. After 6 months, 31 witnesses, 25,000 documents, hundreds of hours of work, and, yes, even meeting with one of the warlords at the heart of the investigation, the report provides the subcommittee, the Congress, and the American people with significant insight into how the Department of Defense has managed the supply chain for the U.S. troops in Afghanistan.

An investigation of this nature is akin to a puzzle. We have laboriously gathered the pieces on the table, fit together the edges, and filled in enough sections for us to understand what the picture will look like, but there are still portions to be completed. Though the puzzle is unfinished and important questions remain, the portrait that emerges is of the Department of Defense's systematic failure of management and oversight of contractors along the Afghan supply chain.

In the past 8 years the United States has placed an enormous burden on our brave men and women in uniform. The military has been asked to fight two grueling conflicts in some of the most difficult and hostile conditions imaginable. The challenge of supplying

our troops in the field is simply staggering.

To absorb the strain of these burdens the Department of Defense has increasingly looked to civilian contractors. In some cases using contractors rather than military personnel makes sense. What initially was a cost effective expediency, however, has morphed into an institutionalized reliance and wht can be a dangerous shortcut.

As the Congressional Budget Office put it, the recent increase in the size and scope of contractor support in the battlefield has been unprecedented in U.S. history. In Afghanistan today we have roughly 90,000 troops but reportedly use almost 110,000 contractors. As the Department of Defense has increased its reliance on contractors in conflict zones, it has not sufficiently increased its capability and expertise to manage and oversee those contractors.

At the Defense Contract Management Agency, for example, the civilian work force fell by 60 percent between 1990 and 2006. The combination of a massive increase in contracting and insufficient management and oversight capability is a recipe for disaster. In the case before us today we have just such a disaster. The Department of Defense outsourced almost all operational components of the supply chain that provides our troops with the food, water, fuel,

and equipment they need to do their job.

Critically, despite laws and regulations mandating strict oversight of armed private security guards in conflict areas, the Department outsourced management responsibility for those hired gunmen to other contractors. The Department put trucking contractors, many of which only had two or three employees in theater, in charge of procurement, management, and oversight of small armies of private security contractors. The trucking companies were then directed to send their subcontracted trucks and subcontracted security through many of the most dangerous locations on Earth while carrying millions of dollars of critical supplies for our troops.

According to the report, many in the Department of Defense apparently took comfort in these arrangements. The responsibility for security and risk of loss was on the contractors and their subcontractors. The prevailing attitudes seemed to be that as long as

the trucks got to their destination, don't rock the boat. When problems did arise, the response was to rap the prime contractors on the knuckle and remind them to follow the terms of the contract.

To their credit, many of the contractors immediately recognized that they could not adequately procure, manage, or oversee mass scale security services in Afghanistan and they raised red flags. They told the military that they were being extorted, making massive protection payments for safe passage and possibly, "funding the insurgency."

These extraordinary warnings appear to have fallen on deaf ears. The contracting officers, contract managers, and relevant regulators consistently responded that the companies just needed to get the trucks to their destination. Contractors raised serious concerns about extortion payments funding warlords within 2 days of the contract performance beginning, and here we are 14 months later and nothing has changed. Nothing has changed.

The benefits of outsourcing trucking and security in the supply chain are clear: No U.S. troops are put in harm's way and they can

instead focus their energies on higher priority missions.

This report, however, must also weigh the cost of contracting out the supply chain. In short, this contract appears to have fueled warlordism, extortion, corruption, and maybe even funded the enemy. U.S. taxpayer dollars are feeding a protection racket in Afghanistan that would make Tony Soprano proud.

Further consideration must now be given to determine whether the Department of Defense's failure to provide management, or properly manage or oversee its supply chain logistics contracts has

undermined the overall U.S. mission.

In January of this year, Major General Michael Flynn, our principal military intelligence officer in Afghanistan, wrote a public report saying that the United States is largely blind, deaf, and dumb when it comes to understanding local politics, power dynamics and economic structures within Afghanistan. I would add that the United States is also largely blind, sometimes willfully so, to the corrupting influences of our own contracting and development work. We must be self-aware of how our massive footprint in Afghanistan could affect such a sensitive environment.

Before I close, I want to address a recurring retort to this investigation. Some say this is just the way things are done in Afghanistan. Others have compared the funding of warlords and possibly insurgents in Afghanistan to the Anbar Awakening in Iraq. There, General Petraeus used cash and other incentives to strategically co-opt insurgents. Blindly funding warlords by extortion and corruption in Afghanistan through multiple layers of invisible subcontracting is no Anbar Awakening. If the Department of Defense wants to co-op warlords or strongmen or insurgents with U.S. taxpayer dollars, military commanders in the field need to take direct responsibility for those relationships in order to ensure absolute accountability.

This oversight committee is charged by Congress with the stewardship of American taxpayer dollars, and rooting out waste, fraud and abuse wherever we may find it. With this report in hand, we intend to hold the Department of Defense accountable to the subcommittee, to Congress, and to the American people.

With that, I defer to Mr. Flake for his opening remarks.

[The prepared statement of Hon. John F. Tierney follows:]

#### STATEMENT OF JOHN F. TIERNEY

Chairman, Subcommittee on National Security and Foreign Affairs Committee on Oversight and Government Reform U.S. House of Representatives

Hearing on "Investigation of Protection Payments for Safe Passage Along the Afghan Supply Chain"

June 22, 2010

# As Prepared for Distribution

In our constitutional democracy, Congress is charged with overseeing that the Executive Branch executes its responsibilities in accordance with law. Toward that end, this Congress has invested the Subcommittee on National Security and Foreign Affairs with a clear mandate to root out waste, fraud, and abuse, wherever we may find it.

Real oversight is a powerful tool for transparency and accountability, not for political grandstanding. Today's report by the Majority staff represents the best tradition of constructive oversight. After six months, 31 witnesses, 25,000 documents, hundreds of hours of work, and, yes, even tea with one of the warlords at the heart of the investigation, the report provides the Subcommittee, the Congress, and the American people with significant insight into how the Department of Defense has managed the supply chain for U.S. troops in Afghanistan.

An investigation of this nature is akin to a puzzle. We have laboriously gathered the pieces on the table, fit together the edges, and filled in enough sections for us to understand what the picture will look like, but there are still portions to be completed. Though the puzzle is unfinished, and important questions remain, the portrait that emerges is of the Department of Defense's systematic failure of management and oversight of contractors along the Afghan supply chain.

In the past eight years, the United States has placed an enormous burden on our brave men and women in uniform. The military has been asked to fight two grueling conflicts in some of the most difficult and hostile conditions imaginable. The challenge of supplying our troops in the field is simply staggering.

To absorb the strain of these burdens, the Department of Defense has increasingly looked to civilian contractors. In some cases, using contractors rather than military personnel makes sense. What initially was a cost-effective expediency, however, has morphed into an institutionalized reliance and a dangerous shortcut. As the Congressional Budget Office put it, the recent increase in the size and scope of contracted support in the battlefield has been "unprecedented in U.S. history." In Afghanistan today, we have roughly 90,000 troops but reportedly use almost 110,000 contractors.

As the Department of Defense has increased its reliance on contractors in conflict zones, it has not sufficiently increased its capability and expertise to manage and oversee those contractors. At the Defense Contract Management Agency, for example, the civilian workforce fell by 60% from 1990 to 2006. The combination of a massive increase in contracting and insufficient management and oversight capability is a recipe for disaster.

In the case before us today, we have just such a disaster. The Department of Defense outsourced almost all operational components of the supply chain that provides our troops with the food, water, fuel, and equipment they need to do their job. Critically, despite laws and regulations mandating strict oversight of armed private security guards in conflict areas, the Department outsourced management responsibility for these hired gunmen to other contractors.

The Department put trucking contractors, many of which only had two or three employees in theater, in charge of procurement, management, and oversight of small armies of private security contractors. The trucking companies were then directed to send their subcontracted trucks and subcontracted security through many of the most dangerous locations on Earth while carrying millions of dollars of critical supplies for our troops.

According to the report, many in the Department of Defense apparently took comfort in these arrangements. The responsibility for security and risk of loss was on the contractors and their subcontractors. The prevailing attitude was that as long as the trucks got to their destination, don't rock the boat. When problems did arise, the response was to wrap the prime contractors on the knuckle and remind them to follow the terms of the contract.

To their credit, many of the contractors immediately recognized that they could not adequately procure, manage, or oversee mass-scale security services in Afghanistan, and they raised red flags. They told the military that they were being extorted, making massive "protection payments for safe passage," and possibly – quote – "funding the insurgency."

These extraordinary warnings fell on deaf ears. The contracting officers, contract managers, and relevant regulators consistently responded that the companies just needed to get the trucks to their destination. Contractors raised serious concerns about extortion payments funding warlords within 2 days of contract performance beginning, and yet here we are, 14 months later, and nothing has changed. I repeat: nothing has changed.

The benefits of outsourcing trucking and security on the supply chain are clear: no U.S. troops are put in harm's way and they can instead focus more of their energies on higher priority missions. This report helps us also weigh the costs of contracting out the supply chain.

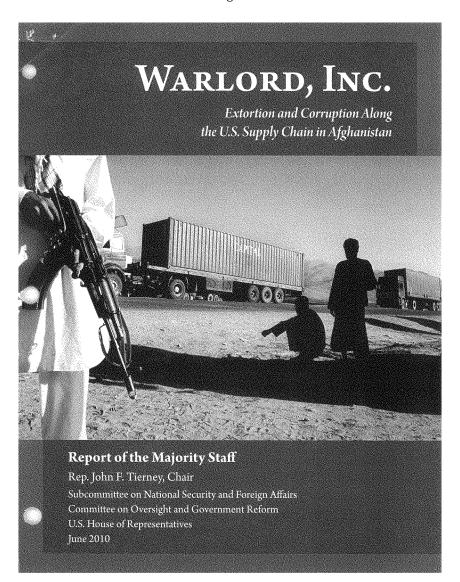
In short, this contract has fueled warlordism, extortion, corruption, and maybe even funded the enemy. U.S. taxpayer dollars are feeding a protection racket in Afghanistan that would make Tony Soprano proud. Further consideration must now be given to determine

whether the Department of Defense's failure to properly manage or oversee its supply chain logistics contracts has undermined the overall U.S. mission.

In January of this year, Major General Michael Flynn, our principal military intelligence officer in Afghanistan, wrote a public report saying that the United States is largely blind, deaf, and dumb when it comes to understanding local politics, power dynamics, and economic structures within Afghanistan. I would add that the United States is also largely blind – sometimes willfully so – to the corrupting influences of our own contracting and development work. We must be self-aware of how our massive footprint in Afghanistan can affect such a sensitive environment.

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The Oversight Committee is charged by Congress with stewardship of American taxpayer dollars, and with rooting out waste, fraud, and abuse, wherever we may find it. With this report in hand, we intend to hold the Department of Defense accountable – to the Subcommittee, to the Congress, and to the American people.





# Congress of the United States Washington, DC 20515

June 22, 2010

To the Members of the Subcommittee:

Today I present to you a report entitled, Warlord, Inc.: Extortion and Corruption Along the U.S. Supply Chain in Afghanistan, which has been prepared by the Majority staff of the Subcommittee on National Security and Foreign Affairs of the Committee on Oversight and Government Reform. After a six-month investigation, the report exposes the circumstances surrounding the Department of Defense's outsourcing of security on the supply chain in Afghanistan to questionable providers, including warlords.

The findings of this report range from sobering to shocking. In short, the Department of Defense designed a contract that put responsibility for the security of vital U.S. supplies on contractors and their unaccountable security providers. This arrangement has fueled a vast protection racket run by a shadowy network of warlords, strongmen, commanders, corrupt Afghan officials, and perhaps others. Not only does the system run afoul of the Department's own rules and regulations mandated by Congress, it also appears to risk undermining the U.S. strategy for achieving its goals in Afghanistan.

To be sure, Afghanistan presents an extremely difficult environment for military operations, logistics, and business practices. Nevertheless, the evidence indicates that little attention was given to the cost-benefit analysis of allowing the system to continue in a fashion that injected a good portion of a \$2.16 billion contract's resources into a corruptive environment. The 'fog of war' still requires a direct line of sight on contractors.

This report is confined to the facts pertaining to the Host Nation Trucking contracts, and in that limited sphere there are constructive changes that can be made to the U.S. supply chain in Afghanistan to improve contracting integrity while mitigating corrupting influences. This report offers some realistic recommendations to serve as a catalyst for what appears to be a much-needed reconsideration of policy.

However, the Department, the Administration, and Congress will have to determine if the information presented here, along with other information and developments, will require reconsideration of the overall strategic approach to our mission in Afghanistan. The critical new information contained in the report will inform the Subcommittee and Congress as a whole as it formulates and oversees an Afghanistan policy that must serve vital U.S. interests. In turn, the Department of Defense would be well served to take a hard look at this report and initiate prompt remedial action.

Sincerely,

John F. Tierney Chairman

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#### Note on Methodology

In November 2009, at the behest of Chairman John Tierney, the Majority staff of the Subcommittee on National Security and Foreign Affairs initiated a preliminary inquiry into the Department of Defense's Afghan Host Nation Trucking (HNT) contract. This inquiry was prompted by a report from Aram Roston in *The Nation*<sup>1</sup> regarding allegations that U.S. trucking contractors were making protection payments for safe passage through insecure areas in order to supply U.S. troops in the field. In December 2009, Chairman Tierney sent letters to the Department of Defense and to the eight HNT contractors requesting documents and information related to the operation of the contract. In total, the Department and the contractors produced over 25,000 pages of documents to Chairman Tierney and Ranking Member Jeff Flake.

After receiving documents, Majority and Minority staff formally interviewed 31 witnesses in connection with the investigation, including military personnel, HNT contractors, private security providers, and experts on politics and corruption in Afghanistan. The Majority staff recorded detailed notes from each meeting and subsequently provided memoranda summarizing individual interviews to the Minority staff for comment. Those interview memoranda are on file with the Subcommittee. The Majority staff conducted preliminary interviews with three senior Department of Defense officials referenced in this report but were prohibited from conducting formal interviews by the Department's decision to resist access to military personnel deployed in Afghanistan.

The Majority and Minority staff also received several relevant intelligence briefings, but, for purposes of public dissemination, no classified information is contained in this report.

Due to the security risks faced by contractor personnel supporting the U.S. mission in Afghanistan, this report does not specifically disclose the names or identities of many cooperating witnesses.

With some important exceptions, the Subcommittee eventually received substantial cooperation with its investigation from the Department of Defense and most of the HNT contractors. Notably, after almost six months of requests, the Department only provided a critically relevant document relating to its own investigation into the allegations at issue on June 14, 2010 – eight days before the scheduled hearing on the Subcommittee's investigation. That document has been withheld from inclusion in this report at the Department of Defense's request. At the time of printing, discussions regarding the origin and context of that document are ongoing.

# **CONTENTS**

I.	EXECUTIVE SUMMARY1					
II.	BACKGROUND6					
III.	FINDINGS17					
	1.	Security for the U.S. Supply Chain Is Principally Provided by Warlords17				
	2.	The Highway Warlords Run a Protection Racket29				
	3.	Protection Payments for Safe Passage Are a Significant Potential Source of Funding for the Taliban34				
	4.	Unaccountable Supply Chain Security Contractors Fuel Corruption41				
	5.	Unaccountable Supply Chain Security Contractors Undermine U.S. Counterinsurgency Strategy44				
	6.	The Department of Defense Lacks Effective Oversight of Its Supply Chain and Private Security Contractors in Afghanistan				
	7.	HNT Contractors Warned the Department of Defense About Protection Payments for Safe Passage to No Avail55				
rv.	REC	OMMENDATIONS67				
End	notes	69				

 $Cover\ Photo\ Credit:\ Adam\ Ferguson/The\ New\ York\ Times/Redux$ 

For further information related to this report, please contact the Subcommittee on National Security and Foreign Affairs at (202) 225-2548 or visit: http://national security.oversight.house.gov

# I. EXECUTIVE SUMMARY

We have to do a better job in the international side to coordinate our aid, to get more accountability for what we spend in Afghanistan. But much of the corruption is fueled by money that has poured into that country over the last eight years. And it is corruption at every step along the way, not just in Kabul.

You know, when we are so dependent upon long supply lines, as in Afghanistan, where everything has to be imported, it's much more difficult than it was in Iraq, where we had Kuwait as a staging ground to go into Iraq. You offload a ship in Karachi and by the time whatever it is – you know, muffins for our soldiers' breakfasts or anti-IED equipment – gets to where we're headed, it goes through a lot of hands. And one of the major sources of funding for the Taliban is the protection money.

Secretary of State Hillary Rodham Clinton
 Testimony before the Senate Foreign Relations Committee
 December 3, 2009

In Afghanistan, the U.S. military faces one of the most complicated and difficult supply chains in the history of warfare. The task of feeding, fueling, and arming American troops at over 200 forward operating bases and combat outposts sprinkled across a difficult and hostile terrain with only minimal road infrastructure is nothing short of herculean. In order to accomplish this mission, the Department of Defense employs a hitherto unprecedented logistics model: responsibility for the supply chain is almost entirely outsourced to local truckers and Afghan private security providers.

The principal contract supporting the U.S. supply chain in Afghanistan is called Host Nation Trucking, a \$2.16 billion contract split among eight Afghan, American, and Middle Eastern companies. Although there are other supply chain contracts, the HNT contract provides trucking for over 70 percent of the total goods and materiel distributed to U.S. troops in the field, roughly 6,000 to 8,000 truck missions per month. The trucks carry food, supplies, fuel, ammunition, and even Mine Resistant Ambush Protected vehicles (MRAPs).

The crucial component of the HNT contract is that the prime contractors are responsible for the security of the cargo that they carry. Most of the prime contractors and their trucking subcontractors hire local Afghan security providers for armed protection of the trucking convoys. Transporting valuable and sensitive supplies in highly remote and insecure locations requires extraordinary levels of security. A typical convoy of 300 supply trucks going from Kabul to Kandahar, for example, will travel with 400 to 500 guards in dozens of trucks armed with heavy machine guns and rocket-propelled grenades (RPGs).

The private security companies that protect the convoys are frequently involved in armed conflict with alleged insurgents, rival security providers, and other criminal elements. The security providers report having lost hundreds of men over the course of the last year alone, though the veracity of these reports is difficult to judge. Many of the firefights purportedly last for hours and involve significant firepower and frequent civilian casualties. Indeed, in an interview with the Subcommittee staff, the leading convoy security commander in Afghanistan said that he spent \$1.5 million on ammunition per month.

From one perspective, the HNT contract works quite well: the HNT providers supply almost all U.S. forward operating bases and combat outposts across a difficult and hostile terrain while only rarely needing the assistance of U.S. troops. Nearly all of the risk on the supply chain is borne by contractors, their local Afghan truck drivers, and the private security companies that defend them. During the Soviet Union's occupation of Afghanistan (1979-1989), by contrast, its army devoted a substantial portion of its total force structure to defending its supply chain. The HNT contract allows the United States to dedicate a greater proportion of its troops to other counterinsurgency priorities instead of logistics.

But outsourcing the supply chain in Afghanistan to contractors has also had significant unintended consequences. The HNT contract fuels warlordism, extortion, and corruption, and it may be a significant source of funding for insurgents. In other words, the logistics contract has an outsized strategic impact on U.S. objectives in Afghanistan.

The Department of Defense has been largely blind to the potential strategic consequences of its supply chain contingency contracting. U.S. military logisticians have little visibility into what happens to their trucks on the road and virtually no understanding of how security is actually provided. When HNT contractors self-reported to the military that they were being extorted by warlords for protection payments for safe passage and that these payments were "funding the insurgency," they were largely met with indifference and inaction.

Specifically, the Subcommittee on National Security and Foreign Affairs Majority staff makes the following findings:

1. Security for the U.S. Supply Chain Is Principally Provided by Warlords. The principal private security subcontractors on the HNT contract are warlords, strongmen, commanders, and militia leaders who compete with the Afghan central government for power and authority. Providing "protection" services for the U.S. supply chain empowers these warlords with money, legitimacy, and a raison d'etre for their private armies. Although many of these warlords nominally operate under private security companies licensed by the Afghan Ministry of Interior, they thrive in a vacuum of government authority and their interests are in fundamental conflict with U.S. aims to build a strong Afghan government.

- 2 -

- 2. The Highway Warlords Run a Protection Racket. The HNT contractors and their trucking subcontractors in Afghanistan pay tens of millions of dollars annually to local warlords across Afghanistan in exchange for "protection" for HNT supply convoys to support U.S. troops. Although the warlords do provide guards and coordinate security, the contractors have little choice but to use them in what amounts to a vast protection racket. The consequences are clear: trucking companies that pay the highway warlords for security are provided protection; trucking companies that do not pay believe they are more likely to find themselves under attack. As a result, almost everyone pays. In interviews and documents, the HNT contractors frequently referred to such payments as "extortion," "bribes," "special security," and/or "protection payments."
- 3. Protection Payments for Safe Passage Are a Significant Potential Source of Funding for the Taliban. Within the HNT contractor community, many believe that the highway warlords who provide security in turn make protection payments to insurgents to coordinate safe passage. This belief is evidenced in numerous documents, incident reports, and e-mails that refer to attempts at Taliban extortion along the road. The Subcommittee staff has not uncovered any direct evidence of such payments and a number of witnesses, including Ahmed Wali Karzai, all adamantly deny that any convoy security commanders pay insurgents. According to experts and public reporting, however, the Taliban regularly extort rents from a variety of licit and illicit industries, and it is plausible that the Taliban would try to extort protection payments from the coalition supply chain that runs through territory in which they freely operate.
- 4. Unaccountable Supply Chain Security Contractors Fuel Corruption. HNT contractors and their private security providers report widespread corruption by Afghan officials and frequent government extortion along the road. The largest private security provider for HNT trucks complained that it had to pay \$1,000 to \$10,000 in monthly bribes to nearly every Afghan governor, police chief, and local military unit whose territory the company passed. HNT contractors themselves reported similar corruption at a smaller scale, including significant numbers of Afghan National Police checkpoints. U.S. military officials confirmed that they were aware of these problems.
- 5. Unaccountable Supply Chain Security Contractors Undermine U.S.
  Counterinsurgency Strategy. While outsourcing principal responsibility for the supply chain in Afghanistan to local truckers and unknown security commanders has allowed the Department of Defense to devote a greater percentage of its force structure to priority operations, these logistics arrangements have significant unintended consequences for the overall counterinsurgency strategy. By fueling government corruption and funding parallel power structures, these logistics arrangements undercut efforts to establish popular confidence in a credible and sustainable Afghan government.

- 6. The Department of Defense Lacks Effective Oversight of Its Supply Chain and Private Security Contractors in Afghanistan. The Department of Defense has little to no visibility into what happens to the trucks carrying U.S. supplies between the time they leave the gate to the time they arrive at their destination. Despite serious concerns regarding operations, no military managers have ever observed truck operations on the road or met with key security providers. The Department of Defense's regulations, promulgated in response to direction by Congress, require oversight of all private security companies working as contractors or subcontractors for the U.S government. These requirements include ensuring that all private security company personnel comply with U.S. government and local country firearm laws, that all private security company equipment be tracked, and that all incidents of death, injury, or property damage be fully investigated. The Department of Defense is grossly out of compliance with applicable regulations and has no visibility into the operations of the private security companies that are subcontractors on the HNT contract.
- 7. HNT Contractors Warned the Department of Defense About Protection Payments for Safe Passage to No Avail. In meetings, interviews, e-mails, white papers, and PowerPoint presentations, many HNT prime contractors self-reported to military officials and criminal investigators that they were being forced to make "protection payments for safe passage" on the road. While military officials acknowledged receiving the warnings, these concerns were never appropriately addressed.

There are numerous constructive changes that could be made to the U.S. military trucking effort in Afghanistan that would improve contracting integrity while mitigating corrupting influences. As the Department of Defense absorbs the findings in this report and considers its course of action, the Subcommittee on National Security and Foreign Affairs Majority staff makes the following recommendations:

- Assume Direct Contractual Responsibility for Supply Chain Security Providers. If
  the United States is going to use small armies of private security contractors to defend
  its massive supply chain in a war zone, the Department of Defense must take direct
  responsibility for those contractors to ensure robust oversight. Trucking companies are
  wholly incapable of overseeing this scale of security operations. The U.S. government
  needs to have a direct line of authority and accountability over the private security
  companies that guard the supply chain.
- Review Counterinsurgency Consequences of the HNT Contract. The Department
  of Defense needs to conduct a top-to-bottom evaluation of the secondary effects of
  the HNT contract that includes an analysis of corruption, Afghan politics and power
  dynamics, military utility, and economic effects.

- 3. Consider the Role of Afghan National Security Forces in Highway Security. In the future, Afghan security forces will have a role to play in road security. Proposals to reform the convoy security scheme ought to take a medium- to long-term view of the role of Afghan security forces, while developing credible security alternatives that address the immediate U.S. military logistics needs.
- 4. Inventory Actual Trucking Capacity Available to the Department of Defense. The Department of Defense should conduct a survey of the available trucking capacity in Afghanistan under the HNT contract to ensure that its needs will be met with the additional forces under orders to deploy to Afghanistan.
- 5. Draft Contracts to Ensure Transparency of Subcontractors. Contracts between the Department of Defense and its trucking and/or security prime contractors need to include provisions that ensure a line of sight, and accountability, between the Department and the relevant subcontractors. Where Department of Defense regulations already require such provisions, the Department needs to enforce them.
- 6. Oversee Contracts to Ensure Contract Transparency and Performance. The Department of Defense needs to provide the personnel and resources required to manage and oversee its trucking and security contracts in Afghanistan. Contracts of this magnitude and of this consequence require travel 'outside the wire.' For convoys, that means having the force protection resources necessary for mobility of military logistics personnel to conduct periodic unannounced inspections and ride-alongs.
- 7. Analyze Effect of Coalition Contracting on Afghan Corruption. The national security components of the U.S. government, including the Department of Defense, the Department of State, the U.S. Agency for International Development, the Department of Justice, and the intelligence community, need to systematically track and analyze the effects of U.S., NATO, and other international contracting on corruption in Afghanistan.

# II. BACKGROUND

#### Supplying the Troops

Afghanistan ... is a landlocked country whose neighbors range from uneasy U.S. allies, such as Pakistan and Uzbekistan, to outright adversaries, such as Iran. Thirty years of war have devastated what little infrastructure the country had. In the south, scattered population centers are separated by deserts; in the east, they're divided by mountains. Winter brings storms and snow; spring brings floods.<sup>2</sup>

The U.S. operation in Afghanistan has presented the U.S. military with the most complex logistical operation it has ever undertaken. By September 2010, under President Barack Obama's plan to increase troop strength, the United States will have 100,000 troops in Afghanistan, with an additional 38,000 allied forces under NATO command. Military logistics officers are responsible for providing the troops with the food, water, shelter, weapons, ammunition, and fuel they need to perform their duties.

To put the scope of the logistics operation into perspective, U.S. and NATO forces required 1.1 million gallons of fuel *per day* in 2009. That year, as troop levels grew from 31,800 to 68,000, U.S. military and contractor planes delivered 187,394 tons of cargo.<sup>3</sup> Given that the backbone of the military's distribution network is overland, the cargo transported by trucks is nearly ten times that amount. Eighty percent of goods and materiel reach Afghanistan by land.<sup>4</sup>

Getting cargo to Afghanistan is a tricky endeavor. Unlike Iraq, which has access to the Persian Gulf and is bordered by several U.S. allies, Afghanistan is landlocked between countries with unstable security, impenetrable geographic barriers, and governments hostile to the United States. The most direct route to redeploy goods and materiel from Iraq to Afghanistan runs through Iran and is therefore unusable. To the north, the government in Turkmenistan has refused to allow U.S. supply routes to pass through the country.

There are two main land routes into Afghanistan, one from the south through Pakistan and the other from the north through Central Asia. The southern route is the most used and the most dangerous. Cargo is processed in the port of Karachi and then sent north, where it must pass through "the Pashtun tribal lands, where insurgents unfriendly to both Kabul and Islamabad have strong support." These insurgents include the Quetta Shura, led by the top leaders of the deposed Afghan Taliban. On June 8, 2010, for example, militants in Pakistan attacked a convoy of contractor supply trucks carrying U.S. goods as it stopped at a depot just outside of Islamabad, burning 30 trucks and killing six."

The northern route through Central Asia is safer, but also longer and significantly more expensive, adding 10-20 days of transport time and two to three times the cost. The northern route also passes through several countries, necessitating significant diplomatic support to ensure that

border crossings run smoothly.<sup>7</sup> Central Asia is also plagued by pockets of political instability. In Kyrgyzstan, for example, the sitting president was deposed in April. The country's southern region, which includes important rail networks used for U.S. supplies, has erupted in an ethnic pogrom.<sup>8</sup>

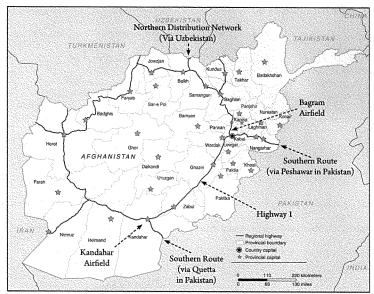
The fastest route to Afghanistan is by air. However, the lack of airport infrastructure places significant constraints on the military's ability to rely on air transport to supply the troops. Afghanistan has only 16 airports with paved runways, and of those, only four are accessible to non-military aircraft (including contractor-operated cargo planes). Air transport is also the most costly shipping option. Thus, while air transport is available, it is limited to personnel and high-priority cargo. Only about 20 percent of cargo reaches Afghanistan by air. 10

#### Distribution within Afghanistan

Once cargo reaches Afghanistan, it is taken to one of a handful of distribution hubs, the largest of which are Bagram Airfield in the north and Kandahar Airfield in the south. From there, the supplies must be distributed throughout the country to over 200 U.S. forward operating bases and combat outposts, many of which are located in remote and dangerous areas. While helicopters can be used for some transport, harsh flying conditions, weight limits, frequent maintenance downtimes, high costs, and the sheer size of the country place significant limits on how much helicopters can be utilized. Thus, the vast majority of in-country transport is accomplished by truck.

Afghanistan presents a uniquely challenging environment for ground transport. The terrain is unforgiving: deserts that kick up sandstorms in the summer become flooded and muddy in the spring, and treacherous mountain roads leave no room for error. Summer heat regularly reaches 120 degrees. Mountain weather can change in an instant, bringing snow and freezing rain. In the winter, the single tunnel that connects Kabul to northern Afghanistan is frequently cut off by avalanches. A break-down in the mountains can close a route for days, until the vehicle can be disassembled and airlifted out. <sup>12</sup> The lack of infrastructure – including a dearth of paved roads – leaves drivers to face the elements unassisted.

If terrain and weather were not challenging enough, man-made hazards pose an even bigger threat to trucks in Afghanistan. Explosives can be easily planted and concealed along transport routes, and insurgents regularly attack. General Duncan McNabb, commander of U.S. Transportation Command, told Congress last year, "[i]f you ask me what I worry about at night, it is the fact that our supply chain is always under attack."



Source: GAO analysis of data from the Consultative Group for the Transport Sector and USAIT Supplemented by Subcommittee staff

Finally, limited processing capacity at the distribution hubs can delay distribution. For example, Kandahar Airfield has had significant problems handling the volume of cargo it receives, leading to backlogs of trucks waiting to take goods for distribution. A 24-hour truck yard for trucks contracted to carry military supplies has alleviated the problem to some degree, but delays persist. Contractors report that in some instances their drivers have waited outside Kandahar Airfield for several weeks until they were permitted to unload cargo.

Taken together, these elements pose considerable challenges for the logistics officers in charge of making sure supplies reach the troops. The experience of the U.S. military in Iraq

"In Iraq, logistics was on cruise control. In Afghanistan, it's graduate-level logistics to make it happen."

– Senior U.S. Military Official

- a country with decent infrastructure and manageable terrain - is not comparable. As a senior

military official who has spent time in both Iraq and Afghanistan noted, "[i]n Iraq, logistics was on cruise control. In Afghanistan, it's graduate-level logistics to make it happen." Another official described Afghanistan as "the harshest logistics environment on earth."  $^{16}$ 

Despite the best efforts of military logisticians, the supply chain does not always work, delaying critical life support to the troops. A military official who served in Afghanistan in 2007 and 2008 noted that at times "we had guys out there at the outposts in my area of operations starving because we couldn't get resupply in to them." <sup>17</sup>

# Afghan Trucking

The U.S. military relies on local Afghan trucking companies for almost all of its ground transport needs. The trucking industry is a key part of the Afghan economy, providing employment opportunities for a large segment of the population who otherwise would have trouble finding work due to the high rate of illiteracy. U.S. trucking contracts provide a relatively lucrative source of income in this very poor country. The owner of one of the trucking companies supporting the U.S. supply chain reported that between the drivers, assistant drivers, managers, and mechanics, his company single-handedly feeds 20,000 people. 18

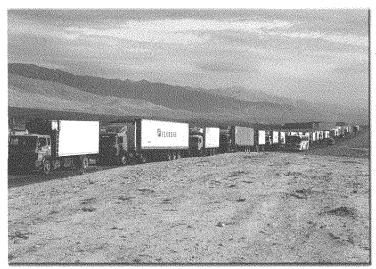


Photo Credit: Defense Imagery

According to this owner, "truck drivers are captains of their own ships." With little infrastructure to support them, a driver and his assistant (usually a young son) must have the wherewithal to survive for weeks or even months on the road. Truckers will often decorate their trucks in an ornate manner, and these so-called "Jingle Trucks" – named for the sound they make as they drive – are found throughout the roads of Afghanistan.

## The Host Nation Trucking Contract

The HNT contract is a \$2.16 billion dollar indefinite delivery/indefinite quantity (IDIQ) contract to provide ground transportation in Afghanistan for over 70 percent of Department of Defense goods and materiel, including food, water, fuel, equipment, and ammunition.<sup>20</sup> The Department of Defense initially requested a statement of capabilities for the current HNT contract in August 2008 and issued a request for proposals in September 2008. Thirty-five contractors submitted bids, and the competitive range was narrowed to ten.<sup>21</sup>

The contract was awarded to six contractors on March 15, 2009, and performance began on May 1, 2009. <sup>22</sup> Although the contract started with a total contract cap of \$360 million dollars, according to the Department of Defense, "[t]wo weeks after performance began requirements skyrocketed at a pace that acquisition planners could not have anticipated" due to the surge in troops. <sup>23</sup> In July 2009, Acting Assistant Secretary of the Army Dean Popps signed a "Justification and Approval for Out of Scope Modification" that increased the total contract size to \$2.16 billion, with an individual cap of \$360 million per HNT contractor. <sup>24</sup> For context, the total annual gross domestic product of Afghanistan was just over \$13 billion in 2009. <sup>25</sup>

Prior to this HNT contract, the Department of Defense's supply transportation was provided under a blanket purchase agreement (BPA)<sup>26</sup> with several companies, some of whom are now prime or sub-contractors for the current HNT contract. The new HNT contract was conceived to add capacity, simplify pricing, and solve several problems with the BPA, including concerns regarding corruption and bribery among BPA contractors and, in one case, a U.S. Army contracting officer.<sup>27</sup>

## The "Contractor is Responsible for All Security"

Importantly, the HNT contract included one new critical provision: section 4.9 of the Statement of Work provides that the "Contractor is responsible for all security" and that "[t]he Contractor will conduct convoys independently, without military escorts, unless otherwise determined by the USG [U.S. government] at its sole direction." The Statement of Work acknowledges the risk to drivers: "the USG will not intentionally direct the Contractor to pass through an area where the chance of hostilities is high. However, the USG cannot foreclose the possibility of hostile acts occurring." <sup>218</sup>

The Statement of Work further regulates the minimum security that each HNT contractor must provide for each mission: two security vehicles for every five trucks. In addition, the contract provides that "all weapons utilized will be provided by the Contractor and will be within the prescribed USG authorized weapon listing."

# Department of Defense Management and Oversight of HNT

Operational management of the HNT contract was initially handled by the  $484^{th}$  Movement Control Battalion of the U.S. Army. In February 2010, the  $419^{th}$  Movement Control Battalion took over management of the contract. In For HNT, both movement control battalions reported to the  $143^{rd}$  Expeditionary Sustainment Brigade.

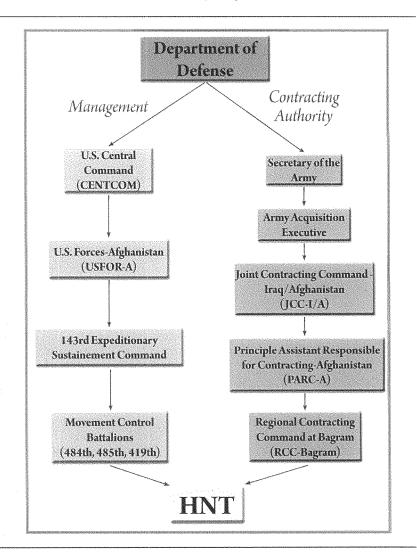
Actual signing authority for the HNT contract flowed through a complex hierarchy of military commands. The HNT contract is immediately overseen by the Regional Contracting Center in Bagram (RCC-Bagram). RCC-Bagram is one of a handful of contracting centers in Afghanistan

that report to the Principal Assistant Responsible for Contracting-Afghanistan (PARC-A). The PARC-A reports to the Joint Contracting Command-Iraq/Afghanistan (JCC-I/A). JCC-I/A gets contracting authority from the Army Acquisition Executive and the Secretary of the Army, but as a practical matter reports to the Commander of U.S. Central Command (CENTCOM).

"The Contractor is responsible for all security. The Contractor will conduct convoys independently, without military escorts, unless otherwise destermined by the U.S. government at its sole discretion."

– HNT Statement of

Work



Warlord, Inc. | Background

#### **HNT Contractors**

The HNT contract was originally awarded to six contractors, four of whom previously held contracts under the BPA. In late 2009, two additional companies were added, both of which had previous trucking experience under the BPA.<sup>32</sup> The two companies that had not been prime contractors under the BPA had both worked as subcontractors under that agreement.

Several of the prime contractors for HNT do not own trucks and subcontract out all of their trucking needs. In other words, they essentially serve as brokers to the local Afghan trucking companies. In several cases, the prime contractors have only a handful of personnel in Afghanistan, and in at least one case, the contractor had no prior experience in the trucking business. Prime contractors reported that there is a finite "pool" of trucks in Afghanistan, and many of the prime contractors compete with each other through subcontractors for the use of the same vehicles.33

The following companies are prime contractors under the HNT contract:34

NCL Holdings (NCL) - NCL was founded in May 2005 by Hamed Wardak, the son of the Afghan Defense Minister, Abdul Rahim Wardak. The company is based in Northern Virginia. Prior to receiving the HNT contract in 2009, NCL performed security operations in Afghanistan for Department of Defense contractors. NCL subcontracts out all of its trucking operations under HNT, and had no direct experience with managing trucking before this contract.

The Sandi Group - The Sandi Group is based in Washington, D.C. and has worked in private sector development in both Iraq and Afghanistan. To perform HNT missions, the Sandi Group has subcontracted out all trucking to local Afghan subcontractors.

Mesopotamia Group and EMA, Joint Venture - Mesopotamia Group, a Delawarebased company and EMA, an Afghan company, received an HNT contract as a joint venture after having worked on the BPA contract in a contractor-subcontractor relationship, with EMA as the local subcontractor. EMA owns many of its own trucks and also brokers with owner-operators from local tribes. Mesopotamia Group provides management and capital to the joint venture.

HEB International Logistics - HEB is an international logistics and transportation company based in Dubai. HEB owns some of its own trucks but principally relies on local Afghan subcontractors. HEB performed trucking operations under the BPA prior to receiving the HNT contract.

Anham, LLC – Anham is a partnership that was formed in 2004 by a Virginia-based investment group (HII-Finance), a Saudi conglomerate, and a Jordanian investment group. It is based in Dubai. Anham owns its own trucks and does not subcontract to local companies, but it performs far fewer missions than the leading HNT contractors.

The Four Horsemen International (Four Horsemen) and Three Bullets Incorporated (Three Bullets), Joint Venture – Four Horsemen is a New Jersey-based security company with principal operations in Afghanistan managed by Western military expatriates; Three Bullets is an Afghan-based transportation company that owns some of its own trucks and brokers with local owner-operators. Four Horsemen provides the security force for the joint venture. Four Horsemen had previously performed security operations under the BPA with other companies, and Three Bullets performed trucking operations on the BPA.

Afghan American Army Services (AAA) – AAA is Afghan-owned and was added to the HNT contract in November 2009 following a bid protest before the U.S. Government Accountability Office. AAA had previously worked under the BPA and had performed trucking operations since July 2006. Under HNT, AAA subcontracts out trucking operations to several local companies.

Guzar Mir Bacha Kot Transportation (GMT) – GMT is an Afghan-owned company that was added to the HNT contract in November 2009 in order to increase trucking capacity. GMT was a prime contractor on the BPA and the company has provided trucking services in Afghanistan for more than 15 years. GMT provides its own trucks and, before receiving the HNT contract, worked as a subcontractor for other HNT prime contractors.

# The Afghan Security Environment

The security environment in Afghanistan has rapidly deteriorated in the past two years and, as a result, trucking operations have become increasingly dangerous. The number of incidents involving trucks on the road, including ambushes, IEDs, and kidnappings, has risen sharply. Trucking companies also face repercussions for working with the U.S. military. One company owner reported that he and his drivers receive death threats for working with the United States and that he often has had to pay money to militants to recover the bodies of drivers who were killed on the roads. Trucking convoys have become favorite targets of the Taliban and other insurgents, who frequently stop convoys to demand money, set the trucks on fire, and kill or kidnap the drivers.

As the security situation has deteriorated, there has been a marked increase in the use of IEDs on Afghanistan's roads.<sup>38</sup> By one account, "all told, the U.S. military recorded 8,159 IED incidents in Afghanistan in 2009, compared with 3,867 in 2008 and 2,677 the year before." <sup>399</sup>

Lieutenant General Michael Oates, the director of the Department of Defense's Joint IED Defeat Organization, was quoted in March 2010: "[we] don't have years to wait and start changing the momentum in Afghanistan." To add to the sense of urgency, a June 2010 New York Times article cited a U.N. report as finding that there has been "a near-doubling of roadside bombings for the first four months of 2010 compared with the same period in 2009."

## **Private Security Contractors**

According to the Afghan Ministry of Interior, there are currently \$2 licensed private security companies with a total of roughly 25,000 registered armed guards in Afghanistan. <sup>42</sup> There are also hundreds of additional unregistered private security providers and some estimate up to 70,000 total private armed guards. <sup>43</sup> Given perilous security conditions in Afghanistan, U.S. and allied contractors in Afghanistan have little choice but to employ private security companies. Whether securing truck convoys, guarding a road project, or providing personal security details, private security services are widely used.

The U.S. military increasingly relies on private security contractors in Afghanistan for a variety of significant security needs, from transportation to static protection of U.S. bases. Unlike in Iraq where a majority of the armed guards are third-country nationals (e.g., Peruvians, Ugandans, Nepalese), 95 percent of the private armed guards used by the Department of Defense in Afghanistan are local nationals. Indeed, the Department's "Afghan First" campaign directs contractors to hire at least half of all workers from nearby towns or villages.

Department of Defense Private Security Contractor Personnel <sup>46</sup>	Total	U.S. Citizens	Third Country National	Local/Host Country National
Afghanistan	14,439	114	409	13,916
Iraq	11,095	776	9,127	1,192

## Regulation of Private Security Contractors

There are significant legal and regulatory restrictions on the use of private security contractors. Although Department of Defense regulations provide that it should only use private security contractors licensed with the host nation, the military directly employs a significant number of unlicensed private security contractors for use as guards at its forward operating bases.<sup>47</sup>

Notably, in a 2006 memorandum on the legality of using private security contractors to protect U.S. personnel and property in Iraq, a Department of Defense Deputy General Counsel wrote:

[T]his opinion should not be construed to mean that contractors may perform all security functions in Iraq and Afghanistan. Private Security Companies should not be employed in situations where the likelihood of direct participation in hostilities is high. For example, they should not be employed in quick-reaction force (QRF) missions, local patrolling, or military convoy security operations where the likelihood of hostile contact is high. 48

The Department of Defense's use of private security contractors in Iraq and Afghanistan has received significant media attention over the last several years. High-profile incidents in which security contractors were accused of shooting civilians, using excessive force, being insensitive to local customs or beliefs, or otherwise behaving inappropriately prompted Congress to call for regulations to increase oversight and accountability of private security contractorss employed in contingency operations.

In July 2009, the Department promulgated Instruction 3020.50, *Private Security Contractors Operating in Contingency Operations*, which established policies for selecting, training, equipping, and managing private security contractors in contingency operations. This regulation, which was mandated under the National Defense Authorization Act of Fiscal Year 2008, <sup>49</sup> requires the Department of Defense to account for private security contractor equipment, track incidents involving their personnel, and investigate any of the following occurrences:

- 1. The injury or death of private security contractor personnel;
- 2. The discharge of weapons by or at such personnel;
- 3. The injury, death, or damage of property caused by the actions of such personnel; or
- 4. Incidents of alleged misconduct.

The regulations make clear that they also apply to private security contractor subcontractors working for Department of Defense contractors.<sup>50</sup>

# III. FINDINGS

# 1. Security for the U.S. Supply Chain Is Principally Provided by Warlords

**Finding:** The principal private security subcontractors on the HNT contract are warlords, strongmen, commanders, and militia leaders who compete with the Afghan central government for power and authority. Providing "protection" services for the U.S. supply chain empowers these warlords with money, legitimacy, and a *raison d'etre* for their private armies. Although many of these warlords nominally operate under private security companies licensed by the Afghan Ministry of Interior, the warlords thrive in a vacuum of government authority and their interests are in fundamental conflict with U.S. aims to build a strong Afghan government.

Commander Ruhullah is prototypical of a new class of warlord in Afghanistan. He commands a small army of over 600 armed guards. His men engage in regular combat with insurgent forces. He claims extraordinary casualty figures on both sides (450 of his own men killed in the last year and many more Taliban dead). He readily admits to bribing governors, police chiefs, and army generals. Over a cup of tea in Dubai, he complained to the Subcommittee staff about the high cost of ammunition in Afghanistan – he says he spends \$1.5 million per month on rounds

for an arsenal that includes AK-47s, heavy machine guns, and RPGs.<sup>51</sup> Villagers along the road refer to him as "the Butcher." <sup>52</sup>

Before September 11, 2001, Commander Ruhullah was relatively unknown in Afghanistan. Today, he is the single largest security provider for the U.S. supply chain in Afghanistan. Despite this critical and sensitive role, nobody from the Department of Defense or the U.S. intelligence community has ever met with him (except for a brief detention by U.S. Special Forces on what he says are false

Commander Ruhullah is largely a mystery to both the U.S. government and the contractors that employ his services.

drug charges). Commander Ruhullah is largely a mystery to both the U.S. government and the contractors that employ his services. Indeed, several of the prime HNT contractors are apparently unaware that Commander Ruhullah guards their trucks (their security subcontractors utilize his services without the prime contractors' knowledge).

 $Commander\ Ruhullah\ dominates\ the\ private\ security\ business\ along\ Highway\ 1,\ the\ main\ transportation\ artery\ between\ Kabul\ and\ Kandahar.\ Because\ most\ U.S.\ supplies\ are\ shipped$ 

No private security companies working for the United States are supposed to use any weapon more high-powered than an AK-47. Commander Ruhullah's men use heavy machine guns and rocket-propelled grenades.

through Pakistan to Bagram Airfield, north of Kabul, while most U.S. troops are surging into Kandahar, in the south, Highway 1 is the critical route for the supply chain within Afghanistan.

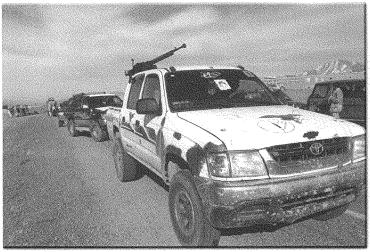
Commander Ruhullah says that he guards roughly 3,500 U.S. supply trucks every month. The prime contractors and local Afghan subcontractors that use his services pay him and the security company that he associates with, Watan Risk Management, handsomely. For security between Maydan Shahr (just south of Kabul) and Kandahar, Commander Ruhullah charges up to \$1,500 per truck.

At the behest of Congress, the Department of Defense has promulgated extensive regulations intended to improve oversight and accountability of private security contractors in contingency operations such as Iraq and Afghanistan. Commander Ruhullah has never heard of the regulations and says that they do not apply to him. No private security

companies working for the United States are supposed to use any weapon more high-powered than an AK-47. Commander Ruhullah's men use heavy machine guns and RPGs.<sup>54</sup>

Commander Ruhullah is just one of dozens of warlords, strongmen, and commanders who have found a niche in providing security services to the U.S. military in Afghanistan. Some are well-known tribal leaders or former mujahedeen who have been in the business of war for the past thirty years. Others, like Commander Ruhullah, are relative newcomers whose power and influence are directly derivative of their contracting and subcontracting work for the U.S. government.

Both the old and new warlords' interests are in fundamental conflict with a properly functioning government. By definition, warlords wield military might and violence outside of the theoretical government monopoly on those tools. Warlordism is antithetical to the Afghan state, and ultimately to U.S. counterinsurgency strategy in Afghanistan, yet these warlords have flourished providing security for the U.S. supply chain there.



Watan Risk Management Toyota Hi-Lux security truck equipped with a .50 caliber anti-aircraft DSHK machine gun Photo Credit: Defense Imagery

# Warlordism in Áfghanistan

Not all warlords are created equal. At the top of the hierarchy are the well-known tribal leaders, former mujahedeen commanders, or local power brokers who command the loyalty of men beyond their ability to provide a paycheck. For these warlords, providing security to U.S. and NATO convoys is just the latest iteration of long and colorful careers in war-torn Afghanistan. Long after the United States leaves Afghanistan, and the convoy security business shuts down, these warlords will likely continue to play a major role as autonomous centers of political, economic, and military power.<sup>55</sup>

Other warlords are newer to the scene but have grown in strength based on their ability to feed off U.S. and NATO security contracting, particularly the highly lucrative business niche of providing private security for the coalition supply chain. Men serve and die for these warlords for money, not tribal, ethnic, or political loyalty. In Afghan culture, this new class of warlord is undeserving of that elevated title because their power is derivative of their business function, not their political or tribal clout.<sup>56</sup>

According to one expert on Afghanistan, "the partial conversion of Afghan warlords into businessmen resembles in many ways the establishment of mafia networks, which are active both in the legal and the illegal economy and are able to use force to protect their interests and possibly to expand." Whether called "businessmen," "commanders," "strongmen," "militia leaders," or "warlords," any single individual who commands hundreds or thousands of armed men in regular combat and operates largely outside the direct control of the central government is a competitor to the legitimacy of the state. "8"

#### **Private Security Companies**

Both President Karzai and the American-led coalition have made the disarmament of "illegal armed groups" (warlords, commanders, and militias) a top priority for success in Afghanistan. Since 2003, however, the disarmament, demobilization, and reintegration program has largely failed. Rather than disarm, many of the warlords and militia groups evaded the program by becoming private security companies for the coalition. According to an academic text on disarmament, "[c]ommanders thus appear to be using PSCs [private security companies] and other government security forces to hide their militias... [A] commander's strength is expressed less in terms of offensive capability against an opposing unit than in terms of the ability to acquire supporting contracts, to maintain armed units and to integrate into official and quasi-official security structures." 59

Major General Nick Carter, the British head of NATO's Regional Command-South in Kandahar, told reporters that "warlords in Kandahar had been allowed to build up militias that they claimed were private security companies," and that "Warlords in Kandahar had been allowed to build up militias that they claimed were private security companies, and these private security companies were a creation of the international community."

– UK Major General Nick Carter

these private security companies were "a creation of the international community." Ahmed Wali Karzai, President Hamid Karzai's brother, agrees: "[the guards] are the ones who know how to make bombs and shoot AK-47s. They are well-experienced jihadi foot soldiers. Most of them are now part of security companies." If they were not working for the security companies, Mr. Karzai stated, they would likely join the Taliban. 61

# Warlords Control the Highways

A warlord's power is principally derived from his ability to control security within a defined territory. The business of warlordism is to seek rents from those who would occupy that space, whether the local population or trucks attempting to transit through it. Given the extremely limited road network in Afghanistan, highways are prime real estate. If a highway also happens to be a critical component of the U.S. supply chain for the distribution of goods in Afghanistan, the opportunity for rent-seeking is massive. Of course, the business model depends on the warlord's ability to monopolize control of the highway and to fight off competition.

In Afghanistan, warlords control many of the main highways used by the U.S. supply chain, particularly in the south, east, and west. Sophisticated consumers of the Afghan road network (the local Afghan trucking companies) have learned how to navigate this patchwork of highway warlords by paying the right warlord at the right section of highway. Like a prix fixe menu, a list provided to the Subcommittee by an HNT contractor details which "escort provider" operates on which sections of road between various U.S. forward operating bases in Afghanistan: 62

11-1-7-2	Origin	Destination	the escort provider	COMPANY NAME
1	AIR BORNE	ISAYED BAD	COMMANDER ROHULLAH	WATAN BISK MANAGEMEN
2	AIR BORNE	ICARWILE .	COMMANDER ROHULLAN	WATAN RISK MANAGEMEN
3	AIR BORNE	GHAZNI	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
4	AIR BORNE	FOUR CORNERS	COMMANDER ROHULLAN	WATAN RISK MANAGEMEN
5	AIS BORNE	SHARANA	COMMANDER RONULLAH	WATAN RISK MANAGEMEN
6	AIR BORNE	WARRIOR	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
7	ASR BORNE	APPACHE	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
8	AIR BORNE	KANDAHAR	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
9	AIR BORNE	LASHKARGHA	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
10 .	AIR BORNE	BASTION	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
11	AIR BORNE	LEATHERNICK	COMMANDER SOHULIAH	IWATAN RISK MANAGEMEN
12	AIR BORNE	FARAH	COMMANDER ROHULIAH	WATAN RISK MANAGEMEN
13	AIR BORNE	SHINDAND	ICOMMANDER ROHULLAN	WATAN RISK MANAGEMEN
14	AIR BORNE	HEART	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
15	AIR BORNE	GALA E NOW	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
16	AIR BORNE	TRAIN KWOT	COMMANDER ROHULLAH	IWATAN RISK MANAGEMEN
17	AIR BORNE	PRONTENACK	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
is	AIR BORNE	LUNDELL	COMMANDER ROHULLAN	WATAN RISK MANAGEMEN
9	LAIR BORNE	DERAWOOD	COMMANDER ROHULLAH	WATAN RISK MANAGEMEN
13	GHAZNI	SHARANA	COMMANDER RAHIM	INO COMPANY
12	GHAZNI	FOUR CORNERS	COMMANDES RAHM	NO COMPANY
22	QALAT	WOLVRINE	ANA	INO COMPANY
3	DALAT	SWEENY	Tana	NO COMPANY
24	KANDAHAR	SPIN BOLDAK	ANP	NO COMPANY
25	KANDAHAR	FRONTENACK	COMMANDER MATRILLAH	INO COMPANY
26	KANDAHAR	TRAIN KWOT	COMMANDER MATIULIAH	NO COMPANY
27	KANDAHAR	LUNDELL	COMMANDER MATILILIAH	NO COMPANY
28	KANDAHAR	DERAWOOD	COMMANDER MATIULLAH	NO COMPANY
29	KANDAHAR	QALAT	COMMANDER MASUD	NO COMPANY .
10	KANDAHAR	WOLVRINE	COMMANDER MASUD	NO COMPANY
1	KANDAHAR	SWEENY	COMMANDER MASUD	NO COMPANY
32	RANDAMAR	BUALARO	COMMANDER MASUO	NO COMPANY
33	KANDAHAR	LASHKARGHA	COMMANDER ANGAR	NO COMPANY
14	RANDAHAR	BASTION	RAHMAT	NO COMPANY
35	KANDAHAR	LEATHERN:CX	MASUE	INO COMPANY
36	KANDAHAR	RAMBOD	MASUD	NO COMPANY
2	KANDAHAR	MAIWAND	MASUD	NO COMPANY
8	KANDAHAR	DWYER	KAKA SHARB	NO COMPANY
19	KANDAHAR	OWYER	TURIAN	NO COMPANY
10	KANDAHAR	DWYER	KOKA	NO COMPANY
11	KANDAHAR	DELARM	COMMANDER HABIBULIAN	NO COMPANY
12	KANDAHAR	SHINDAND	COMMANDER HABIBULLAH	NO COMPANY
13	KANDAHAR	STONE	COMMANDER HABIBULIAH	NO COMPANY
14	KANDAHAR	FARAH	COMMANDER HASIBULIAN	NO COMPANY

#### Commander Ruhullah and Watan Risk Management

Commander Ruhullah dominates the critical section of Highway 1 between Kabul and Kandahar, an area that is the central supply artery for the U.S. and NATO mission in southern Afghanistan and also happens to be heavily infiltrated by the Taliban.<sup>63</sup>

The U.S. supply chain operates on Ruhullah's schedule; his local sub-commanders will wait several days to gather as many trucks as possible before moving, even if some trucks are days or weeks overdue at their destinations.

In a typical convoy movement, Commander Ruhullah assembles between 200-400 trucks carrying U.S. supplies in Maydan Shahr, just south of Kabul. The U.S. supply chain operates on his schedule; his local sub-commanders will wait several days to gather as many trucks as possible before moving, even if some trucks are days or weeks overdue at their destination. Commander Ruhullah guards the convoy with teams of several hundred men. The guards travel in pickup trucks and SUVs. Some trucks have mounted heavy machine guns and many others carry RPGs. The trip takes roughly three days and a different team handles each leg.<sup>64</sup>

Commander Ruhullah operates under the license of Watan Risk Management, a registered security company owned by Ahmed Rateb Popal

cousins of President Karzai. Watan Risk Management has some Western management, a website, and contracts to protect U.S. forward operating bases and U.S.-funded development projects. The Popals welcomed an interview with the Subcommittee staff and spoke candidly about their operations. Commander Ruhullah runs convoy security operations with relative autonomy; the Popals provide some Western interface (they speak perfect English) and their company's security license. The Popal brothers are eager to exit the convoy security business due to the headache of recent negative publicity.<sup>65</sup>

Whether they know it or not, most of the HNT prime contractors use Commander Ruhullah for security. Of the eight prime HNT contractors, all but one contract directly or indirectly with Watan Risk Management.

Whether they know it or not, most of the HNT prime contractors use Commander Ruhullah for security. Of the eight prime HNT contractors, all but one contract directly

or indirectly with Watan Risk Management. Only a very small handful of convoy security providers travel that section of Highway 1 without employing Commander Ruhullah's services. 66 Those competitors and the trucks that they protect claim to experience abnormally high incident rates. 67

and Rashid Popal, two

At a price of up to \$1,500 per truck, and with several thousand HNT trucks traveling between Kabul and Kandahar every month, Commander Ruhullah and Watan Risk Management make several tens of millions of dollars per year providing convoy security.  $^{68}$ 

#### Kandahar Security Force

With the Popal brothers eager to leave the convoy security business, Commander Ruhullah has new aspirations: establishing a single brokerage firm that will serve to connect coalition contractors to most of the principal local warlords in their respective regions within southern Afghanistan. The "Kandahar Security Force," as it will be called, will include two dozen warlords and commanders who have been providing unregistered private security services in and around Kandahar. Commander Ruhullah will be president of this new venture. 69



Photo Credit: Subcommittee Staff

Commander Ruhullah explained that the reason for creating the Kandahar Security Force was to "legitimize" the security providers that are already operating in the region. These security providers will operate under the Kandahar Security Force flag, but each will be given his own separate contracts and Commander Ruhullah believes there will be no internal competition. <sup>70</sup> Ahmed Rateb Popal of Watan Risk Management believes that the Kandahar Security Force simply gives the gloss of an official license to a collection of warlords and commanders. He wants a "clean government," but said that the current government is "too weak," and transporters

have "no choice" but to rely on these warlords and commanders. His brother, Rashid Popal, agreed and stated that the current situation "creates a state of anarchy." In his view, the Kandahar Security Force "will not improve the security situation." <sup>71</sup>

In sum, Commander Ruhullah hopes to create a confederation that would monopolize private security in and around Kandahar just as Kandahar is becoming the key strategic focal point of the U.S. mission. His proposal for a license for the Kandahar Security Force is pending before the Afghan cabinet's security committee.<sup>72</sup>

Operating under the façade of a registered private security company will bring the unlicensed warlords who join Kandahar Security Force into technical compliance with Afghan licensing requirements but it will not fundamentally change the way they operate or improve their accountability. When asked what kind of oversight and control he would have over the collection of commanders that he would lead, Commander Ruhullah stated simply that, in the event of any problems, he would "take care of it."73

If approved, the Kandahar Security Force would become the single largest private security provider in Afghanistan. According to Commander Ruhullah and the Popals, the idea to create the Kandahar Security Force originated with former Afghan Interior Minister Hanif Atmar, and has been approved by the Ministry of Interior's anti-terrorism department. Some top Afghan officials have supported the proposal, ostensibly as a means of uniting and controlling powerful, unregistered groups that they depict as competing violently for coalition contracts.

Others have raised concerns that the consolidation of private security commanders in southern Afghanistan will further empower Ahmed Wali Karzai, the powerful head of the Kandahar Provincial Council and the brother of President Karzai. Carl Forsberg of the Institute for the Study of War describes Ahmed Wali Karzai's *modus operandi* as gaining "the loyalty of militia commanders in exchange for distributing lucrative contracts from international actors." Mr. Forsberg adds, "Ahmed Wali Karzai's connections and influence allow him to collect a cut of most of the business transactions occurring in Kandahar City."

In an interview with the Subcommittee staff, Ahmed Wali Karzai denied any operational or beneficial involvement in the Kandahar Security Force. He said that he has never been involved with any private security company and that he only helped to facilitate the meeting in which the individual commanders had agreed to come together under a "single umbrella." Mr. Karzai believes that the creation of the Kandahar Security Force will be beneficial because it will allow unregistered commanders to register their guards, vehicles, and weapons. He said that the commanders had also been asked to limit their movements within Kandahar City and to transfer their bases of operation to outside the city." Commander Ruhullah was similarly adamant that Ahmed Wali Karzai was not "involved in any way" with the creation of the Kandahar Security Force: "He will have no ownership whatsoever."

In any event, if the Kandahar Security Force does come to fruition, it will undoubtedly take over from Watan Risk Management as the principal private security provider and broker for the U.S. supply chain in Afghanistan.

#### Commander Matiullah Khan

Matiullah Khan is the leading private security provider and principal warlord of Uruzgan Province, just north of Kandahar. Matiullah's nominal title is chief of the provincial highway police, despite the fact that the highway police force was disbanded years ago. He commands an armed militia of over 2,000 men, called the Kandak Amniante Uruzgan (KAU), and controls all traffic along the main highway between Kandahar and Tarin Kowt, the provincial Uruzgan capital.<sup>80</sup>

In a recent front page profile, the *New York Times* described Matiullah as the "most powerful man" in Uruzgan:

Matiullah Khan [is] the head of a private army that earns millions of dollars guarding NATO supply convoys... In little more than two years, Mr. Matiullah, an illiterate former highway patrol commander, has grown stronger than the government of Oruzgan Province, not only supplanting its role in providing security but usurping its other functions, his rivals say, like appointing public employees and doling out government largess. His fighters run missions with American Special Forces, and when Afghan officials have confronted him, he has either rebuffed them or had them removed.<sup>81</sup>

Ahmed Wali Karzai credits Matiullah with almost single-handedly making Uruzgan Province safe. He describes him as a "very successful police officer" who is "in charge of highway patrol" and earned the support of the people. He claims that "the Taliban have been defeated in Uruzgan," largely because of Matiullah. According to Mr. Karzai, Matiullah also uses his armed force, the KAU, to fight Taliban in neighboring provinces, including Northern Kandahar and Zabol. <sup>82</sup>

Every HNT contractor and subcontractor assigned to take U.S. supplies to Uruzgan exclusively uses Matiullah's security services at a cost of between \$1,500 and \$3,000 per truck, per mission. The CEO of a private security company in Afghanistan stated that, "Matiullah has the road from Kandahar to Tarin Kowt completely under his control. No one can travel without Matiullah without facing consequences. There is no other way to get there. You have to either pay him or fight him."

Private trucking companies supporting the Dutch and Australian forces based in Uruzgan also exclusively use Matiullah for highway security.<sup>84</sup> With over 200 support trucks per month for these NATO forces, news accounts estimated that he earned \$4 million to \$6 million per year from NATO security alone.<sup>85</sup>

Matiullah is the nephew of Jan Mohammad Khan, the deposed governor of Uruzgan. When the Dutch took responsibility for Uruzgan in 2006, they demanded that President Karzai fire Jan Mohammad Khan for his notorious drug smuggling and human rights abuses. Subsequently, the

Dutch blocked Matiullah from being formally named as the police chief because of his human rights record as his uncle's leading enforcer. So According to press accounts, "[h]e led the hit squads that killed stubborn farmers who did not want to surrender their land, daughters, and livestock to the former governor." One high-ranking Dutch official claimed that Matiullah is so feared that, "[i]f we appoint Matiullah police chief, probably more than half of all people in the Baluchi valley would run over to the Taliban immediately." So

Although the NATO forces stationed in Uruzgan are totally dependent on Matiullah to permit their supply convoys to travel the roads he controls, they publicly distance themselves from him. In response to press inquiries, a Dutch government spokesman stated that the Dutch Ministry of Defense does not pay Matiullah directly, but "it is up to local transporters

"Matiullah has the road from Kandahar to Tarin Kowt completely under his control. You have to either pay him or fight him."

- Private Security Company Executive

whether they find it necessary to pay for protection." Meanwhile, "[t]he [Australian Defense Forces] will neither confirm nor deny knowledge of payments to Colonel Khan," but privately they acknowledged to reporters that they are dependent upon his permission for their supply routes. 90

#### Colonel Abdul Razziq

Abdul Razziq has many titles – "Commander," "Colonel," "General," "Director" – but what matters is that he controls the Chaman-Spin Boldak border crossing, the crucial gateway for all supplies coming from Pakistan directly to southern Afghanistan. At age 30, Colonel Razziq is the chief of the Achakzai tribe which straddles the border area. His semi-official title is the chief of staff of the provincial border police. "According to U.S. military officials, Razziq wields near total control over Spin Boldak and the border crossing... [He] owns a trucking company, commands 3,500 police, effectively controls the local government, and reportedly takes in millions from extorting passing vehicles and trafficking drugs." 91

During a congressional delegation to Afghanistan, U.S. and NATO commanders readily acknowledged that Colonel Razziq takes a major cut of all trucking that passes through the "Friendship Gate" at the border crossing, but they believe they are so dependent on his tight grip over the border they have no choice but to work with him. <sup>92</sup> Indeed, in mid-January 2010, General Stanley McChrystal himself flew to Spin Boldak to encourage Colonel Razziq to increase traffic and improve efficiency along the border. <sup>93</sup>

It is not clear how much Colonel Razziq earns from taxing U.S. and NATO supply convoys crossing the border, but, according to one former high-level member of his border police, he makes between \$5 million and \$6 million per month from his various border businesses.<sup>94</sup>

#### Pacha Khan Zadran

Pacha Khan Zadran, also known as "the Iron Grandpa," is currently a member of the Upper Parliament in Afghanistan, owns significant trucking assets, and provides convoy security in and around Paktia and Khost provinces. He is a former mujahedeen who helped to topple the Taliban regime in 2001. He was appointed governor of Paktia Province by Hamid Karzai in December 2001, but was forced out of office in February 2002. He responded violently, "many lives were lost as his fighters rocketed Gardez from the surrounding hills." He was arrested by Pakistan in 2003 over "renegade" activities, including attacking government forces in Paktia, though he was allowed to return to Afghanistan in 2004. Pacha Khan reportedly commands a private militia of 2,000 men who "control all major checkpoints on the main roads." But, Pacha Khan objects to the term "warlord": "They must not call us warlords. If you call us warlords, we will kill you."

According to the *Boston Globe*, "[a]t least five people were held for years at Guantanamo Bay prison partly because they allegedly had ties to Pacha Khan Zadran."<sup>100</sup> Pacha Khan himself was never imprisoned there and was pardoned by President Karzai following his return to Afghanistan in 2004. <sup>101</sup> He became a member of Parliament in 2005. <sup>102</sup>

Pacha Khan and his three sons – Sediq, Rauf, and Dawalat – provide security services to a number of HNT contractors in the Gardez-Khost area. (103 According to one HNT contractor, Pacha Khan controls this region and it is not safe to operate there without paying his companies for security. (104 A former country manager of another HNT contractor reported to the military that Pacha Khan "controls who is able to access the bases to fulfill missions" and that his company was asked to pay a fee for trucks to pass through the area. (105

#### Koka

Abdul Wali Khan, who goes by the name "Koka," is a warlord-cum-"police chief" in Musa Qala district, northern Helmand Province. His armed forces provide protection services for U.S. and NATO supply convoys over a wide swath of southern Afghanistan.

Only one HNT trucking company directly contracts with Koka for security, but others may do so indirectly through layers of subcontracting. Representatives of that company stated that Koka provides security to HNT trucks in and around forward operating base Dwyer. <sup>106</sup>

Koka has had a roller coaster relationship with coalition forces. In 2002, he was imprisoned by the U.S. for 14 months at Bagram jail "for suspected insurgent involvement." After his release, by one press account, "he reappeared as a militia commander and lawman for the Afghan Government in Musa Qala, where by 2006 his tenure was marked by allegations of human rights abuses, killings and robberies." According to the governor of Helmand, Koka took \$20,000 a day in opium taxes and was involved in many mass murders.

In 2006, the Taliban took over Helmand and the British forced President Karzai to remove Koka as a police official. According to the British commander at the time, "the UK does not want Koka here; all our good work could be undermined by the baggage he brings with him." 110

In 2008, however, President Karzai strongly criticized the British for doing more harm than good by forcing the removal of Koka and other officials. "The mistake was that we removed a local arrangement without having a replacement. We removed the police force. That was not good."

Under pressure from President Karzai, the Afghan Ministry of Interior, and the Afghan National Army, the British relented, and Karzai reinstated Koka as police chief. Having no other choice, the British embraced him, even decorating the district with posters of Koka tending to a wounded civilian in front of a mountainous backdrop. 112

#### Other Private Security Providers

Other private security providers for HNT convoys include Commander Rahim, Commander Masud, Commander Angar, Commander Habibullah Jan, Colonel Haji Toorjan, Gul Agha Sherzai, and General Gulalai.

# 2. The Highway Warlords Run a Protection Racket

Finding: The HNT contractors and their trucking subcontractors pay tens of millions of dollars annually to local warlords across Afghanistan in exchange for "protection" for HNT supply convoys to support U.S. troops. Although the warlords do provide guards and coordinate security, the contractors have little choice but to use them in what amounts to a vast protection racket. The consequences are clear: trucking companies that pay the highway warlords for security are provided protection; trucking companies that do not pay believe they are more likely to find themselves under attack. As a result, almost everyone pays. In interviews and documents, the HNT contractors frequently referred to such payments as "extortion," "bribes," "special security," and/or "protection payments."

Rashid Popal, the President of Watan Risk Management, praised Matiullah Khan lavishly. "Matiullah is a genius. Without him, Tarin Kowt [the capital of Uruzgan] would fall [to the

Taliban]." According to Mr. Popal, Matiullah provides effective security and jobs for his province. He can do this because any contractor working there "must hire subcontractors and workers" from his province. Everyone, including Mr. Popal, must pay for Matiullah's security services to travel up the road from Kandahar to Tarin Kowt. There are no exceptions: "[n] o one leaves without paying... Matiullah will kill anyone on his highway, Taliban or not." A driver interviewed by the New York Times echoed that assessment: "It's suicide to come up this road without Matiullah's men."

Along Highway 1, between Kabul and Kandahar, HNT contractors report that Commander Ruhullah runs a similar, but less effective, protection racket. To most trucking

contractors, Commander Ruhullah "controls" Highway 1. According to the former country manager of one HNT company that contracted with Watan, "you had to pay Ruhullah to either provide security or let [us] go through his territory." Commander Ruhullah held his company "hostage;" if he did not pay, he believed his trucks would be "shot up."

While a small handful of security companies apparently do operate convoy secruity missions on Highway 1 without paying Commander Ruhullah, they do so at their peril.

While a small handful of security companies apparently do operate convoy security missions on this route without paying Commander Ruhullah, they do so at their peril. These companies report regular intimidation, "contact," and "surprises" that they attribute to Commander

Ruhullah. While there is no comprehensive incident data to compare how each security company fares on Highway 1, there is widespread agreement among HNT contractors that those who do not use Commander Ruhullah face significantly greater risk.  $^{115}$ 

An executive from one private security company that travels Highway 1 without paying Commander Ruhullah said that U.S. supply convoys guarded by his company had come under attack by Commander Ruhullah's men on multiple occasions. "[He] was trying to scare us into not participating on his route, attacking our resolve to continue to service the route." He continued, "[Commander Ruhullah] operates with relative impunity from Ghazni to Kandahar, and even into Helmand Province... He is willing to ruthlessly exploit the lack of military control along the routes on which he operates."



Photo Credit: Subcommittee Staff

In an incident report from the summer of 2008, the security company reported hostile contact with 15-20 insurgents. According to the report:

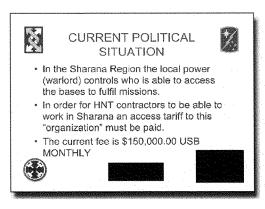
[The convoy security commander] came to the conclusion that this ambush... was well planned by Rohollah due to the following reason: When [the convoy security commander's] guards were moving with [the Ministry of Defense] convoy and Rohollah's guards, they were moving together till after Baghi Poul, when the convoy was at Howz-e-mdad, the rohollah's surfs [trucks] was in front of convoy and not with [the convoy security commander's] guards, they

scattered themselves from [the convoy security commander's] guards. Close to Keskenadkhod, the surfs of Rohollah were in front of convoy, minutes before the ambush the guards of [the convoy security commander] could see that the guards of Rohollah were busy on their phones and now know that they were talking with the insurgents. Just before the ambush, 2 x Surfs (one of these Surfs as a black surf, the guards recognized this surf as the QRF for Rohollah's Ass commander) and 2 X Corolla's, these vehicles came from the village and waited for Rohollah's surfs to pass before they started engaging with the weapons onto the guards of [the convoy security commander], that guards of Rohollah never returned fire onto the insurgents. 117

An HNT trucking contractor reported similar results. The company used Watan Risk Management with few major incidents in thousands of truck missions. On the handful of occasions that the company attempted to provide its own security on Highway 1, a senior executive reported that they "got shot up" and suspected Commander Ruhullah's fingerprints on the attack. For that company, the lesson was plain: "if we use Watan it works, if we use [our own] security it doesn't." 118

#### Documents and Correspondence Reflect a Vast Extortion Racket

In a PowerPoint presentation dated May 9, 2009 (several days after performance of the HNT contract began), the country manager for one HNT prime contractor reported that his company was having trouble transporting goods to a U.S. forward operating base in Sharana, Paktika Province (key slide excerpted below):<sup>119</sup>



When the military logisticians asked the prime contractors why they would not support missions to certain particularly insecure locations, the contractors vented about the high cost of "special security," and "protection payments." In a white paper submitted to the military in the Summer of 2009, one contractor complained about the high cost of security: <sup>120</sup>

White Paper, Dwyer Concerns/Leatherneck OP Area

#### Security Costs

Without being personally involved in the bidding on this contract I can confidently state that many of the costs of the increased volume focused in areas with difficult security situations was not factored in. The need to provide heavy weapons and robust security with ex pat leader leadership was not a requirement on the contract and now seems to be a requirement in some areas unless these missions are turned over to green security. I also believe that most involved in this contract knew that cash money is often the most effective security, but I do not think it was anticipated how high the market would drive these prices and that cash security and special security forces would so often be the only option:

RC South has been the location of nearly all of the attacks on IDIQ carriers, which needless to say presents significant challenges as it relates to controlling the quality of work and production from the LN drivers and security staff. The utilization of "Green Security" will eliminate the extortion in the south; however the attacks on convoys will increase due to this fact. Some carriers are paying as much as 15'000 dollars per truck for missions going to Dwyer and other south FOB, s. Green Security on these trips will be more cost effective, safer, and more efficient.

In response to the same Department of Defense request for information on security and costs on certain routes, another HNT project manager responded:

The cost of security for these vehicles is very high and absorbs most of any profit we would make. Sub Contractors and drivers request more money to operate in this area, further adding to the problems for our companies... The cost of Private Security is exceptionally high, with companies attempting to raise their prices continually. It is believed that a part of these charges are being paid as bribes to local Commanders, and therefore inevitably to the enemy... As previously stated this is one of the most volatile regions of the country. There is a continuous threat of roadside IED, and ambush. There will also be a threat, not only from enemy forces but from local commanders who have not been paid their tax. <sup>121</sup>

In an e-mail dated May 4, 2009 (within days of the beginning of the HNT contract), one HNT project manager wrote to his colleague: "the more dangerous the missions, entering areas where the Taliban controls, the more corruption we will have to deal with which for example requires an additional fee to get your trucks through without getting hit." 122

In an e-mail dated June 9, 2009 between senior managers of the same contractor, the project manager wrote:

The contractor subsequently submitted a "request for equitable adjustment" to the Department of Defense to raise its contract price to account for the increased costs of "special security." The Department denied the request.

# 3. Protection Payments for Safe Passage Are a Significant Potential Source of Funding for the Taliban

Finding: Within the HNT contractor community, many believe that the highway warlords who nominally guard the trucks in turn make protection payments to insurgents to coordinate safe passage. This belief is evidenced in numerous documents, incident reports, and e-mails that refer to attempts at Taliban extortion along the road. The Subcommittee has not uncovered any direct evidence of such payments and Commander Ruhullah, the Popal brothers, and Ahmed Wali Karzai all adamantly deny that any convoy security commanders pay insurgents. According to experts and public reporting, however, the Taliban regularly extort rents from a variety of licit and illicit industries, and it is plausible that the Taliban would try to extort protection payments from the coalition supply chain that runs through territory in which they freely operate.

Every truck costs about \$200 as a bribe I pay on the route – to police or Taliban. The Taliban don't care about small money: they ask for \$10,000, \$20,000 or \$50,000 when they kidnap people.

Haji Fata, CEO of Mirzada Transportation Company, as quoted in a November
 13, 2009 Financial Times article, High Costs to Get NATO Supplies Past Taliban,
 by Matthew Green and Farhan Bokhari

Many within the HNT contractor community believe that a large portion of their protection payments to local warlords for convoy security subsequently go to the Taliban or other antigovernment elements, the forces that actually control much of Afghanistan and many of the key routes used for transportation of U.S supplies. According to a former HNT project manager, it is widely known that the operational environment in Afghanistan requires payoffs to local warlords and the Taliban for safe passage of trucking convoys. 124

A former employee of an HNT contractor that utilizes Watan Risk Management for security described a symbiotic relationship between Commander Ruhullah and the Taliban. According to this account, Commander Ruhullah only pays off Taliban forces if they are persistent enough to create a problem for Watan Risk Management guards on the road. Many firefights are really

negotiations over the fee.  $^{125}$  Another former HNT program manager who spent many years in the military said that he had "no doubt whatsoever" that Commander Ruhullah collaborated with insurgents.  $^{126}$ 

 $Asked whether Commander Ruhullah \, coordinated \, safe \, passage \, with \, insurgent \, groups, \, one \, security \, company \, executive \, stated: \,$ 

[W]e believe that Ruhullah serves his own needs at all times... We are of the opinion that, when it suits his need, he will engage with Taliban or similar elements. He will provide supplies and sell weapons to those elements but generally he is operating for his own benefits. So yes, he has links to [the Taliban] but he is not aligned with them. He doesn't consider himself a part of the Taliban.<sup>127</sup>

#### Documents Reflect Concern Regardging Taliban Extortion

Documents provided to the Subcommittee by the Department of Defense and contractors also reflect concerns regarding protection payments to hostile actors. For example, according to notes from a meeting of all HNT project managers and military logisticians, the participants specifically discussed protection payments "funding the insurgency":

The PM [Project Manager] HNT from [an HNT contractor] asked LtCol Elwell if there was any progress on the Up Arming Authority [a request to be able to use greater armaments]. It was highlighted that this authority would enable IDIQ Carriers the flexibility to choose PSC to perform convoy security. By gaining this authority IDIQ Carriers would stop funding the insurgency of what is estimated at 1.6 – 2 Million Dollars per week. 128

In an incident report filed by an HNT contractor in late 2007 (before the HNT contract started), the security manager wrote:

Contacted through the carrier by the Taliban commander that we have to pay for safe passage if we want our truck to go through the area ... [W]e were informed that this was a statement from the Taliban that if we did not want our assets engaged we had to pay a protection fee. 129

In addition, as discussed in Finding 7, *infra*, many of the military logisticians that oversaw the contract were under the impression that the Taliban did receive protection payments, though this information was largely based on information provided to them by HNT contractor representatives.

#### Security Providers Deny Paying the Taliban

Commander Ruhullah and Watan Risk Management adamantly deny paying the Taliban. Rashid Popal stated that neither Watan nor convoy security companies could be "making deals" with the Taliban, and to suggest otherwise represented a lack of understanding of the Taliban's organizational structure. He argued that it would be "impossible to pay them off" because the Taliban is too decentralized and will not take money from "infidels." <sup>130</sup>

Commander Ruhullah pointed to his frequent firefights with the Taliban as evidence that he does not pay them. He claims to have lost 450 men in the last year alone and stated that his men had killed 20 Taliban in a major engagement earlier in the week. In the middle of his interview with Subcommittee staff, Commander Ruhullah received a call on his mobile phone and got up to speak in a hushed voice in the corner.<sup>131</sup> Later that day, his associate said that the sub-commander who had led the attack that killed the 20 Taliban had himself been slain in a retaliatory ambush. Commander Ruhullah had been informed of the slaying on the call during the interview, he said. <sup>132</sup>

Ahmed Wali Karzai also stated that private security companies were not paying the Taliban for safe passage. "It's impossible to pay everyone... The Taliban is not one any longer. There are different tribes and groups. One person does not control a 400 kilometer road. Maybe there is one leadership in Pakistan, but when you come down here, there are different tribes, different groups, different people." Mr. Karzai gave an example: "a guy in Helmand bought 30 dump trucks and paid one Taliban commander to get them through, but soon another [Taliban commander] heard of this and came and burnt all the trucks." <sup>133</sup>

Mr. Karzai argued that the increased danger on the road was partially a result of a *fatwa* issued by the Taliban that amounted to a "license to steal from Americans." As a result, there is no one group that could be bought off, but "hundreds and hundreds of groups trying to steal whatever they can along the road." Because unemployment is so high – and the fact that "an AK-47 is like a mobile phone, everyone has one" – the road has become virtual anarchy and the private security companies must fight their way through.

#### Discrepancies in Incident Reporting

According to the U.S. Army's 2006 "Counterinsurgency Manual," "[1] ogistic providers are often no longer the tail but the nose of a [counterinsurgency] force ... Logistic units are perceived by insurgents as high-payoff targets and potential sources of supplies; thus lines of communications (LOCs) are a main battle area for insurgents." Despite the insecurity of Afghanistan and the vulnerability of the supply lines there, many in the military believed that there were suspicious discrepancies in the incident rates for different HNT carriers and different security providers. 135

There is little hard data regarding the number and location of security incidents on the HNT contract in Afghanistan, and the data that is available is unreliable, but some evidence does support the discrepancies of concern to the military. For example, the manager of one HNT trucking company that used Watan Risk Management for much of its security said that his company had run over 10,000 truck missions from May 2009 to April 2010, but had only lost seven trucks and two drivers due to hostile action during that period. <sup>136</sup> Another contractor that also used Watan Risk Management had run roughly 15,000 missions from October 2009 to March 2010 but had only lost six trucks during the same period. <sup>137</sup> Meanwhile, other contractors were reporting a "high number of casualties."



Photo Credit: Militaryphotos.com

According to the former director of the Armed Contractor Oversight Directorate, his group had analyzed the incident reporting and determined that the discrepancies between companies reporting very low incident rates and companies reporting much higher incident rates was more than coincidence and should be further analyzed by the intelligence community. <sup>139</sup> If accurate, the low number of incidents reported by two of the carriers that were using Watan Risk Management for security would call into question the veracity of Commander Ruhullah's statement that he is engaged in daily gun battles with insurgents but failing to report them.

## The Taliban Regularly Attempt to Extort from U.S. Contractors and Projects

According to U.S. officials, public reporting, and multiple experts, the Taliban regularly attempt to extort money from contractors for U.S. and coalition logistics and development work. Indeed, in December 2009, Secretary Clinton acknowledged before the Senate Foreign Relations Committee that "one of the major sources of funding for the Taliban is the protection money." <sup>140</sup>

Such protection payments are alleged to be widespread across a number of different industries in Afghanistan: reconstruction projects, telecommunications systems, poppy cultivation and smuggling, and transportation.<sup>141</sup>

A 2009 report on private security contractors in Afghanistan published by New York University alleged widespread protection payoffs to insurgents:

Illicit taxation of PSPs [private security providers] escorting convoys and other scams on private transport and security are also an important source of funding for corrupt police and insurgents ... Although it is transportation and construction companies, both international and national, who are the main source of "protection" revenue, private security escorts also pay Taliban not to be attacked. According to an Afghan intelligence official, there are examples of PSPs paying as much as 60 percent of their gross profits for convoy security to the Taliban and other insurgent-cum-criminal groups for "protection." <sup>142</sup>

Several recent articles have described Taliban extortion of USAID-funded reconstruction projects. According to one author, the Afghan Threat Finance Cell, along with "military and embassy officials confirmed the insurgents also use extortion of U.S. development money for their funding, citing supply convoy shakedowns, construction protection rackets, Taliban 'taxes' on corrupt officials, pay-offs from NGOs and skims from poorly overseen government projects of the National Solidarity Program." According to a quote attributed to a former security consultant in Afghanistan, "I have yet to find a security company that doesn't rely on payoffs to the Taliban." 144

In another article, a journalist examined a small \$200,000 dam and irrigation project: "In spite of the U.S. intervention in this Taliban-ridden region, the dam project has been counter-intuitively free of attack, leaving soldiers here suspicious. [Agri-business Development Team] commander Col. Brian Copes says: 'The Taliban might have taken 30 or 40 percent right off the top, and now [the contractor's] struggling to perform, because he's got less than 100 percent of budget because the Taliban took their cut right off the top." 145

The Afghanistan country director for a major international NGO reported that "the Taliban and local warlords typically take between 10-20% of the value of any project as the price to provide protection. The United States and international community are unintentionally fueling a vast political economy of security corruption in Afghanistan." <sup>146</sup>

Allegations of protection payments are not limited to contractors. In October 2009, the *Times of London* reported that the U.S. Ambassador to Rome had launched a formal protest to the Italian government that their military had a regular practice of paying the Taliban tens of thousands dollars in bribes to maintain peace in Herat, an area under their supervision. <sup>147</sup> Reportedly,

when the French took over the area from the Italians and did not pay these bribes, they came under immediate attack and ten soldiers died. <sup>148</sup> Prime Minister Berlusconi denied that his government had ever authorized such payments, although his administration was only three-months old when the transition from the Italians to the French took place. <sup>149</sup>

In the few public interviews with members of the Taliban, there is additional evidence that insurgents feed off of the massive influx of U.S. and coalition funds. A member of the Taliban publicly bragged in an interview that U.S. aid money funds their operations. When asked "what is the source of the Taliban's financing," he responded: "[f]rom U.S. dollars from the U.S. authorities!" He further explained, "[U.S. authorities] distribute dollars to the tribal chiefs, local administrators and other concerned people for welfare projects... Not every penny, but most goes into Taliban pockets to refuel their struggle." 150

For his video series "Talking to the Taliban," journalist Graeme Smith conducted 42 video interviews with Taliban fighters. Mr. Smith concluded that "many kinds of negotiations with the Taliban have sprung up as the insurgents assert their presence in the outlying districts. Aid agencies and cell phone companies regularly negotiate safe passage of their workers across Taliban territory." [15]

#### Taliban Extortion of Other Industries

The Taliban's principal and most lucrative source of income in Afghanistan is its control of the opium trade. The Taliban have long profited off of the ten percent *ushr* tax levied on opium farmers, an additional tax on the traffickers, and a per-kilogram transit tariff charged to the truckers who transport the product. <sup>152</sup> In recent years, however, they have been "taking a page from the warlords' playbook," and regional and local Taliban commanders have been demanding "protection money from the drug traffickers who smuggle goods through their territory." <sup>153</sup> A 2007 analysis by the Jamestown Foundation described "arrangements whereby drug traffickers provide money, vehicles and subsistence to Taliban units in return for protection." <sup>154</sup> In addition, at even higher Taliban command levels, "senior leadership in Quetta are paid regular installments from narcotics kingpins as a general fee for operating in Taliban controlled areas." <sup>155</sup> Through these various forms of taxation and extortion, the Taliban have been estimated to earn nearly \$300 million a year from the opium trade. <sup>156</sup>

While certainly the most lucrative, opium is not the only illicit business in Afghanistan and Pakistan from which the Taliban extorts payments to fund their operations. Throughout the Northwest Frontier Province (NWFP) and Federally Administered Tribal Areas (FATA) along Pakistan's border with Afghanistan, the Taliban have reportedly established a "symbiotic tie" with groups like the "timber mafia," for whom they serve as the "cavalry." <sup>157</sup>

In Afghanistan, the Taliban's ability to construct protection schemes extends beyond ungoverned, unprotected, or illicit industries. Since 2008, they have repeatedly extracted significant rents from the country's cell phone industry. According to several cell phone company executives quoted in a recent *Wall Street Journal* report, cell phone operators or their contractors "routinely disburse protection money to Taliban commanders." <sup>158</sup> These payments are in addition to money "openly passed to local tribal elders to protect a cell-tower site – cash that often ends up in Taliban pockets." <sup>159</sup>

In several provinces, including Kandahar, all of the national cell phone carriers (some of which are partly owned by major European companies) have made the joint decision to abide by a Taliban decree requiring them to shut off service from sun-down to sun-up. While the Taliban's ban was initially imposed to prevent potential informants from calling U.S. forces under the protection of darkness in order to provide tips on Taliban locations, it appears to have evolved into yet another form of extortion.

Amir Zai Sangin, the Afghan Minister of Communications, originally asked the companies to resist the Taliban's order. When the companies complied with the government's request and kept mobile service on during the evening, 40 telecommunications towers were destroyed at a cost of \$400,000 each, and company employees were killed. <sup>160</sup> The government has since ceased demanding that the towers stay on at night. In a revealing admission, Mr. Sangin acknowledged that "there is no other way... We don't have the security to protect the towers." <sup>161</sup>

The Taliban's widespread extortion of people, businesses, contractors, NGOs, and criminal operations indicates that they are willing to finance their operations in whatever way possible, regardless of where those funds originate. With \$2.16 billion being spent on the HNT contract, it is likely that the convoys would be yet another target for Taliban extortion.

# 4. Unaccountable Supply Chain Security Contractors Fuel Corruption

**Finding:** HNT contractors and their private security providers report widespread corruption by Afghan officials and frequent government extortion along the road. The largest private security provider for HNT trucks complained that it had to pay \$1,000 to \$10,000 in monthly bribes to nearly every Afghan governor, police chief, and local military unit whose territory the company passed. HNT contractors themselves reported similar corruption at a smaller scale, including significant numbers of ANP checkpoints. Military officials confirmed that they were aware of these problems.

Rashid Popal, the president of Watan Risk Management, raised his voice: "Why don't you ask

me who I do pay?" After a number of questions regarding allegations of payments to the Taliban, Mr. Popal was eager to describe the real threat: "It is the *government* I am paying all along the way." From Mr. Popal's perspective, the government, not the Taliban, "is the biggest threat to convoy security." Commander Ruhullah agreed. "Every government official is the enemy of these convoys," he declared. <sup>163</sup>

"Every government official is the enemy of these convoys."

– Commander Ruhullah

According to Commander Ruhullah and Watan Risk Management, bribes paid by drivers and security providers at Afghan National Army (ANA) and Afghan National Police

(ANP) checkpoints represent only the tip of a pyramid of government corruption that feeds off of the U.S. supply chain. Rashid Popal quickly volunteered a list of government offices that his company must bribe in order to successfully escort HNT convoys along Highway 1, including governors, provincial police chiefs, district police chiefs, and local commanders for the National Directorate of Security, in addition to the local ANA and ANP units. Many of the bribes are paid monthly and range from \$1,000 to \$10,000.164

If the warlords and security companies are so powerful, why pay? According to the Popals, security companies view these bribes as "nuisance payments" because local government officials can make operations difficult for them. The government's ability to "deregister" private security contractors is of particular concern, which gives officials who control the licensing process significant power. Officials not able to leverage their authority on the licensing process simply impose "new laws and regulations on a daily basis." This is standard procedure according to Commander Ruhullah, who said that police chiefs and governors did their best to structure

laws in a way that enabled them to extort the convoys that passed through their areas of jurisdiction. 165 Commander Ruhullah gave an example: a new requirement in one area that all convoys wait until 10:00 p.m. to depart, forcing the convoys to travel during the more dangerous nighttime and giving local officials a full day to extort bribes. Another common practice of police harassment, he said, is to stop convoys and check every single guard's weapon for proper registration papers. 166

Other government interventions cited by Watan Risk Management were more sinister. Rashid Popal claimed that a member of the Afghan Parliament had attempted to enlist Haji Musah, a "legendary fighter" and member of Hizb-I Islami Gulbuddin, an Islamist political and military group, in an attempt to muscle Commander Ruhullah and Watan Risk Management out of the convoy security business in one province. 167

Rashid Popal stated that he had once asked a provincial governor why he forced Watan Risk Management to pay bribes even though the company had helped to improve the security of his province. According to Mr. Popal, the governor explained quite simply that he was forced to extort money from the private security companies in order to pay back what he had paid for his position. The same rules apply to police chiefs and other government officials who pay a set price to the provincial government in order to obtain their positions, said Mr. Popal.<sup>168</sup>

Other security and trucking contractors portrayed a more cooperative, albeit still corrupt, relationship between security companies and the ANA/ANP. One HNT contractor stated that Commander Ruhullah pays local ANA commanders as much as \$300,000 per month to supplement Watan's security forces. 169 A security company executive concurred, stating that Commander Ruhullah "operates with corrupt members of ANP and ANA to achieve his desired outcomes," which often includes attacking or directly disrupting the operations of other security companies. 170 Commander Ruhullah flatly denied employing active ANA/ANP officers to work on his convoys, saying that he was only forced to pay bribes. 171

Many of the HNT contractors also acknowledged that trucking convoys were forced to pay bribes to all manner of government officials at various stages along the road. The CEO of one HNT contractor said that his drivers are frequent targets of ANA and ANP extortion because they carry emergency cash reserves for breakdowns. He said that he issued specific orders to truck drivers not to pay bribes to the ANA and ANP and that his trucks had been impounded as a result, requiring him to go out personally bhelicopter to free his drivers. The ANA and ANP know that the drivers carry between \$400 and \$1,000, he said, but in a cash-based society the drivers have no other option to pay for food, fuel, tires, and cranes in case of an accident. In Afghanistan, "every driver ... must be self-sufficient on the road." As a result, many of his drivers pay the bribes out of fear. 172

Another HNT contractor's country manager said that he had heard of "bribery and extortion by government officials," such as "checkpoints by ANP that request money" from drivers, but said that his drivers rarely speak about the payoffs and each believes that his "life is in danger if he reveals information." <sup>173</sup>

Military officials with oversight of the HNT contract were also aware of widespread allegations of official Afghan government corruption. Lieutenant Colonel Lewis, the HNT manager for the 143rd Expeditionary Sustainment Command, stated that he had heard significant reports regarding alleged bribes to the ANA outside of Kandahar Airfield. He took an armored vehicle and went to observe for himself, but he could tell that the ANA acted differently with him around. 174

Lieutenant Colonel Elwell, the commander of the 484th Movement Control Battalion that directly managed the HNT contract, also reported that he was aware of unauthorized police checkpoints outside of Kandahar Airfield. Lieutenant Colonel Elwell stated that he had wanted to investigate official corruption further but it was difficult because the checkpoints moved frequently. 175

# 5. Unaccountable Supply Chain Security Contractors Undermine U.S. Counterinsurgency Strategy

Finding: While outsourcing principal responsibility for the supply chain in Afghanistan to local truckers and unknown security commanders has allowed the Department of Defense to devote a greater percentage of its force structure to priority operations, these logistics arrangements have significant unintended consequences for the overall counterinsurgency strategy. By fueling unaccountable warlords and funding parallel power structures, the United States undercuts efforts to establish popular confidence in a credible and sustainable Afghan government.

In both conventional and irregular war, the normal rule of law – and attendant mechanisms for oversight and punishment – has deteriorated. As a result, the use of deadly force must be entrusted only to those whose training, character and accountability are most worthy of the nation's trust: the military. The military profession carefully cultivates an ethic of "selfless service," and develops the virtues that can best withstand combat pressures and thus achieve the nation's objectives in an honorable way. By contrast, most corporate ethical standards and available regulatory schemes are ill-suited for this environment. We therefore conclude that contractors should not be deployed as security guards, sentries, or even prison guards within combat areas. [Armed private security guards] should be restricted to appropriate support functions and those geographic areas where the rule of law prevails. In irregular warfare environments, where civilian cooperation is crucial, this restriction is both ethically and strategically necessary.

 Letter from Vice Admiral Jeff Fowler, Superintendent, U.S. Naval Academy to General James T. Conway, Commandant of the Marine Corps summarizing the 2009 McCain Conference on Ethics & Military Leadership

During the Soviet Union's ten-year war in Afghanistan, "[h]ardly a day would pass without a Mujahideen attack on enemy columns along the main highway connecting [Kandahar] with Ghazni." Much of the combat for the entire conflict gravitated around control and protection of the thinly stretched Soviet supply chain. More than three-fourths of Soviet combat forces were regularly involved in convoy security missions, which prevented them from ever sustaining a larger occupation force and controlling key cities such as Kandahar. 176

In Afghanistan, the U.S. Department of Defense has created a new model of supply chain that relies entirely on private local contractors to carry and defend the food, water, shelter, fuel, and arms that our troops need to perform their mission. The logistics benefits of such a supply chain model are clear – U.S. troops are not put directly in harms way for logistics missions and can instead focus on higher priority objectives – but the costs to overall U.S. counterinsurgency strategy have not been adequately analyzed or assessed. As one former senior Department of Defense official in Kabul put it: "[t]his is symptomatic of what we are doing [in Afghanistan]. Our heart is in the right place, but the business model is to outsource important services and not look at the collateral consequences." 1777

### "They Tend to Squeeze the Trigger First and Ask Questions Later"

In August 2009, General Stanley McChrystal released his "Commander's Initial Assessment" of NATO forces in Afghanistan where he declared that, "success demands a comprehensive counterinsurgency campaign" to gain "the support of the Afghan people." The assessment then specifically outlined how unrestrained, arbitrary force negatively impacts counterinsurgency efforts. Civilian casualties and collateral damage resulting "from an over-reliance on firepower and force protection have severely damaged ISAF's legitimacy in the eyes of the Afghan people." The assessment concluded that the Afghans perceived that ISAF was "complicit" in "widespread corruption and abuse of power." 178



Screenshot of Watan Risk Management guards engaged in a firefight off Highway I

While the Department of Defense may not know who operates and protects its supply chain, the Afghan people do. When a supply convoy of 300 trucks and 500 heavily armed guards rolls down Highway 1 engaging in firefights with competitors, criminals, and insurgents, the local population understands that it is an American convoy.<sup>179</sup> In other words, in the eyes of the Afghan population, the United States of America is responsible for the actions of Commander Ruhullah, Matiullah, Colonel Razziq, Koka, and others.

A recent article entitled, "Reckless Private Security Companies Anger Afghans," painted a portrait of U.S. military operators' frustration with the unaccountable private security companies protecting NATO supplies that travel through their battlespace:

Private Afghan security guards protecting NATO supply convoys in southern Kandahar province regularly fire wildly into villages they pass, hindering coalition efforts to build local support ahead of this summer's planned offensive in the area, U.S. and Afghan officials say.

The guards shoot into villages to intimidate any potential militants, the officials say, but also cause the kind of civilian casualties that the top U.S. commander in Afghanistan has tried repeatedly to stop.

"Especially as they go through the populated areas, they tend to squeeze the trigger first and ask questions later," said Capt. Matt Quiggle, a member of the U.S. Army's 5<sup>th</sup> Stryker brigade tasked with patrolling Highway One, which connects Afghanistan's major cities.

The troops say they have complained to senior coalition officials and have even detained some guards to lecture them about their conduct, but the problem has continued.

Many suspect there has been little response because the security companies are owned by or connected to some of the province's most powerful figures ...

Public anger is directed at the Afghan government and coalition forces, making it more difficult for the U.S. and others to convince locals that they should look to them for protection rather than the Taliban, said Lt. Col. Dave Abrahams, deputy commander of a Stryker battalion that patrols the stretch of Highway One ...

"The irresponsible actions of these companies" are jeopardizing NATO's attempts to gain the support of local villagers, Abrahams wrote in an e-mail to his superiors late last year.

Warlord, Inc. | Findings

"They are armed, wearing uniforms, escorting U.S. convoys, and indiscriminately shooting into villages," said Abrahams, deputy commander of the 2<sup>nd</sup> Battalion, 1<sup>st</sup> Infantry Regiment, 5th Stryker Brigade, 2nd Infantry Division...

Abrahams, the deputy battalion commander, tried to address the problem in November by stopping two convoys as they passed his base.

"We basically detained their entire security force, and I sat down to talk to their leaders to tell them not to shoot without reason and basically threatened" to take away their certification to work for NATO, said Abrahams. "But we haven't been able to make good on it, which is part of our frustration."

Many of the gunmen have little or no training and many are also high on either heroin or hashish, Afghan and U.S. officials said ...

Abrahams said he has tried to tell locals that he understands their plight, but he is consistently undermined by the wild shooting.

"Actions speak louder than words, and the locals see these drugged-out thugs with guns and trucks with 'The United States' painted on the side."

- U.S. Lieutenant Colonel Dave Abrahams

"Actions speak louder than words, and the locals see these drugged-out thugs with guns and trucks with 'The United States' painted on the side," said Abrahams. 180

The NATO commander of Regional Command-South, British Major General Nick Carter, agreed with the Highway 1 Stryker Battalion assessment, describing private security contractors as operating in a "culture of impunity." 181

### Warlords Are a "Parallel Structure to the Government"

Units Employing [host nation] contractors and employees must watch for signs of exploitive or corrupt business practices that may alienate segments of the local populace and inadvertently undermine [counterinsurgency] objectives.

> - General David Petraeus and General James Amos, Counterinsurgency, Department of the Army (December 2006)

According to Qayum Karzai, President Karzai's brother and an Afghan-American businessman, "the majority of money that should have gone to the Afghan people has gone to warlords and they are more powerful now than they have ever been." In an interview with Subcommittee staff, Mr. Karzai lamented that warlords are "much more difficult to deal with now than they were nine years ago," and described them as the "single element that has sidelined the population." The population lost trust in "traditional Afghan political culture when warlords took over." "[The Afghan people] saw the fight between warlords and Taliban, and they disliked both of them." 182

Qayum Karzai, Ahmed Wali Karzai, Rashid and Ahmed Rateb Popal, and Commander Ruhullah all agreed that, in a perfect world, the ANA and ANP should provide security along

"The Afghan people saw the fight between warlords and Taliban, and they disliked both."

– Qayum Karzai

the roads, but that such security would be a long time off. In the meantime, Watan Risk Management and Commander Ruhullah are engaged in active – and sometimes hostile – competition with the government. Commander Ruhullah described the Afghan government as "the enemy of convoy security." 183

In Uruzgan Province, for example, providing a variety of security services to the U.S. and NATO forces has significantly increased the power of Matiullah Khan vis-à-vis the official Afghan government structures there. According to the New York Times, "[m]any Afghans say the Americans and their NATO partners are making a grave mistake by tolerating or

encouraging warlords like Mr. Matiullah. These Afghans fear the Americans will leave behind an Afghan government too weak to do its work, and strongmen without any popular support." [84]

The Afghan government also seems to share concerns about the growing power of warlords at the expense of their own authority and legitimacy. The former Minister of the Interior, Hanif Atmar, stated, "[p]arallel structures of government create problems for the rule of law." As one tribal elder in Uruzgan put it, "Matiullah is not part of the government, he is stronger than the government, and he can do anything he wants." 185

In short, while one of the primary U.S. strategic goals in Afghanistan is to bolster the Afghan central government, U.S. reliance on warlords for supply chain security has the effect of dramatically undermining that objective.

# 6. The Department of Defense Lacks Effective Oversight of Its Supply Chain and Private Security Contractors in Afghanistan

Finding: The Department of Defense has little to no visibility into what happens to the trucks carrying U.S. supplies between the time the trucks leave the gate to the time they arrive at their destination. Despite serious concerns regarding operations, no military managers have ever observed truck operations on the road or met with key security providers. The Department of Defense's regulations, promulgated in response to direction by Congress, require oversight of all private security companies working as contractors or subcontractors for the U.S government. These requirements include ensuring that all private security company personnel comply with U.S. government and local country firearm laws, that all private security company equipment be tracked, and that all incidents of death, injury, or property damage be fully investigated. The Department of Defense is grossly out of compliance with applicable regulations and has no visibility into the operations of the private security companies that are subcontractors on the HNT contract.

The HNT contract is worth \$2.16 billion and covers 70 percent of the supply chain for the U.S. effort in Afghanistan. The contract is critical to the basic survival of U.S. troops stationed throughout the country in remote and dangerous areas. By any measure, a contract of this significance would seem to demand exacting oversight by the Department of Defense. Both military and HNT contractor personnel reported that such oversight was virtually nonexistent.

## The Military Contract Overseers Had "Zero Visiblity"

The 484<sup>th</sup> Joint Movement Control Battalion was responsible for managing and overseeing HNT missions from May 2009 (when the contract started) to February 2010. According to Lieutenant Colonel David Elwell, the commander of the 484<sup>th</sup>, no one in the battalion ever personally witnessed trucking operations 'outside the wire' – outside of the major airfields and forward operating bases where supplies are uploaded and downloaded. The 484<sup>th</sup> did not have the "force structure, the equipment, or the security" to put eyes on the road. "It would have been a combat mission." <sup>1186</sup>

Several other members of the 484<sup>th</sup> confirmed that they were unable to effectively oversee the operations of the HNT contract. According to Major Valen Koger, the officer responsible for technical oversight of the contract, his battalion had "zero visibility" into the subcontractors

operating under the contract. During his almost one-year tour in Afghanistan, he rarely left Bagram Airfield, and he stated that he could not verify any reports of what was actually happening on the road. Major Koger expressed concern that, as the person responsible for oversight on behalf of the contracting office, he could not actually oversee many aspects of the HNT contract. 187

The Battle Captain, whose job it was to monitor incidents and track incident reporting, stated that it was difficult to verify incidents that occurred on the roads. Although he heard rumors that contractors had to bribe "warlords" to get through certain areas, he did not know who these men were and did not have any visibility into their identities beyond what was reported to him by the prime contractors. 188

The contracting office at RCC-Bagram was equally unaware of the operations of the subcontractors used by the HNT prime contractors. The contracting office was responsible for vetting the contractors and awarding the HNT contracts. <sup>189</sup> Once operations began, the contracting officers were responsible for ensuring that all provisions of the HNT contract were being followed by the contractors. <sup>190</sup> Two former contracting officers stated that they communicated regularly with the prime contractors, but did not have a direct way to check on their operations. Both of these contracting officers relied exclusively on reports from the 484<sup>th</sup> and the HNT prime contractors for information regarding whether the contractors were in compliance with the contract. Neither ever went out on the road themselves to observe these operations. <sup>191</sup>

For information about the HNT operations, the 484th largely relied on reports from the HNT prime contractors themselves. Very few of the prime contractor representatives (the Western expats who interface with the military) have ever seen a trucking mission first-hand, however. Instead, most of the HNT representatives rely on their Afghan trucking subcontractors to tell them what happens on the road. This information is often less than reliable. Frequently, the HNT prime contractors' subcontractors further subcontract out the missions without the knowledge of the primes. Although they claim to have their own trucks, many of the principal subcontractors are nothing more than brokerages for tribal trucking firms or owner-operators. <sup>192</sup>

Thus, the military officials responsible for oversight and management of the HNT contract have no reliable way of knowing what is actually happening on the road.

#### Required Oversight of Private Security Contractors

In 2008, following widespread media reports of severe misconduct by private security contractors working for the U.S. military in Iraq and Afghanistan, Congress included a section in the National Defense Authorization Act for Fiscal Year 2008 (FY08 NDAA)<sup>193</sup> that required

the Department of Defense and the Department of State to promulgate regulations to improve oversight and accountability of private security contractors (PSCs). Congress mandated that the regulations include, *inter alia*, processes for:

- Registering, tracking, and keeping records of personnel working for PSCs or otherwise providing private security services;
- 2. Authorizing and accounting for weapons used by such personnel;
- 3. Registering military vehicles used by PSCs;
- 4. Mandatory reporting by PSCs of all incidents in which PSC personnel discharge a weapon, PSC personnel are killed or injured, and others are killed or injured, or property is destroyed, as a result of actions by PSC personnel;
- 5. Independent review and investigation, where practicable, of any reported incidents as well as any allegations of misconduct by a PSC; and
- 6. Training and qualifying PSC personnel.

Congress also mandated that all contracts for private security contractors include a clause requiring the companies to comply with Department of Defense regulations as well as applicable local and U.S. law. While these regulations are limited to private security contractors operating in areas of combat as designated by the Secretary of Defense, Congress included language to ensure Iraq and Afghanistan would be included.

Department of Defense Instruction 3020.50, Private Security Contractors Operating in Contingency Operations, which was signed on July 22, 2009, lays out the policy and regulations pursuant to the requirements of the FY08 NDAA. The Instruction policies apply to "DoD [Department of Defense] PSCs and PSC personnel performing private security functions during contingency operations outside the United States" and "U.S.G.-funded PSCs and PSC personnel performing private security functions in an area of combat operations." The Instruction defines the term "contractor" as "the contractor, subcontractor, grantee, or other party carrying out the covered contract." In other words, private security contractors working under the HNT contract are covered by this Instruction.

In addition to the main provisions, noted above, that are required by the FY08 NDAA, the Instruction includes extensive provisions related to the arming of private security contractor personnel. Under these regulations, the companies must verify that their personnel meet the legal, training, and qualification requirements to carry a weapon under the contract and local law. Requests to arm private security contractor personnel are to be reviewed on a case-by-case basis by a Staff Judge Advocate. All such requests must include, inter alia, a communication plan for how information about threats will be shared between private security contractors personnel and the U.S. military, and how the military will provide assistance to private security contractors who

become involved in hostile situations. Private security contractors must acknowledge in writing that, among other things, they can only carry U.S. government-issued and/or-approved weapons and ammunition.

While the Department's Instruction does not appear to assign the responsibility of monitoring and enforcing compliance to any particular entity, the FY08 NDAA gives contracting officers, in addition to combatant commanders, the power to direct contractors to remove noncompliant personnel, and to terminate contracts for repeated violations.

Finally, section (i) of the Joint Contracting Command - Iraq/Afghanistan clause 952.225-001 instructs that "all arming requests and authorizations for contractor or subcontractor employees under this contract shall be <u>limited to U.S.</u> Government-approved weapons and ammunition." <sup>194</sup> The clause defines "U.S. Government-approved weapons and ammunition" as "M9, M4, M16, or equivalent (e.g. .45 CAL, AK-47)." <sup>195</sup> An August 2009 JCC-I/A Policy Directive instructed that this clause "shall be included in all contracts with performance in Iraq or Afghanistan that require arming of contractors." <sup>196</sup>

#### No Oversight of HNT Private Security Contractors

Despite Congress's clear intention that the Department of Defense monitor, account for, and, when necessary, discipline private security contractors, the security providers working on the HNT contract are not subjected to any meaningful oversight by the U.S. military. The Department has even less visibility into security operations on the road than it does on the trucking missions themselves. For security reasons, private security contractors for HNT missions are not allowed 'inside the wire' with the trucks they are guarding. In most cases, the security providers and the trucks meet up many miles outside the base, or even in separate provinces. As such, none of the military's HNT managers or overseers ever witness security operations in action. As with the trucking operations themselves, HNT managers rely on the prime contractor representatives to tell them who provides security for Department of Defense's supplies and how that security is provided. Most of the prime contractors dutifully provide what they know, but that information is rarely comprehensive or fully accurate.

Lieutenant Colonel Elwell confirmed that the 484th had "very little visibility" into the security operations of the HNT contractors. He stated that the 484th regularly emphasized the security requirements to the carriers, but there was very little that the 484th could do to verify that proper licensing and vetting of guards was actually taking place since security elements could not come 'inside the wire'. Once the trucks left the bases and met up with security, the 484th had no direct way to verify that security was actually continuing with the trucks, or if that security was licensed. 197

#### The Armed Contractor Oversight Directorate

Since 2008, the Armed Contractor Oversight Directorate (ACOD) has been responsible for regulating and overseeing private contractors employed under U.S. contracts in Afghanistan, including those working as subcontractors. Despite being charged with tracking private security contractors, the former Director of ACOD, who left Afghanistan in December 2009, reported that ACOD was unable to oversee the private security contractors working on the HNT contract. He found that, in most cases, the prime contractors subcontracted out security, and those security subcontractors further subcontracted out security operations. He knew, for example, that Watan Risk Management provides security to several HNT contractors, but he had no knowledge of how Watan operates. He said that "anyone who is receiving DoD dollars should be tracked," but ACOD had not been able to do so. 198

The current Director of ACOD, Colonel Son Le, also agreed that ACOD does not have visibility into the operations of HNT security providers. He stated that he relied on the prime contractors to ensure proper security operations were being carried out. 199

#### Few HNT Prime Contractors Know What Happens on the Road

Because the military contract officials do not have direct oversight into the security operations on HNT missions, they rely on reports by the prime contractors. However, in many cases the prime contractors themselves have little knowledge of the actual security arrangements for their convoys. For security reasons, most of the prime contractor representatives are unable or unwilling to travel out on the roads. One HNT program manager stated that he has no direct knowledge of how security operations for his company's missions are conducted because his company's personnel do not travel with convoys or interact directly with the security elements. One HNT contractor stated that he never went out on the roads due to the danger of doing so and that he did not interact with the company that provided security for his company's convoys.

Several contractors leave it entirely up to their trucking subcontractors to arrange for convoy security. <sup>202</sup> A country manager for one contractor confirmed that his trucking subcontractor generally coordinates all security operations for convoys. <sup>203</sup>

As an illustration of prime contractors' lack of knowledge about their own operations, in response to questions by the 484th and the contracting office regarding security operations on its convoys, one contractor sent two e-mails in the same month that identified two different sets of security providers used by the company's subcontractors. In a December 2, 2009 e-mail, a program manager for the contractor identified its security providers as "Rohulla Escort," "Afghanistan Naveen," "Rahim Escort," and "Commander Mansoor Escort." 204 In a December 23,

2009 e-mail, another program manager for the same company identified the security providers as "Com Malik," "Rohullah," "Habibullah," "Naween Security Company," and "Zadran Security Company."  $^{205}$ 

### **Higher Command**

The 143<sup>rd</sup> Expeditionary Sustainment Command sat above the 484<sup>th</sup> on the contract management chain of command. The 143<sup>rd</sup> was consulted on many of the HNT challenges and assigned an HNT program manager, Lieutenant Colonel Todd Lewis, to help perform oversight on the contract. Although he tried to figure out what was happening 'outside the wire,' Lieutenant Colonel Lewis was never able to successfully do so. He could not get authorization to go to key highways to witness trucking operations first hand because such a trip would require too much security. He called his inability to get information on HNT trucking and security operations the single biggest frustration from his service in Afghanistan.<sup>206</sup>

The 484<sup>th</sup> also worked with the Principal Assistant Responsible for Contracting-Afghanistan (PARC-A).  $^{207}$  Colonel Daniel Cottrell, the PARC-A, stated that it was the responsibility of the prime contractors to ensure that security was properly provided.  $^{208}$ 

Subcommittee staff traveling with a congressional delegation in January 2010 met with several other senior military officials, including Major General John MacDonald and his team of senior military logistics officers, regarding the HNT contract. Major General MacDonald admitted that the Department of Defense did not have visibility into the operations of the trucking companies or their security providers and that this was an issue of concern. <sup>209</sup>

In summary, neither the critical importance of the HNT contract, the significant value of the contract (especially in relation to the economy of Afghanistan), nor the legal and regulatory requirements have been sufficient to prompt the Department of Defense to devote the resources necessary to properly oversee the contractors, subcontractors, and private security providers who operate the supply chain.

# 7. HNT Contractors Warned the Department of Defense About Protection Payments for Safe Passage to No Avail

**Finding:** In meetings, interviews, e-mails, white papers, and PowerPoint presentations, many HNT prime contractors self-reported to military officials and criminal investigators that they were being forced to make "protection payments" for "safe passage" on the road. While military officials acknowledged receiving the warnings, these concerns were never appropriately addressed.

Under normal circumstances, contractors do not volunteer to the government that they might be breaking the law; in this case, HNT contractors repeatedly did just that. Their reports fell on deaf ears.

Representatives for the HNT contractors regularly informed military officials that they were concerned that money was going to "insurgents," "warlords," other local actors, and corrupt government officials. <sup>210</sup> These warnings were met with apparent inaction. Although many military officials later expressed concerns to the Subcommittee staff about what they had heard, little action was ever taken to investigate or address the issue. <sup>211</sup> From the logisticians' perspective, their jobs were to make sure the goods got to where they needed to go. Any other concerns were beyond the scope of their duty.

Though Lieutenant Colonel Elwell and the 484th were in charge of direct management and oversight of the HNT contract, responsibility for oversight did not end there. Senior military commanders and other Department of Defense components were aware of the same allegations of protection payments for safe passage but failed to take action.

#### Early Warnings about Highway Extortion

Before the HNT contract began in early 2009, one current HNT contractor had already warned the military of being approached by "Taliban personnel" about safe passage payments. The contractor sent a memorandum to the military manager to record a Taliban request for "payment for the safe passage of convoys through there [sic] area... We have talked to other carriers that are making missions through those areas and they are paying the Taliban for safe passage."<sup>212</sup>



was approached by Taliban personnel to talk about payment for the safe passage of convoys through there area. It is policy is that we will not pay extortion money to fund their weapons or training to kill American Service men and women conducting operations in Afghanistan. If we make payment that money will be funneled back into their fight against the Coalition and our principles on that matter are straight forward. We have talked to other carriers that are making missions through those areas and they are paying the Taliban for safe passage. The current price to the Taliban is \$500 per truck from Kandahar to Herat. \$50 from Kabul to Ghazni, \$100 from Ghazni to Orguni, and \$200-\$300 from Orguni to Waza Kwah. All negotiations are conducted outside of Afghanistan and for the southern and western areas the Taliban POC is located in Quetta Pakistan.

Within days of the start of the HNT contract in May 2009, contractors informed military officials that they were being asked to make protection payments for safe passage through critical areas in the south and east. On May 9, 2009, the country manager for one HNT contractor submitted a PowerPoint presentation detailing the challenges his company faced in transporting goods to Forward Operating Base Sharana in Paktika Province. He reported that a local warlord controlled access to the bases, contractors were being asked to pay a "tariff" to gain access, and the fee was \$150,000 per month (key slide is excerpted in Finding 2).<sup>213</sup>

The presentation was sent to several military officials, including Major Koger at the 484<sup>th</sup>. The country manager said that he created and sent the presentation because he did not feel comfortable funding a warlord's private militia without the military's permission. He recalled telling Major Koger that either the military had to fix the situation with the warlord or otherwise provide written permission for the contractor to make the payments. The country manager said that Major Koger had been sympathetic to his concerns, but when Major Koger took it up his chain of command, he was surprised and disappointed that the "higher ups just didn't want to hear it."<sup>214</sup>

Major Koger did not recall the PowerPoint presentation but agreed that it had probably been sent to him. He explained that the general view held by many at the 484th was that such contractor complaints were simply part of a "pattern of excuses" for poor performance on the HNT contract.<sup>215</sup>

The contracting officer for the HNT contract at the inception of performance recalled multiple contractors telling her that they were making protection "payments to the wrong side." "There were a lot of requests for bribes along the road, like tolls, to bandits, Taliban, whomever," she

stated. The contracting officer said that she believed the contractors when they told her that the protection payments were taking place because the contractors did not have any other reason to self-report potentially illegal activity. "[E]verybody was well aware" of the protection payment issue.  $^{216}$ 

# Regular Complaints about Protection Payments Met a Brick Wall

Several of the HNT contractors recalled that they reported their concerns of being extorted and making bribes out on the roads at several regular monthly meetings with the 484<sup>th</sup> and contracting officers.<sup>217</sup> One program manager reported these concerns at a July 9, 2009 meeting where representatives from the military and all of the HNT contractors were present.<sup>218</sup> After that meeting, the program manager e-mailed meeting minutes to all of the other HNT contractors as well as members of the 484<sup>th</sup>, including Lieutenant Colonel Elwell and Major Koger.<sup>219</sup> The contractors were seeking to gain up-arming authority for their private security contractors to carry heavier weapons such as RPGs and heavy machine guns to counter insurgent attacks, and the program manager reported that gaining this up-arming authority was the only way for the companies to stop making payments to insurgents.<sup>220</sup> The meeting notes state:



Tuesday 7th July 2009

 $484^{\rm th}$  Joint Movement Control Battalion Conference Room, Bagram Air Field

Meeting Commenced at: 1002hrs

#### Up arming authority

11. The PM HNT from asked LtCol Elwell if there was any progress on the Up Arming Authority. It was highlighted that this authority would enable IDIQ Carriers the flexibility to choose PSC to perform convoy security. By gaining this authority IDIQ Carriers would stop funding the insurgency of what is estimated at 1.6 – 2 Million Dollars per week. Lieutenant Colonel Elwell had no information regarding the progress and his response to the estimated cost IDIQ Carriers were funding the insurgency was that all he cared about was that the cargo was delivered in accordance with the contract.

Major Koger did not recall seeing the meeting minutes, but he described their account of the July 9, 2009 meeting as "accurate." He stated that he had spoken to several of the contractors about their concerns regarding demands for protection payments but that he believed that the problem had probably been occurring for years and would have already been resolved if a feasible

solution existed. Major Koger characterized his overall level of concern regarding the reports of protection payments as "extremely concerned," but his advice to contractors on how to deal with the situation was unhelpful: he told them that there was nothing in the contract that authorized paying "extortion money." <sup>221</sup>

Lieutenant Colonel Elwell said that the meeting minutes mischaracterized his comments, but he acknowledged that the HNT contractor representatives had complained at that meeting and on numerous other occasions about protection payments. He "clearly" recalled that the contractors had complained about the high cost of security at that meeting, but they never said that the protection payments were going to insurgents. His response to those costs was that the contractors had known the risks when they took on the contract and needed to perform without making excuses.<sup>222</sup>

Like Major Koger, Lieutenant Colonel Elwell emphasized that he very clearly told the contractors that all private security providers needed to be licensed and vetted in accordance

with the contract. He also seemingly discouraged further communications to him about safe passage payments by telling the contractors that if they were not in compliance with the security provisions of the contract, he would have to convey that information to the contracting office, whose only power in these circumstances would be to punish noncompliance with the contract.<sup>223</sup>

Lieutenant Colonel Elwell took comfort that, despite the "constant whining" from carriers about security costs, "he never had any official communication from the carriers saying they were paying protection money to insurgents." To him, unless an issue was raised in "official correspondence," it was just rumor and hearsay.<sup>224</sup>

Although Lieutenant Colonel Elwell had never 'left the wire' and traveled on the roads, he held strong views about how Afghanistan actually functioned. He believed that some contractors mistook support for local tribes as support for the insurgency. "The statement that Taliban were helping

"Investigating protection payments was way, way, way, way above my level. My job was to get barrels of insulating foam for tents out to Dwyer so Marines didn't suffocate from heat exhaustion."

– Lieutenant Colonel Elwell

to secure convoys would not necessarily signal to me that insurgents were doing this. A lot of former Taliban were working for legitimate businesses and providing legitimate security services."<sup>225</sup>

Even if they had wanted to, the contract managers of the 484th did not have the means to investigate allegations of protection payments for safe passage. As Lieutenant Colonel Elwell put it: "That was way, way, way, way above my level. My job was to get barrels of insulating foam for tents out to Dwyer so Marines didn't suffocate from heat exhaustion." <sup>226</sup>

The contractor representatives who self-reported to the 484<sup>th</sup> and the military contracting officers that their companies were making protection payments for safe passage were shocked by the lack of response from the military. One former program manager said that he expected that his complaints would "set off alarm bells at DoD," but instead the response was "I don't care." In his view, none of the prime contractors knew where their security payments were going. He believed that the warlords provided some legitimate security services, but "there was also a certain element of extortion. If you don't pay a certain person to secure a route for you [then you would be attacked]." After having spent over 20 years in the military including service in Afghanistan, the program manager said that he had "no doubt whatsoever" that warlords like Commander Ruhullah coordinated such attacks with insurgents.<sup>227</sup>

A former country manager stated that he had raised the issue of protection payments for safe passage through "every official channel" he could, except for the U.S. Embassy in Kabul. He said that he raised the issue with operators on the ground and the intelligence community. He was met with a lot of sympathy but never any action. 228 As someone who had spent many years in the U.S. Special Forces, the prospect of funding warlords and potentially insurgents was "repugnant" to him. As a result, he left Afghanistan.

#### No-Go Areas

The contractors' concerns regarding protection payments for safe passage received more attention when the contractors and their subcontractors refused to deliver cargo to forward operating bases in so-called "no-go areas." The 484th was under enormous pressure to get goods to these difficult-to-reach and dangerous destinations. When too many carriers refused to run truck missions to Helmand Province, the 484th solicited white papers for an explanation. The responses were remarkably candid. One contractor wrote:

The need to provide heavy weapons and robust security with ex pat leadership was not a requirement on the contract and now seems to be a requirement in some areas unless these missions are turned over to green security [ISAF security]. I also believe that most involved in this contract knew that cash money is often the most effective security, but I do not think it was anticipated how high the market would drive these prices and that cash security and special security forces would so often be the only option ... RC South has been the location of nearly all of the attacks on IDIQ carriers, which needless to say presents significant challenges as it relates to controlling the quality of work and

production for the [local national] drivers and security staff. The utilization of "Green Security" will eliminate the extortion in the south; however the attacks on convoys will increase due to this fact. Some carriers are paying as much as \$15,000 per truck for missions going to Dwyer and other south FOBs.<sup>229</sup>

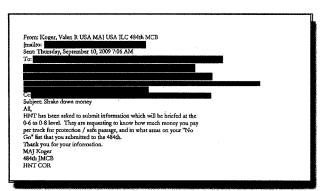
 $Another\ HNT\ project\ manager\ responded:$ 

The cost of security for these vehicles is very high and absorbs most of any profit we would make. Sub Contractors and drivers request more money to operate in this area, further adding to the problems for our companies... The cost of Private Security is exceptionally high, with companies attempting to raise their prices continually. It is believed that a part of these charges are being paid as bribes to local Commanders, and therefore inevitably to the enemy... As previously stated this is one of the most volatile regions of the country. There is a continuous threat of roadside IED, and ambush. There will also be a threat, not only from enemy forces but from local commanders who have not been paid their tax.<sup>230</sup>

Still, despite explicit warnings in formal communications about "extortion," "cash money" for security, and threats from "local commanders who have not been paid their tax," no relief was forthcoming. The contractors were pressed to run the missions regardless of the costs and regardless of their concerns about where the money went.

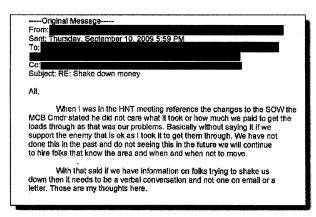
# The Military's Request for Information on "Shakedown Money"

In September 2009, the issue briefly appeared to catch the interest of officials higher on the chain of command. On September 10, 2009, Major Koger sent an e-mail to representatives from all of the HNT contractors which asked about "protection/safe passage" payments, with the subject line "Shake down money":<sup>231</sup>



In Army parlance, the request for information to brief at the "0-6 to 0-8 level" refers to the rank of colonel through major general. Major Koger did not recall the e-mail or receiving any responses. <sup>232</sup> He speculated that someone else in the 484<sup>th</sup> had asked him to transmit the message because he frequently communicated with the contractors. He could not recall who requested the information or to whom that information was to be briefed. <sup>233</sup> The contractors recalled receiving the e-mail, but none apparently responded. <sup>234</sup>

The executives of one HNT contractor debated internally whether they should respond to Major Koger's e-mail:  $^{\rm 235}$ 



While many of the contractors were willing to self-report their concerns about protection payments for safe passage orally to the HNT contract managers, and contracting officers, there is no evidence that any contractor clearly stated these concerns in writing for senior commanders.

# Up the Chain of Command

The 143<sup>rd</sup> Expeditionary Sustainment Command, the 484<sup>th</sup>'s higher command, was also informed of the contractors' concerns about protection payments for safe passage. Lieutenant Colonel Lewis, the HNT point person for the 143<sup>rd</sup>, stated that he heard reports from contractors that they had to pay safe passage money, or the "troll fee," as he called it, in locations in the south between Kandahar and Helmand and going up Highway 1 between Kandahar and Ghazni. He wanted to investigate what was happening on the roads but was unable to get the authorization necessary to travel to those areas because it was too dangerous. Lieutenant Colonel Lewis also said that he asked contractors to document these payments to spur further military action to correct the issue, but that he never received the hard evidence that he needed to take operational action.<sup>236</sup>

A contracting officer who was not present at the July 2009 contracting monthly meeting in which the contractors shared their concerns was nonetheless aware of the allegations that contractors were being extorted and paying protection fees. He stated that contractors came to him with reports of "various shakedown payments" that they had to make to the ANA, ANP, village elders, militia groups, and others.<sup>237</sup> The contracting officer sent an e-mail to Colonel Cottrell to share his concern: "travelling to certain FOBs requires that [the contractors] either pay a 'protection fee/toll,' hire the local elder to escort them, or take a very round about route."<sup>238</sup>

Further up the chain of command, one senior Department of Defense official in Afghanistan stated that there have been significant discussions within the Department of the problem of protection payments to local warlords and the Taliban, but no action has been taken: "there is no change on the horizon. We keep punting the issue down the road. It would require a major shock to the system to change the HNT business model." In his view, the contracting officers with responsibility for the contract "intentionally turn a blind eye to the problem and refuse to look past the prime [contractor] to see how the security subcontractors operate – hear no evil, see no evil, speak no evil." 239

In response to an early story on protection payments going to insurgents, Colonel Wayne Shanks, the chief public affairs officer for ISAF, acknowledged that military officials were "aware of the allegations that procurement funds may find their way into the hands of insurgent groups, but we do not directly support or condone this activity if it is occurring." Colonel Shanks added that, "the relationships between contractors and their subcontractors, as well as between subcontractors and others in their operational communities, are not entirely transparent."<sup>240</sup>

The sheer size of the HNT contract and the critical importance of the supply chain did not prompt the Department of Defense to devote the necessary resources to gain visibility over the trucking operations and private security contractors. Apparently, direct allegations of payments to insurgent groups were not enough either.

# Contractors Warned the Armed Contractor Oversight Directorate

In another plea for help, several representatives of one HNT contractor met with civilian and military representatives of ACOD at Camp Eggers in September 2009. $^{241}$  In the meeting, the representatives told ACOD that it had to pay "fees" to pass through Taliban-controlled areas: $^{242}$ 

4 September, 2009

Notes on Meeting with ACOD

and I told them of the problems we have transiting Trucks into some of the more remote areas and the fact that most all of the areas are controlled by Taliban, or Tribal warlords, and we have to pay fees to transit those trucks through those areas. I had to inform them that by doing so, we would be directly supporting Afghan warlords, and Taliban that are supporting the insurgency against U.S. Forces. I argued that I was not prepared now, or at any time to assist in this bribery game to sustain warlords operating lawlessly in Afghanistan, and to do so will effectively undermine the efforts the U.S. Military in creating a stable Government able to exert its authority to these far outlying areas.

The country manager clearly recalled the meeting. The principal purpose for approaching ACOD was to further discuss the request for "up-arming" authority that had been raised with the 484th. The country manager told ACOD that his company had to make protection payments if it could not have up-arming authority to provide sufficient weaponry to its own security force. He recalled that ACOD was "stunned" and agreed to take this information up the chain of command. <sup>243</sup>

The former director of ACOD recalled having several meetings with HNT contractors where they told him that they were paying "warlords, insurgents, Taliban, ANA, ANP, everyone" for safe passage at "checkpoints" along the roads. He said that such protection payments were a common topic of concern

The former director of ACOD recalled having several meetings with HNT contractors where they told him that they were paying "warlords, insurgents, Taliban, ANA, ANP, everyone" for safe passage at "checkpoints" along the roads.

and discussion at ACOD. He did not know anything about how the "checkpoints" might work because ACOD lacked significant visibility into the private security contractors protecting the supply chain.  $^{244}$ 

The former director of ACOD stated that he relayed these conversations about safe passage payments up the chain of command within U.S. Forces-Afghanistan. The former director refused to specifically identify the names of senior commanders with whom he discussed his concerns, but ACOD reports directly to the Deputy Commanding General for U.S. Forces-Afghanistan, a position held by Major General John MacDonald since February 2009. Earlier in the interview, the former director had stated that he provided Major General MacDonald with weekly updates regarding ACOD, oversight issues, and the concerns raised by contractors. The former director believed that U.S. Forces-Afghanistan had taken some steps to mitigate these protection payment issues, though he did not view the actions taken as sufficient to address the problems the contractors had identified. 245

In December 2009, when ACOD's leadership changed, concerns regarding protection payments were still on its radar. ACOD's weekly activity report dated December 11, 2009 states that PSCs were using "illicit pay-off strategies ... for safe passage" and were funding "warlords": <sup>246</sup>



DEPARTMENT OF DEFENSE HEADQUARTERS UNITED STATES FORCES - AFGHANISTAN KABUL, AFGHANISTAN APO AE 09356



USFOR-A-J4

11 December 2009

ARMED CONTRACTOR OVERSIGHT DIRECTORATE (ACOD)

SUBJECT: Weekly Activity Report Week Ending 11 Dec 09

08 Dec 09. Weekly Minister of Interior (MoI) movement meeting. ACOD discussed goal of increasing the capabilities of the ANP to the extent that PSCs will not be necessary. COL Haidary (MOI's Chief of Current Operations) agreed that increased ANP security support would benefit all and assist in eliminating corruption of PSCs. Col Le noted that another advantage of utilizing ANA/ANP was the ability to secure safe passage without interference (financially or otherwise) from warlords. COL Haidary was receptive to arranging further discussions with MOD and increasing cooperative arrangements for securing convoys.

ACOD received ANP's commitment to carve out a dedicated level of security support exclusively for Host Nations Trucking (HNT) convoys. Col Haidary informed Col Le that he has obtained approval from the Dep Minister for National Security to support HNT operations. Although with very limited capability, ANP Trans Battalion is willing to schedule a routine, pre-determined,

pre-scheduled, short duration mission for HNT. This commitment reflects ANP's view toward the corrupted actions and illicit pay-off strategies currently used by the PSCs for safe passage. ANP's cooperation illustrates Mol's pressure in working to reduce PSC operations within two years as directed by Pres Karzai. ACOD in coordination with Mol mentors and 484<sup>th</sup> members will prepose a concept of operation using ANP to support HNT.

Shortly thereafter, a senior officer with ACOD requested a meeting of military officials in order "to gain systemic visibility and understand of how convoys from HNT can be transferred to [the Afghan National Army]. This is a core competency of the counterinsurgency fight against funding warlords and needs to be done asap." 247

Both Colonel Le, the sitting Director of ACOD, and Colonel Cottrell, the PARC-A, acknowledged that they had heard reports regarding alleged protection payments and that they had no visibility into the operations of the HNT security providers.<sup>248</sup> They did not view this as a major cause for concern and they emphasized that the prime contractor was responsible for security, that the HNT contractors were very effective at getting critical supplies to difficult locations, and that there were few if any alternative means of delivery.<sup>249</sup>

# Criminal Investigation into Allegations that the HNT Contract Funds Insurgents

In July 2009, two months after the start of the HNT contract, investigators from the Criminal Investigation Task Force-Afghanistan (CITF-A), working under the authority of the Army Criminal Investigation Command (CID), arranged to interview HNT contractor representatives about alleged protection payments going to the insurgency.<sup>250</sup>

The contractor representatives agreed that investigators were well informed about the contractors' concerns regarding protection payments for safe passage. One representative stated that he told the investigators that he was concerned that a subcontractor for his company was making protection payments to warlords and insurgents, and that the investigators asked for the names of his subcontractors. The Another representative said that the investigators asked him about allegations of "extortion money." A representative of the same company recalled telling investigators that his company was being extorted, and if his company did not pay specific private security providers, he believed that his trucks would be attacked. The Another representative of the same company did not pay specific private security providers, he believed that his trucks would be attacked.

These contractors stated that they never received any follow-up or heard about the results of the CITF-A investigation. <sup>254</sup> One contractor interviewed by investigators attempted to follow up several months later in an e-mail to the contracting officer but never received a response. <sup>255</sup> The investigators told Lieutenant Colonel Elwell that they were investigating contractors paying "people they shouldn't be paying … [and] unauthorized payments from contractors to people out there to not have them attack." He was unaware of any follow-up. <sup>256</sup>

Later in 2009, a contracting officer mentioned the investigation in an e-mail to his successor in response to an article alleging protection payments to the Taliban by HNT contractors: $^{257}$ 

You're almost done buddy, and these issues ain't on us. We had the FBI, CIA, CID and 3 or 4 other acronym agencies in the office to work this topic. You remember that one meeting were [sic] they talked to the companies "individually." ... guess nothing good came of that. <sup>258</sup>

A document highly relevant to this investigation has been withheld from inclusion in this report at the Department of Defense's request. At the time of printing, discussions regarding the origin and context of that document are ongoing.

#### Task Force 2010

In June 2010, Michèle Flournoy, Under Secretary of Defense for Policy, and General David Petraeus, the CENTCOM Commander, informed the Senate Armed Services Committee that General Petraeus and Admiral Mike Mullen, Chairman of the Joint Chiefs of Staff, are creating a task force to examine the impact of U.S. contracting on corruption in Afghanistan. <sup>259</sup> Task Force 2010 will be led by the former head of the military Joint Contracting Command in Baghdad, a two-star Navy Admiral, and will report to General McChrystal. <sup>260</sup> In his testimony on the subject, General Petraeus stated that:

[Task Force 2010] will go in and augment the Contracting Command that oversees this effort in Afghanistan and then gets at who are, not only the subcontractors, but the subcontractors to the subcontractors. Literally, where is the money going, and is it all above-board, and that's a hugely important component of dealing again with corruption issues, dealing with warlordism, and a variety of other challenges that cause issues for Afghanistan. <sup>261</sup>

The establishment of Task Force 2010 shows that the Department of Defense is well aware, at the highest levels, of concerns that U.S. contractors are funding warlordism and corruption in Afghanistan.

# IV. RECOMMENDATIONS

We cannot win a fight for hearts and minds when we outsource critical missions to unaccountable contractors.

- Then-Senator Barack Obama<sup>262</sup>

As Afghanistan enters its fourth decade of war, amid rampant corruption, the country presents unprecedented challenges to the conduct of ordinary business, much less business involving dangerous military logistics operations. Throughout this investigation, the evidence shows that Department of Defense officials received a drumbeat of complaints about the HNT contract's role in corruption, warlordism, and even aid to the enemy. Unfortunately, as demonstrated in dozens of documents and interviews, a dismissive attitude about these grave allegations was prevalent throughout components of the Department of Defense responsible for the HNT contract.

There are numerous constructive changes that could be made to the U.S. military trucking effort in Afghanistan that would improve contracting integrity while mitigating corrupting influences. As the Department of Defense absorbs the findings in this report and considers its course of action, the Subcommittee on National Security and Foreign Affairs Majority staff makes the following recommendations:

Assume Direct Contractual Responsibility for Supply Chain Security Providers. If the United States is going to use small armies of private security contractors to defend its massive supply chain in a war zone, the Department of Defense must take direct responsibility for those contractors to ensure robust oversight. Trucking companies are wholly incapable of overseeing this scale of security operations. The U.S. government needs to have a direct line of authority and accountability over the private security companies that guard the supply chain.

Consider the Role of Afghan National Security Forces in Highway Security. To be sure, the ANP and ANA will ultimately have a role in ensuring safe passage on Afghanistan's roads. However, that would likely require a medium-term, if not long-term, transition. Numerous witnesses in this investigation have expressed extreme skepticism at any plan to rapidly transfer convoy security to the Afghan security forces due to concerns about capacity, competence, and corruption. Proposals to reform the convoy security scheme ought to take into account the Ministry of Interior's vision of a future role of Afghan security forces in highway security. If there is to be no immediate role for the ANA in convoy security, a plan must be developed to reach that goal with credible security alternatives that address immediate U.S. military logistics needs.

Inventory Actual Trucking Capacity Available to the Department of Defense. The Department should conduct a survey of the available trucking capacity in Afghanistan under the HNT contract to ensure that its needs will be met with the additional forces under orders to deploy to Afghanistan. Where there is information to suggest that there is a finite pool of trucks – some owner-operated, some as tribal assets, some owned by second- or third-tier subcontractors – adding prime contractors does not necessarily add to the pool of available trucks.

Draft Contracts to Ensure Transparency of Subcontractors. Contracts between the Department of Defense and its trucking and/or security prime contractors need to include provisions that ensure a line of sight, and accountability, between the Department of Defense and the relevant subcontractors. Such provisions should make clear the subcontractors' obligations, including full Department of Defense inspection and audit rights. Such provisions should also mandate the Department of Defense's obligation to have visibility into subcontractors critical to its wartime supply chain. There should also be robust and verifiable incident reporting requirements. Where Department of Defense regulations already require such provisions, the Department needs to enforce them.

Oversee Contracts to Ensure Contract Transparency and Performance. Similarly, the Department of Defense needs to provide the personnel and resources required to manage and oversee its trucking and security contracts in Afghanistan. These are not contracts that can be managed responsibly from a desk in Bagram or Kandahar alone. Contracts of this magnitude and of this consequence require travel 'outside the wire.' For convoys, that means having the force protection resources necessary for mobility of Department of Defense personnel to conduct periodic unannounced inspections and ride-alongs.

Analyze Effect of Coalition Contracting on Afghan Corruption. The national security components of the U.S. government, including the Department of Defense, the Department of State, the U.S. Agency for International Development, the Department of Justice, and the Intelligence Community, need to begin to systematically track and analyze the effects of U.S., NATO, and other international donor funds on corruption in Afghanistan. Corruption is smothering the nascent efforts at Afghan governance that are fundamental to our strategy in Afghanistan. The effects of billions of dollars in development projects and security aid for Afghanistan, combined with billions of dollars in support of the U.S. and NATO military footprint in Afghanistan, need to be at the center of any analysis of metrics of our performance in the Afghan effort. Public reports in early June 2010 suggest that U.S. intelligence assets have been assigned to analyze Afghan corruption and governance. <sup>263</sup> The U.S. government needs to devote sufficient assets to the endeavor, and the mandate should include an analysis of the effects of coalition contracts.

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# Subcommittee on National Security and Foreign Affairs

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# Jeff Flake, Ranking Member

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Mr. Flake. I thank the chairman for holding this hearing and I thank the chairman for initiating this very thorough, enlightening, and very sobering investigation.

The chairman has already summarized the report, so I won't go

into detail. Let me just make a couple of broad observations.

The counterinsurgency plan that we are employing in Afghanistan is dependent on a central government in Kabul that will extend its writ beyond Kabul. This report presents strong evidence that this is not occurring. The counterinsurgency plan we are employing in Afghanistan is dependent on our ability, the ability of our military and those of our NATO partners, to provide security to the Afghan citizenry. This report presents strong evidence that this is not occurring. In fact, it seems that security in any meaningful sense does not extend beyond the security gates of our military bases.

I hope that the Department of Defense takes the recommendations contained in this report seriously. But let's face it, even if the recommendations are implemented in their entirety, we are just tinkering at the margins here. In my view, the real value of this report is that it presents more irrefutable evidence that our overall strategy in Afghanistan needs to be examined and overhauled. It is not something that can be salvaged with time and troop levels.

I look forward to the witnesses' statements.

Mr. TIERNEY. Thank you very much, Mr. Flake. The subcommittee will now receive testimony from the first panel before us here today. I will take a moment to just introduce all three before we

start the testimony.

Lieutenant General William Phillips is the Principal Military Deputy to the Assistant Secretary of the Army for Acquisition, Logistics and Technology, as well as the Director for Acquisition Career Management. He served previously as the commanding general of the Joint Contracting Command in Iraq and Afghanistan and the program executive officer for ammunition. Lieutenant General Phillips holds a BS from Middle Tennessee State University, an MS in procurement and materials management from Webster University, and a Master's of Personnel Management from Troy State University. In 2001, he was named the Army's Acquisition Commander of the Year.

Mr. Gary Motsek is the Assistant Deputy Under Secretary of Defense for Program Support. In his current capacity Mr. Motsek is the principal adviser to the Office of the Secretary of Defense leadership on policy and program support to the Geographic Combatant Commands. Previously, he served as the Deputy G3 for Support Operations, the Assistant Deputy Chief of Staff for Ammunition in the U.S. Army Material Command, among other positions within the U.S. Army and NATO. Mr. Motsek received a BS in environmental engineering from Syracuse University, an MS in management from Troy State University and a level three certification from the Defense Acquisition University.

Brigadier General John Nicholson is the Director of the Pakistan/ Afghanistan Coordination Cell on the Joint Staff, where he is responsible for synchronizing the military activities of the services and combatant commands in the region. Previously, he served in Afghanistan as the Deputy Commanding General for Regional Command South as part of the International Security Assistance Force and Deputy Director for Operations for the National Military Command Center. General Nicholson has a Bachelor's Degree from the U.S. Military Academy and Georgetown University, a Master's in Military Arts and Science from the School for Advanced Military Studies, and an MA in National Security Studies from the National Defense University.

I want to thank all of you for making yourselves available today and for sharing your substantial expertise. It is the policy of this committee to swear in the witnesses before you testify, so I ask you

to please stand and raise your right hands.

Witnesses sworn.]

Mr. TIERNEY. Thank you. The record will please reflect that all the witnesses answered in the affirmative.

I think, as you gentlemen know, that your full written statement will be entered into the record by previous agreement of the committee. I would ask you to summarize it if you could within as close to 5 minutes as possible. You will be able to determine that from the lights before you. When it is green you go, when it is amber you have about a minute left, and when it is red if you would please start to wind up and bring it to a conclusion so we can have time for people to ask questions as well.

General Phillips, if you would.

STATEMENTS OF LIEUTENANT GENERAL WILLIAM PHILLIPS, PRINCIPAL MILITARY DEPUTY TO THE ASSISTANT SECRETARY OF THE ARMY FOR ACQUISITION, LOGISTICS, AND TECHNOLOGY, OFFICE OF THE ASSISTANT SECRETARY OF THE ARMY FOR ACQUISITION, LOGISTICS, AND TECHNOLOGY, U.S. ARMY; GARY MOTSEK, ASSISTANT DEPUTY UNDER SECRETARY OF DEFENSE FOR PROGRAM SUPPORT, OFFICE OF THE UNDER SECRETARY OF DEFENSE FOR ACQUISITION, TECHNOLOGY AND LOGISTICS, DEPARTMENT OF DEFENSE; AND BRIGADIER GENERAL JOHN NICHOLSON, DIRECTOR OF THE PAKISTAN/AFGHANISTAN COORDINATION CELL, THE JOINT STAFF, DEPARTMENT OF DEFENSE

# STATEMENT OF LIEUTENANT GENERAL WILLIAM PHILLIPS

General PHILLIPS. Chairman Tierney, Congressman Flake, distinguished members of the Subcommittee on National Security and Foreign Affairs, thank you for this opportunity to discuss the role of the U.S. Army in the Department of Defense's management and oversight of the Host Nation Trucking contract in Afghanistan. I am pleased to represent the Army leadership and the over 40,000 members of the Army acquisition work force, to include contracting, and the more than 1 million soldiers over 8½ years who have served in combat in support of our country in Iraq and Afghanistan

Most importantly, I have worked with the Host Nation contract as the Commander of Joint Contracting Command in Iraq and Afghanistan where we have served greatly to provide supplies, services, and equipment at the right place and right time for our soldiers and all our service members. As I mentioned, Mr. Chairman, I had the privilege of serving as Commanding General of Joint Contracting Command Iraq and Afghanistan [JCCIA]. Although my duties and my office was in Baghdad, I traveled frequently throughout Iraq and to Afghanistan.

Let me state from the outset that the Host Nation Trucking contract is absolutely vital to the sustainment of our forces in Afghanistan. Contracting for, obtaining, and overseeing services in an austere environment and a fragile economy with a poor financial system, limited rule of law and during hostilities is a dangerous and difficult task that is being performed daily throughout Afghanistan. Through the Host Nation Trucking contract, more than 90 percent of our forces in Afghanistan receive food, water, equipment, ammunition, construction materials, and other badly needed supplies.

In the last year, or since May 2009, there have been more than 60,000 trucking missions performed by Host Nation Trucking. Each mission is a critical and effective means to meet the needs of our warfighters, whose numbers today will soon reach about 90,000 in

Afghanistan.

Mr. Chairman, in all Army contracting operations worldwide we strive to be responsive to our warfighters while ensuring proper physical stewardship of taxpayer dollars. Our progress in these areas has been steady, even though expeditionary military operations have placed extraordinary demands on the contracting system and our contracting professionals. Upholding the highest ethical standards of discipline in contracting is of paramount importance, sir, as you indicated in your opening comments. And even though we have confidence in the talent and professionalism of our Army's contracting work force, we remain vigilant at all times. We are working continually throughout the Army to actively engage with the Department of Defense to eliminate areas of vulnerability in contracting.

During my time in JCCIA, I was deeply committed to maintaining high standards of ethics and discipline in all contracting operations. My team and I conducted over 11 internal procurement management reviews of regional contracting center operations, and we have identified some of the hard lessons and deficiencies and we have worked hard to institutionalize those processes inside ev-

erything that we do by applying lessons learned.

I often refer to my contracting work force that served in Iraq and Afghanistan as contracting warriors because they serve beside our warfighters in areas throughout Iraq and throughout Afghanistan.

Last March, another comprehensive procurement management review was undertaken in Afghanistan. The final report is nearly complete, and the findings indicate strongly that contracting officers continue to maintain the highest ethical standards and discipline in their daily work. These positive findings are attributed to the extraordinary talent of our contracting officers. Again, I call them contracting warriors.

Sir, there really are five elements that I implemented as JCCIA to work on ethics and discipline in everything that we do. Briefly, first, before they enter theater they have to complete the Defense

Acquisition University ethics training.

Second, all personnel upon arrival must attend a newcomers ethics briefing.

Third, all personnel must complete the Department of Defense's standards of conduct annual ethics training.

Fourth, our judge advocate generals as they go around theater also provide ethics training twice a year to every contracting officer.

And fifth, during weekly meetings we focus on ethics.

Mr. Chairman, we are working constantly to improve our contracting operations, our educational training ethics and discipline in everything that we do. Our progress is significant.

The Host Nation Trucking contract is a prime example. We adhere to the statutes under the Federal acquisition regulations for open and fair competition while ensuring that our warfighters receive badly needed material and supplies.

Mr. Chairman, I assure you that we take the allegations that you have outlined in your opening statement very seriously within the Department of Defense and we will work hard to fix the areas of concern

Sir, thanks to you and this subcommittee for this opportunity to appear before you. I look forward to your questions.

[The prepared statement of General Phillips follows:]

Opening Statement
Lieutenant General William N. Phillips
Principal Military Deputy
Assistant Secretary of the Army
(Acquisition, Logistics and Technology) and
Director, Acquisition Career Management

Subcommittee on National Security and Foreign Affairs Committee on Oversight and Government Reform United States House of Representatives June 22, 2010

# Opening Statement Lieutenant General William N. Phillips Subcommittee on National Security and Foreign Affairs House Committee on Oversight and Government Reform June 22, 2010

Chairman Tierney – Congressman Flake – Distinguished Members of the Subcommittee on National Security and Foreign Affairs. Thank you for this opportunity to discuss the role of the United States Army in the Department of Defense's Management and Oversight of the Host Nation Trucking Contract in Afghanistan. I am pleased to represent Army leadership, the more than 40,000 members of the Army Acquisition and Contracting Workforce, and the more than one million Soldiers who have deployed to combat over the last eight and a half years and who have trusted us to provide them with materiel, supplies, and services in the right place, at the right time.

Mr. Chairman, I had the privilege of serving as the Commanding General of the Joint Contracting Command-Iraq/Afghanistan just prior to taking on my present duties and responsibilities. Although my office was in Baghdad, I traveled frequently throughout Iraq and Afghanistan. Let me state at the outset that the Host Nation Trucking contract is absolutely vital to the sustainment of our forces in Afghanistan. Contracting for, obtaining, and overseeing services in an austere environment, in a fragile economy with a poor financial system, limited rule of law, and during hostilities is a dangerous and difficult task that is being performed daily throughout Afghanistan in spite of these immense challenges.

Through the Host Nation Trucking contract, more than 90 percent of our forces in Afghanistan receive food and water, fuel, ammunition, construction materials, equipment, and other badly needed supplies. In the last year (since May 2009), there have been more than 50,000 trucking missions. Each mission is an efficient and effective means to meet the needs of our warfighters, whose numbers will increase to 90,000 when the surge is complete.

Mr. Chairman, in all Army contracting operations worldwide, we strive to be responsive to our warfighters while ensuring proper fiscal stewardship of taxpayer dollars. Our progress in these areas has been steady even though expeditionary military operations have placed extraordinary demands on the contracting system and our contracting professionals. Upholding the highest ethical standards and discipline in contracting is of paramount importance. And, even though we have confidence in the talent and professionalism of the Army's contracting workforce, we remain vigilant at all times. We are working continually throughout the Army – and actively engaged with the Department of Defense – to eliminate areas of vulnerability in contracting.

During my time with the Joint Contracting Command-Iraq/Afghanistan, I was deeply committed to maintaining high standards of ethics and discipline in all contracting operations. My team and I conducted 11 internal Procurement Management Reviews to assess strengths and weaknesses among our contracting workforce and our overall contracting operations. Through these reviews, we identified "trend forming" deficiencies and institutionalized process improvements; we provided on-site training and shared lessons learned; and we documented the results and continually improved our operations. These reviews also enabled our Principal Assistants Responsible for Contracting to allocate resources in the right places to fix areas of identified shortcomings. In addition, I conducted bi-weekly meetings with the Procurement Fraud Task Force, including representatives from the Army's Criminal Investigative Division; the Federal Bureau of Investigation; sometimes the Special Inspector General for Iraq Reconstruction; and the Defense Contract Management Agency.

Last March, another comprehensive Procurement Management Review was undertaken in Afghanistan. The final report is nearly completed, and the findings indicate strongly that contracting officers continue to maintain high ethical standards and discipline in their daily work. These positive finding are attributed, in part, to a five element training and education program that all contracting officers must complete. With your permission, Mr. Chairman, I would like to briefly outline the five elements:

- (1) Defense Acquisition University ethics training must be completed prior to arriving in theater;
- (2) All personnel, upon arrival, must attend a newcomer's ethics briefing;
- (3) All personnel must complete the Department of Defense Standards of Conduct Office annual online ethics training program;
- (4) Judge Advocates provide live ethics training twice annually at each Regional Contracting Center during Procurement Management Reviews; and
- (5) The Principal Assistant Responsible for Contracting-Afghanistan sets aside a portion of every weekly meeting with Regional Contracting Center Chiefs to address ethical issues arising in theater.

Mr. Chairman, we are working constantly to improve our contracting operations and the education, training, ethics, and discipline of our contracting workforce. Our progress is significant. The Host Nation Trucking contract is a prime example. We adhered to all statutes under the Federal Acquisition Regulation for open and fair competition, while ensuring that our warfighters received badly needed materiel and supplies.

Thank you for your continued support of the outstanding men and women of the United States Army and their families. Your deep and abiding commitment to Soldiers is widely recognized throughout our ranks.

This concludes my opening remarks, Mr. Chairman. I look forward to your questions.

Mr. TIERNEY. Thank you, General. We appreciate your comments.

Mr. Motsek, if you would please.

### STATEMENT OF GARY MOTSEK

Mr. Motsek. Chairman Tierney, Ranking Member Flake, and members of the committee, thank you for this opportunity to appear before you today to discuss the program management and

oversight of private security contracts.

As the Quadrennial Defense Review acknowledged, contractors are part of the total force along with military forces and government civilians and, as the chairman noted, provide an adaptable mix of unique skill sets, local knowledge, and flexibility that a strictly military force cannot cultivate or resource for all scenarios. Contractors provide a broad range of supplies, services, and critical logistics support in many capability areas, while reducing the military footprint and increasing the availability and readiness of resources. Typically, there's a higher reliance on contracted support during the post-conflict phases of an operation. This is especially true in this current operation where we are conducting multiple phases of the operation simultaneously and not sequentially.

Current operations in the U.S. Central Command Area of Operations require private security contractors to fulfill a variety of important security functions for the Department of Defense, Department of State, and other U.S. Government entities supporting both Iraqi Freedom and Operation Enduring Freedom. Relief, recovery and reconstruction of a post-conflict region are traditionally civilian functions, and thus it is entirely appropriate for civilian resources to be used to protect them. By using civilian resources to accomplish these selected civilian tasks, military forces can focus on the

military mission.

DOD's use of local nationals to perform private security functions support the U.S. CENTCOM Commander's counterinsurgency strategy. These local national jobs are central to the COIN operations. In Afghanistan today 93 percent of DOD contracted PSC employees are local nationals. Many have assumed risk and have sacrificed protecting key movements and facilities and freeing up key combat capability.

However, even as the COIN strategy is enhanced by employing local nationals as armed contractors, security and reliability concerns must be considered, especially in countries where there are no reliable data bases for traditional vetting and where personnel

and company records are limited or nonconsistent.

As required by statute and noted in this committee's report, DOD's policies on armed PSCs apply to all employees at any contract tier. With impetus from senior DOD leadership, there has been a concerted effort now to improve the compliance with these policies. A number of significant challenges impact this effort, and DOD is working to address these challenges to facilitate compliance. However, we do acknowledge there are risks and we must address them.

In spite of these challenges DOD policy requires all contract personnel regardless of nationality to comply with our DOD regulations, as well as the applicable laws of the United States and the host country. There is no immunity clause to protect contractors from local law. U.S. Government PSCs, again, at any tier are required to comply with host nation registration and be properly licensed to carry arms in accordance with host nation law. DOD employees are also required, consistent with their terms of contract, to obey the orders of the commander in the area which they are operating.

Finally, individual companies have their own standards of conduct, and DOD contractors have generally demonstrated a consistent pattern of terminating employment of individuals who violate these standards. On a whole U.S. PSCs are operating in accordance with host nation laws and support the overall COIN objectives.

The intent of the Ministry of Interior in Afghan is to transition in the future most of the security functions presently performed by PSCs to the Afghan National Police as it matures. We take any allegations of corruption seriously, and to my knowledge we have several organizations charged with investigation, and we will take action on those that can be legally documented with the appro-

priate level of forensic evidence.

Contractors employed to perform security functions for DOD are only a fraction of the total private sector security, public-private and international forces in the CENTCOM Area of Responsibility. Many of the same contractors the United States employs also perform for other countries, the host nation, nongovernment organizations and private organizations. This is one of the principal reasons that OSD is supporting the initiative to move beyond the Montreux document and implement an industry-led, government supported, international accountability regime that will apply to all PSCs in all operational environments. This will change the present paradigm of primarily relying on the MOI, Ministry of Interior, license with an independent third party to assess compliance with the standards. I believe the committee's efforts have been instrumental in getting into the House version of the 2011 NDAA language that requires this third-party certification in the future, and I welcome it and I thank you for that.

Whether or not the U.S. Government employs PSCs there will always be PSCs in the contingency area. The draft standard that I've just referred to has been developed and is being refined by a working group drawn primarily from the United States, the U.K. And the Swiss governments with participation from the private security industry and nongovernmental organizations active in human rights and the law of armed conflict. The aim of this is to standardize the principles and to attain an accountability mechanism later

this year.

I thank you and would be happy to answer any of your questions. [The prepared statement of Mr. Motsek follows:]

# HOLD UNTIL RELEASED BY THE HOUSE COMMITTEE ON OVERSIGHT AND GOVERNMENT REFORM

# **TESTIMONY OF**

MR. GARY MOTSEK

ASSISTANT DEPUTY UNDER SECRETARY OF DEFENSE

OFFICE OF PROGRAM SUPPORT

OFFICE OF THE UNDER SECRETARY OF DEFENSE

(ACQUISITION, TECHNOLOGY & LOGISTICS)

BEFORE THE UNITED STATES HOUSE OF REPRESENTATIVES

COMMITTEE ON OVERSIGHT AND GOVERNMENT REFORM

SUBCOMMITTEE ON NATIONAL SECURITY AND FOREIGN AFFAIRS

June 22, 2010

#### HOLD UNTIL RELEASED BY CONGRESS

Chairman Tierney, Ranking Member Flake, and members of the Committee, thank you for the opportunity to appear before you today to discuss the program management and oversight of private security contracts.

As the Quadrennial Defense Review (QDR) acknowledged, contractors are part of the total force, providing an adaptable mix of unique skill sets, local knowledge, and flexibility that a strictly military force cannot cultivate or resource for all scenarios. Contractors provide a broad range of supplies, services, and critical logistics support in many capability areas, while reducing the military footprint and increasing the availability and readiness of resources. Typically, there is a higher reliance on contracted support during the post-conflict phases of an operation (Phase IV- Stabilization and Phase V - Enable Civil Authority).

Current operations in the U.S. Central Command (USCENTCOM) Area of Operations require Private Security Contractors (PSCs) to fulfill a variety of important security functions for the Department of Defense (DoD), the Department of State (DoS), and other U.S. Government (USG) entities supporting Operation IRAQI FREEDOM and Operation ENDURING FREEDOM. Relief, recovery, and reconstruction of a post-conflict region are traditionally civilian functions, and thus it is entirely appropriate for civilian resources to be used to protect these activities from theft, extortion, vandalism, terrorism, and other unlawful violence. DoD contracts with PSCs to protect personnel, facilities, and activities. The roles of PSCs are analogous to civilian security guard forces, not combat forces. By using civilian resources to accomplish selected civilian tasks, military forces can focus on the military mission.

PSC personnel presently account for about 14% of the entire DoD contracted workforce in USCENTCOM, but the US PSC workforce constitutes only a minority of the total private security sector workforce protecting public, private, and international assets in theater. As of the 2nd quarter, FY 2010,

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USCENTCOM reported that there were approximately 11,030 armed DoD contracted PSC personnel in Iraq and approximately 16,400 armed DoD PSC personnel in Afghanistan. Table 1 below illustrates the distribution of DoD PSC personnel by nationality and delineates between the total number of PSC personnel and the number of those PSC personnel who are armed.

Table 1
Number of DoD PSCs in Iraq and Afghanistan as of 2<sup>nd</sup> Quarter 2010

	Total	U.S. Citizens	Third Country National	Local/Host Country National
Total DoD PSC Personnel in Afghanistan	16,733	140	980	15,613
Armed DoD PSC Personnel in Afghanistan	16,398	137	960	15,301
Total DoD PSCs in Iraq	11,610	1,081	9,376	1,153
Armed DoD PSC Personnel in Iraq	11,029	1,027	8,907	1,095

These numbers include most subcontractors and service contractors hired by prime contractors under DoD contracts.

If contractors were not used to perform selected security functions, DoD would have no choice but to expand the number of troops required to support our increased commitment in Afghanistan. Based on rotation and dwell time models for military personnel, it would take 3 troops to replace each individual in the PSC workforce. A further complication in revising the make-up of the existing PSC personnel population is that it is not possible to draw a 1:1 correlation between US or Third Country National (TCN) PSC personnel and local national PSC personnel. Local national PSC personnel generally live off the military installation and work standard 8 hour days, whereas US and TCN PSC personnel, co-located with the military, tend to work longer shifts. Additionally, because local labor is less expensive, hiring local nationals can reduce costs for

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the PSCs and the Government; a difference between a salary of hundreds of dollars per month for a local national hired by the PSC versus thousands of dollars per month for a U.S. or coalition citizen hired for a similar position by the PSC, plus the costs of the housing.

DoD's requirements for PSCs to hire local nationals to perform private security functions supports the USCENTCOM Commander's counterinsurgency strategy and, according to the previous USCENTCOM Commander, has significantly enhanced force protection in the Combined Joint Operations Area. DoD's requirement for PSCs to hire local nationals creates local jobs. These local national jobs are central to DoD's counterinsurgency (COIN) operations. Contracting for local labor provides valuable connections with local and regional populations, boosts the local economy, and reduces unemployment in theater. In Afghanistan, over 90% of the DoD PSC workforce are local nationals. As such, they have assumed risk and have sacrificed to protect key movements and facilities, freeing up critical combat capability (an inherently governmental function). Table 2 below reflects the numbers of DoD PSC personnel in Afghanistan either killed in action or wounded in action as reported by the Armed Contractor Oversight Directorate.

Table 2
DoD PSCs in Afghanistan KIA / WIA

June 2009 – April 2010	Reconstruction	Logistics Convoys
PSC Personnel Killed in Action	81	194
PSC Personnel Wounded in Action	145	411

Even as the COIN strategy is enhanced by the employment of local nationals as armed PSC personnel, security and reliability concerns must be considered. As required by statute, DoD's policies on armed PSC personnel apply to any contractor personnel at any contract tier. With impetus from senior

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DoD leadership, there has been a concerted effort to improve compliance with those policies. A number of significant challenges impact this effort: 1) the rapid buildup and surge of DoD forces in Afghanistan and the associated ramp up of contracted support with PSCs unfamiliar with oversight processes and procedures, 2) the lack of host nation national identity cards or any host nation federated national database of personal information, 3) a lack of reliable internet connectivity allowing timely registration in the US contractor database, 4) societal and security concerns about providing personal identification information, and 5) a culture where armed individuals are the norm and oversight, management and accountability are eschewed. DoD is working to address these challenges to facilitate compliance. For example, the Biometrics Task Force is working to determine if local biometric scans can be used in lieu of Afghan-generated identity papers, and whether these biometric scans can then be federated with existing Government biometric programs and with the U.S. contractor database.

In spite of these challenges, DoD policy requires all contractor personnel, regardless of nationality, to comply with the DoD regulations, as well as with applicable laws of the United States and of the host country. Since January 1, 2009 both Iraq and Afghanistan have exercised unambiguous national sovereignty over the operations of PSCs within their borders. In Iraq, a Stationing Agreement (SA) between the United States and the Republic of Iraq replaced the Coalition Provisional Authority Order 17 (CPA 17) that expired December 31, 2008. In Afghanistan, there is no immunity clause to protect contractors from local law. DOD continues to face challenges working with the host nation to ensure the creation of a responsive licensing regime. In both countries, USG PSCs are required to comply with host nation registration requirements and to be properly licensed to carry arms in accordance with host nation law. Further, DoD PSC personnel are subject to the Military Extraterritorial Jurisdiction Act (MEJA) and the Uniform Code of Military Justice (UCMJ) as well as local laws.

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DoD PSC personnel are also required, consistent with the terms of their contracts, to obey the orders of the commander of the area in which they are operating. Violations of such orders would provide grounds for terminating a PSC's contract for cause, and may subject the individual to prosecution under the UCMJ. Finally, individual companies have their own standards of conduct and DoD contractors have demonstrated a consistent pattern of terminating the employment of individuals who violate those standards.

To support the legal framework, DoD has instituted a broad range of management policies and operational procedures to achieve more effective oversight and coordination of PSC operations. Notwithstanding media coverage regarding incidents involving PSCs, the frequency of serious incidents by DoD PSCs is extraordinarily low. Table 3 shows the number of arrests involving DoD PSC personnel in Afghanistan and their disposition.

Table 3
DoD PSC Personnel Legal Actions (Afghanistan)

Legal Action	Number	
Arrests	5	
Convictions	2	

These numbers seem to demonstrate that, on the whole, US PSCs are operating in accordance with the host nation laws and support the overall COIN objectives. In fact, Afghan government officials have commented favorably on the performance of DoD PSCs, stating that they are, in most cases, better disciplined than members of the Afghan National Police force.

The previous Government of the Islamic Republic of Afghanistan (GIRoA) Minister of the Interior (MOI) has endorsed US efforts regarding the oversight

#### HOLD UNTIL RELEASED BY CONGRESS

and management of PSCs, and has indicated his recognition of the fact that as the increased troop commitment in Afghanistan progresses, the need for PSCs, with a sustained focus on expanding their hiring of local nationals, will continue to rise. The existence of these highly-trained and professional PSCs will have a long-term benefit for the Afghans, as the PSCs will represent a natural and ready source of potential police and military recruits for their governments as the use of PSCs eventually begins to be reduced. The Minister's long term focus and plan has been to accelerate development of the Afghan National Policy (ANP) as one means of eliminating the need for PSCs in five years. In other words, the MOI intends to begin to recruit current PSC personnel as part of its efforts to build, train and professionalize the ANP. I have every reason to believe the current GIRoA Minister of the Interior supports this vision.

As stated above, PSCs contracted to perform security functions for the DoD are still only a fraction of the total number of PSCs in Iraq and Afghanistan. This is one of the reasons that OSD is supporting the initiative of the Swiss Government to move beyond the Montreux Document and implement an industry-led, government-supported, international accountability regime that will apply to all PSCs in all operational environments. An industry-generated standard, recognized by the U.S. Government and other States contracting with PSCs and incorporated into contracting tools, will be an important step towards ensuring that the operations of all USG PSCs in a contingency environment are consistent with U.S. national policy and support the long-term stability of the region in which they operate; and that PSCs under contract with other States will operate in a similar manner.

The first step in this effort is to produce a universal standard of conduct (Standard) broadly endorsed by the PSC industry. A draft of this Standard has been developed and is being refined by a working group drawn from the U.S., UK, and Swiss Governments, with equal participation from the PSC industry and

#### HOLD UNTIL RELEASED BY CONGRESS

non-governmental organizations active in human rights law and the law of armed conflict. The aim of the working group is to finalize the Standard and the principles for the accountability mechanism for PSCs later this year.

Looking to the future, DoD continues to analyze the factors around contract support that influence force structure and workforce mix. To assist DoD in better understanding its utilization of contract support, the Chairman of the Joint Chiefs of Staff (CJCS) established a task force to study the Department's dependence on contractor support in contingency operations. The study found that during the later stages of Operation Iraqi Freedom, the majority (80%) of contracts supported the Logistics joint capability area (JCA) while 5% supported the Protection JCA. This 5% represents about ¼ of the overall manpower undertaking security functions with the remaining ¾ being accomplished by the military. These figures are consistent with our position that PSCs are appropriately utilized for certain functions during post-conflict operations, consistent with the commander's risk and force protection assessments.

In response to a congressional mandate, the Office of Management and Budget (OMB) recently issued a public notice that provides proposed policy for determining when work must be performed by federal employees. In particular, DoD welcomes the discussion of "critical functions" introduced in the OMB draft policy letter, which are functions that, while not inherently governmental, are needed for an agency to effectively perform its mission and maintain control of its operations. This concept may pave the way for the development of a small cadre of government civilian PSCs that could be leveraged in selected circumstances. There is great potential in this area.

Hopefully, this testimony provides a documentary baseline of the topics I was asked to address at this hearing. I will be happy to answer any questions you have regarding these areas of concern and interest. Thank you.

Mr. TIERNEY. Thank you, Mr. Motsek. And General Nicholson, if you would please.

#### STATEMENT OF BRIGADIER GENERAL JOHN NICHOLSON

General Nicholson. Chairman Tierney, Ranking Member Flake, and other members of the committee, thank you for the opportunity to appear before you today to discuss how we can better link contracting and the flow of U.S. Government contracting funds to a

winning counterinsurgency strategy in Afghanistan.

The focus of our COIN strategy in Afghanistan is the Afghan people. This population-centric counterterrorism operation rests on a couple of principles. One, enabling and expanding an effective Afghan National Security Force, securing the population in key areas, and then connecting the government of Afghanistan to its people through improved governance and economic development. So optimizing the effects of our contracting dollars in support of this approach is crucial to our success.

In order to do that, in order to more effectively link U.S. contracting to desired operational effects in a winning COIN strategy, the chairman of the Joint Chiefs of Staff directed the establishment of Task Force 2010. It has been chartered by the Commander of U.S. Forces in Afghanistan. Task Force 2010 will improve visibility of U.S. contracting flows in Afghanistan in order to ensure that U.S. dollars can complement the COIN campaign more effectively. This improved visibility of the contract funds will provide awareness on how money flows from contractors to subcontractors to tribes, factions, individuals.

This is no easy task, and it involves and integrated effort at all levels to gain visibility of the money flow, understand and shape perceptions of the Afghan people, correct the behavior of some Afghan contractors, and gaining awareness and a level of control over the second order effects of U.S. contract spending on the environ-

Task Force 2010 is led by Rear Admiral Kathleen Dussault, U.S. Navy, a former Commander of the Joint Contracting Command Iraq and Afghanistan. She is in the country now. She is leading an experienced forward deployed task force of about 25 planners, intelligence analysts, auditors, contracting experts, law enforcement personnel, and strategic communication specialists. They will integrate with other efforts in theater, including the threat finance cell and the anticorruption task force. We've established working groups in the Pentagon to provide reach-back support for her task force in the areas of financial intelligence, contracting policy, and in COIN effects.

Contracting provides—and I speak now, sir, as a customer of contracting as a former commander in Afghan. Contracting provides much needed products and services to our soldiers, sailors, airmen and marines. Contracting for products and services such as Host Nation Trucking reduces the risk for our service men and women. Given that 60 percent of our casualties in Afghanistan are caused by IEDs, it is logical that the fewer service members who are on the road, the fewer service members are exposed to the threat of IEDs and then ideally the fewer will become casualties.

Contracting in the "Afghan first" policy has the great potential to produce very positive COIN effects: job creation, capacity building, providing for business growth. All are necessary to create a self-sustaining Afghan economy, an economy that's been racked by 30 years of war. The key here from our perspective is optimizing the positive effects of our contracting investment while sustaining the positive effects for our service members.

And, Sir, we look forward to working with the committee to achieve this improved capability and optimizing effects of those contracting dollars in country. Thank you.

[The prepared statement of General Nicholson follows:]

# **TESTIMONY OF**

# Brigadier General John W. Nicholson DIRECTOR, PAKISTAN-AFGHANISTAN COORDINATION CELL THE JOINT STAFF

# BEFORE THE UNITED STATES HOUSE OVERSIGHT AND GOVERNMENT REFORM SUBCOMMITTEE ON NATIONAL SECURITY AND FOREIGN AFFAIRS

June 22, 2010

Chairman Tierney, Ranking Member Flake, and members of the Committee, thank you for the opportunity to appear before you today to discuss DoD's efforts to link contracting and the flow of US government contracting funds to a winning counterinsurgency strategy in Afghanistan.

The focus of the counterinsurgency (COIN) strategy in Afghanistan is the Afghan people. We are focused on population-centric counterinsurgency operations: enabling an expanded and effective Afghan National Security Force, securing the population, and connecting the Government of Afghanistan to its people by supporting improved governance and economic development. The effects that US government contracting funds are having on the battlefield have not always contributed to the success of our strategy. Optimizing the effects of our contracting dollars in support of COIN objectives is crucial to our success.

In fiscal year 2009, the US Government spent more than \$8.6 billion on contracts with a place of work in Afghanistan, of which more than \$7 billion were awarded by DoD. In some cases, segments of the Afghan populace and government perceive that this money is not positively benefiting the Afghan people, and is supporting power brokers and malign actors. This is obviously not our intent nor in our strategic interest.

We intend-to-more effectively link US contracting dollars to desired operational effects and a winning COIN strategy in Afghanistan. In support of this, the Chairman of the Joint Chiefs of Staff directed the establishment of Task Force 2010, which was chartered by the Commander, US Forces - Afghanistan. Task Force 2010 will improve visibility of USG contract funding flows in Afghanistan in order to ensure that US dollars complement the COIN campaign. Improved visibility of the flow of USG contract funds will provide awareness of how money flows from contractors to subcontractors, and eventually to tribes, families and individuals.

This is no easy task. It involves an integrated effort at all levels to gain visibility of the money flow, understand and shape perceptions of the Afghan people, correct the behavior of some Afghan contractors, and gain an awareness and level of control over the second order effects of US contract spending on the environment.

Task Force 2010 will be led by RADM Kathleen Dussault, US Navy, a former commander of the Joint Contracting Command Iraq and Afghanistan. She is leading an experienced, forward deployed task force of about 25 planners, intelligence analysts, auditors, contracting experts, law enforcement personnel, and strategic communications specialists. They will integrate with other efforts in theater, including the threat finance cell and the anti-corruption task force. We have established working groups in the Pentagon to provide reach-back support to Task Force 2010 in the areas of financial intelligence, contracting policy, and COIN effects.

The vast majority of US contracting dollars in Afghanistan come from the Department of Defense, Department of State, and U.S. Agency for International Development. Task Force 2010 is focused on DoD contract spending, but will share its lessons learned with State, USAID, and other government agencies through the Special Representative for Afghanistan and Pakistan. DoD is committed-to-improving the relationship between contracting-expenditures and achieving the strategic objectives that support Afghanistan's long-term success, and Task Force 2010 will make a positive difference to that end.

I will be happy to answer any questions you have regarding Task Force 2010 and its support to the counterinsurgency strategy in Afghanistan.

Mr. TIERNEY. Well, thank you. Thank all of you for your testimony. I want to set a tone of respectfulness here, because we do respect all the service that you gentlemen have given to your country. And we do that very sincerely, and I want to make sure that we do that today.

I listened to some of the testimony with a little bit of incredulity, not because I doubt anybody's intention or the hard work that went into a lot of the systems that were set up. I do have an issue with how anybody could think that it is actually being carried out on the ground that way, and I'm going to talk about that a little bit.

General Nicholson, I think you get it. Listening to your testimony, the idea here is you have two choices. One is either we have the wrong strategy and we have to look at that. If that's the case, how are we going to do this other than the way we are doing it now. And the other is if you're going to continue on with the strategy, the other option is how do you get better management and better oversight involved, which clearly from this report is not there. So I thought that your comments most directly addressed the situation that we have.

But General Phillips, let me start with you if I can on a question. And I'm going to try—I think on page 12 of the report I recall a little chart to sort of see where you gentlemen fit in on this because it gets to be a little convoluted. But, General Phillips, you are the Army Acquisition Executive. You are right now the principal military deputy to the Army Acquisition Executive, right?

General PHILLIPS. Yes, sir.

Mr. Tierney. So you directly meet with the Secretary of the Army's Office. You were the Joint Contracting Command for Iraq/Afghanistan, which would be—now reports to you, I guess would be the case on that.

General PHILLIPS. Sir, not directly to me. I am not in the chain of command for the Commanding General of JCCIA. It would flow through CENTCOM. But the contracting authority actually flows through Mr. Ed Herrington, who works for Dr. O'Neill, the Army Acquisition Executive. I am not in that chain of command.

Mr. TIERNEY. So let me talk to you as the former JCCIA, as you say. Under the terms of the Host Nation contract there are eight prime contractors and they're required to provide security for their trucks and the supplies that are carried in those trucks. The security provisions in the contract specify about 6 security vehicles and 24 guards as armed security for every 20 trucks. The Host Nation Trucking companies run up to about 8,000 truck missions per month that require the procurement, management and oversight of a small army of thousands of Afghan security guards.

So my question to you is, do you believe it is appropriate to have trucking contractors, many of which only have two or three at most of their employees in theater and they have never been on the road, do you believe it is appropriate to have them managing and overseeing thousands of armed security guards in a war zone?

General Phillips. Sir, under the Host Nation contract that we

General PHILLIPS. Sir, under the Host Nation contract that we have with those eight vendors, part of that, as you just described, is that they provide their own private security. And then they go out and subcontract for that, which is allowable under the terms and conditions of the contract that we put into place.

Mr. TIERNEY. But I guess my question is how appropriate is—once you do that, I know sort of the suave thing to say is like, all right, that's done, you know, give it to them and it is all on their shoulders now, but when we know that there's only two or three people in their company that are in country and that they have never been out on the road, do we think that's the appropriate oversight and management here?

General PHILLIPS. Sir, it is important that when we vetted each of those contractors up front, before we actually signed the Host Nation contract, it was important that we made sure that they had

the right management in place.

Mr. Tierney. So you thought that two or three was sufficient or

you didn't know that two or three were all that they had?

General Phillips. Sir, to make the award we clearly considered the management structure of each one of those eight contractors

sufficient in terms of being able to oversee the contract.

Mr. TIERNEY. I want to pin you down a little bit here if I can. So you thought the two or three were sufficient to oversee those thousands of Afghan security guards, because that's all they had? Did you not know that's all they had or did you think that would be just fine, two or three is fine?

General Phillips. Sir, at that time I had no visibility into how many people, at my level how many people actually were involved

in the day-to-day management of the contract.

Mr. TIERNEY. And I guess my other problem is nobody seems to have visibility into that, because if you read the report, you get down that even people between you and those contractors could

never tell you who was doing it?

General Phillips. Sir, I can assure you that the principal assistant responsible for contracting in Afghanistan, that's PARC-A, the colonel that ran it, as well as the contracting officer, used a very rigorous source selection evaluation criteria. When they looked at—there were 35 initial vendors who submitted proposals for the Host Nation Trucking contract. When we looked at it initially we narrowed that down to 10 vendors. And we looked at technical capability, managerial experience, they looked at past performance as well as past experience, security, how they planned to execute security, and price, price was a key factor. But all those factors went into the final decision to select them.

Mr. TIERNEY. So I guess I'm still unclear whether the criteria of two or three people in that company to manage the whole thing was OK with them or they didn't know that. Did they not know that they were paying warlords to do some of it or did they think that was OK, it is the cost of doing business? Those are the things I think we need to ask.

General PHILLIPS. Sir, I can't answer your question. I would have to go back and look at the actual decision that was made for the source selection and determine based upon the bids of those contractors the exact management structure of each one of them. I personally can't recall a discussion, whether there were two, three or more within a management structure of the eight prime vendors to manage Host Nation Trucking.

Mr. Tierney. Well, when you were the JCCIA, the Joint Contracting Command for Iraq and Afghanistan, were you aware that

prime contractors were regularly complaining that they were making protection payments for safe passage, or "possibly funding the insurgency?" Did that ever get to your attention?

General Phillips. Sir, I was personally not aware of that.

Mr. TIERNEY. Mr. Flake.

Mr. Flake. Thank you. General Phillips, can you tell me how many times the Department of Defense has gone outside of the gates to actually ride with some of these convoys or these ship-

ments going from base to base?

General Phillips. Sir, the contracting officer representatives that work for the 419th Movement Control Battalion, very rarely will they go outside the fence line in terms of monitoring the operations. But what they do that through is through the in transit and visibility that's on board about 84 percent of the vehicles that operate in and out of Afghanistan.

Now, beyond that, if they are transporting things like MRAPs, we will have government military that will accompany those con-

voys for items like MRAP or high visibility items.

Mr. FLAKE. How often is that?

General PHILLIPS. Sir, I don't know. I would have to take that for the record and get you an answer. Whenever they are moving heavy equipment like MRAPs or MATVs in or out of theater they will normally put a military convoy with that. I don't know exactly how often, sir.

[The information referred to follows:]

CHARRTS No.: HOGR-05-005 House Government Reform Committee Hearing Date: June 22, 2010

Subject: Investigation of Protection Payments for Safe Passage along the Afghan Supply Chain

Congressman: Witness: General Phillips Question: #5

Question: How many times has the U.S. military provided security for Host Nation Trucking (HNT) supply convoys?

Answer:

The 419<sup>th</sup> Movement Control Battalion military escorted missions as follows:

- April 2010: 1,507 of 5,477 missions had military escorts, 28% of the total missions.
- May 2010: 2,097 of 6,998 missions had military escorts, 30% of the total missions.
- June 2010: 1,650 of 7,020 missions had military escorts, 24% of the total missions.
- July 2010: 1,733 of 6,208 missions had military escorts, 27.9% of the total missions.

The U.S. military escorts HNT convoys that could be Mine Resistant Ambush Protected (MRAP) Vehicles (all variations), MRAP All Terrain Vehicles, Armored Security Vehicles, and Stryker Assault Vehicles. Additionally, the U.S. military escorts HNT convoys that could be any variation of High Mobility Mutipurpose Wheeled Vehicles, unless a memorandum is provided stating that sensitive items (i.e. radios, Blue Force Tracking, etc.) have been removed. HNT supply convoys do not transport ammunition or weapons.

CHARRTS No.: HOGR-05-006 House Government Reform Committee Hearing Date: June 22, 2010

Subject: Investigation of Protection Payments for Safe Passage along the Afghan Supply Chain

Congressman: Witness: General Phillips Question: #6

Question: Based on your calculations and information you have received from the Joint Contracting Command - Iraq/Afghanistan, what is your firm estimate of how much of the \$2.16 billion will actually be spent by the time the HNT contract expires?

Answer:

The HNT contract spend rate remains approximately \$1 million a day. The total obligated as of August 5, 2010 is \$388.7 million. A firm estimated cost by end of the HNT contract (March 15, 2011 - 218 days) is \$607 million.

Mr. Flake. If you could get back to us on that, that would be helpful.

General PHILLIPS. Sir, will do.

Mr. Flake. In the times that you have been off base, any Department of Defense officials, have you witnessed any of the activities

that have been detailed in the report?

General Phillips. No, sir, I do not have any personal knowledge, nor has it been presented to me, of those allegations occurring. I do know there's an ongoing investigation that General Nicholson mentioned up front that continues to try to determine what the facts are associated with the allegations that were discussed earlier. So the investigation is ongoing by CID, I've had discussions with them, and I know they continue to pursue it very aggressively.

Mr. Flake. Mr. Motsek, you mentioned that people at all levels of the contracting process have to abide by the regulations of DOD, which includes no up-armored convoys, nothing more than an AK-47, I believe, is supposed to be carried along. Are you aware of or do you dispute the findings in this report that indicate that virtually every convoy that goes out is guarded by subcontractors who carry things far in excess of what the Department of Defense al-

Mr. Motsek. Sir, let me answer that part of the question first. Generally speaking, PSCs by the fragmentation order, fragmentary orders issued by the commander in field, are restricted to what you and I would consider small arms; however, it is not a unilateral stop. When I read the report, I hadn't had a chance to research this, but when I read the report there is a process to go to the Army office that the commander has in the field, the four star commanders in the field, to be authorized to carry weapons beyond a 762 or a 556 or a 9mm small arm. So that's one part of it.

So generally speaking, the vast majority of our PSCs in Afghanistan and Iraq, quite frankly, carry small arms, as you correctly

mentioned.

Mr. Flake. So that picture there of that truck with the armor,

sir, that would be in violation?

Mr. Motsek. I can't tell you—I saw that picture this morning. I cannot tell you specifically if that's a violation, because there is a possibility that contractor had the authority—requested and re-

ceived authority—to carry additional weapons.

Mr. Flake. Can you tell me how many people, if anybody, at DOD has interviewed beyond the prime contractor level, under the prime contractor level? As we know from the report, the prime contractors rarely know who even provides the security of the subcontractors below them. Has DOD interviewed anyone beyond the

prime contractors?

Mr. Motsek. At the DOD level, sir, I am not aware of anyone that did that. And it also brings up the second question that you brought up earlier. The challenge I think we have had is that we have relied on the licensing process that the Minister of the Interior had. Minister Atmar, the previous Minister of Interior, was very aggressive in trying to make that the standard to the extent we were restricted to the number of companies we could operate with, the numbers of contractors they could have. As I told you in

my opening testimony, however, I feel that is insufficient. We need

this third party.

Mr. Flake. In my remaining seconds I just want to say, if you haven't ridden along with the convoys, very, very rarely, if ever, and if you haven't interviewed anybody beyond the prime contractor, then it is tough to know what's really going on. And beyond that it seems that we—I would feel a lot better to hear somebody say, hey, this is the price of business in Afghanistan, this is all we can do. We can't be like the Soviets who devoted three-quarters of their force structure to protecting supply routes. That is not the most efficient way. We understand that. But just to say, it is not occurring, we don't see it so it must not be occurring, that just seems a little too much to hear.

Mr. TIERNEY. Thank you, Mr. Flake. Mr. Foster.

Mr. Foster, I would like to start, if I may, by yielding back such

time as the chairman may consume for followup.

Mr. TIERNEY. Thank you. I appreciate that. I just wanted to make one point if I could. Mr. Motsek, the fact of the matter is that the record indicates that the request was sought for authorization of heavy up-armor and denied. But that truck that you see over there, the emblem on the front of it is Watan Risk Management, and that in the back is a DSHK 50-caliber rifle, which is certainly not authorized. And Commander Ruhullah, when asked about whether or not he is in compliance with the regulations, his response was what regulations.

And if I might, I yield back to Mr. Foster.

Mr. Foster. Thank you. First, do contractor truck convoys receive any level of tactical support, air support, this sort of thing? And could you contrast what a contractor truck convoy looks like compared to a military one, you know, with U.S. troops, in terms

of the support it gets and the procedures?

Mr. MOTSEK. So with the exception of MediVac, medical evacuation, generally speaking there is no additional support provided to a private or commercial shipment as it transits. They don't have the capability of calling close air support or something of that nature. Depending upon where you are in the country, if there is an issue you can request support, but it is not normally part of the package.

Part of our challenge and part of our responsibilities as the U.S. forces is to make a threat assessment each and every time that you're going to authorize a convoy to go out. And the commander on the ground has to weigh whether or not the risk assessment, the force protection requirements, are such that he will permit the movement or not permit the movement. And that's generally the process that they use to maintain an overall security package around the convoy.

A military convoy is clearly, clearly that. Its forces are indigenous. They are military forces operating under rules of engagement, not on the rules of use of force. The primary difference is that if a military convoy is attacked—let me step back. Generally speaking, if a civilian convoy is attacked their mission is to leave, their mission is to protect themselves and to egress the area as rapidly as possible. A military convoy, because it is a military operation operating under rules of engagement may elect to close with the enemy and engage them in combat. So there is a profound difference in what could happen after the attack.

But there are infrequent times, as General Phillips noted, when we have mixed convoys out there where the military and a civilian convoy are mixed. And in those instances, to my knowledge, they are clearly under pure military control. The military exerts the authority over the whole convoy, movements and stoppages. Again, the PSCs are not to operate in an offensive mode.

Mr. Foster. So what I am fishing for maybe more explicitly is whether a higher level of support for the civilian contractors might teach the bad guys a lesson, so to speak, that it is not a good idea to go and attack the non-U.S. military convoy. Has that been tried? Do you have any comments on whether or not that's a useful strat-

egy?
General NICHOLSON. Yes, sir. Generally we have not done that with ISAF forces. However, the Afghan forces, Afghan police and Afghan army, might be the first responders in the case of a Host Nation truck or convoy that would encounter problems. And as Mr. Motsek mentioned, in cases of medical evacuation being required and then if we received a call from an Afghan police unit or military unit that there were injured civilians, then we might respond

to that based on the specific conditions of the incident.

Mr. FOSTER. For example, do we even monitor the roads for unauthorized checkpoints, things like that, which I presume could be done from the air?

General NICHOLSON. Yes, sir. The military for ISAF and Afghan forces are doing partnered operations across Afghanistan now. And part of that is the police and the army enforcing the rules, laws of the state. As you're probably aware, the MOI has been seeking to certify these private security companies. So Afghan police or military would certainly question—if they see weapons and they didn't know who they were, they would typically try to ascertain if is this an authorized force with these weapons, you know, do they have that kind of authorization.

I would also mention President Karzai has indicated a desire to reduce the number of private security contractors. And given that the Congress has funded the growth of the Afghan security forces, military and police to 300,000 by the end of 2011, he set that rough target date as a time to legitimize these private security companies. So there has been an expression of will on the part of the Afghan Government to reduce the number of private security contractors on the battlefield commensurate with the growth that we are enabling in their own security forces so they can exercise their sovereign responsibility as a nation to provide security within their own borders.

Mr. Foster. Thank you. I see the red light is on.

Mr. TIERNEY. Thank you. Mr. Issa.

Mr. Issa. Thank you, Mr. Chairman. Mr. Chairman, I will ask the best questions I can. I would note that if the majority report had come out before 10:30 last night it would have been easier for our committee to have all questions available.

Additionally, Mr. Chairman, there appears to continue to be an absence of any written transcription of many of the interviews. Are

there written transcriptions that can be made available to us or only the notes from oral testimony?

Mr. TIERNEY. Are you yielding for that?

Mr. Issa. Yes, sir.

Mr. TIERNEY. As you know, Mr. Flake and I discussed the issue of transcriptions at the outset. And, Mr. Flake and I, the ranking member, were in agreement that we would proceed and take notes at those interviews. All of the interviews were attended by both the majority and minority staff. Notes were produced of each interview and sent to both majority and minority staff. And in 6 months we have not heard back any comments on the notes about whether they were not inclusive or whether there was an error or whether there was an edit or anything of that basis and we proceeded, of course, with the assumption that everything was acceptable. And so the report may not have come out until last night, although we gave minority an opportunity to work with us on the report and assumed that they were doing their own. That turns out not to be the case.

Mr. ISSA. I thank the chairman. Reclaiming my time, General Phillips, if there were transcriptions and they showed any level of criminal activity, would that aid in the Department of Defense making such changes, including criminal prosecutions, and if not, are you able to work with written notes from oral testimonies equally well?

General Phillips. Sir, again, we take the allegations very, very seriously. And I think if that information-

Mr. ISSA. Would you take them as seriously when they're notes

as you would if they were verbatim transcription?
General PHILLIPS. Yes, sir. If there were facts and evidence that was made available to CID or to us that there was criminal activity or bribery or those kinds of things that are ongoing within the Host Nation Trucking contract, I would assure you that under my command the contracting officers would have taken quick action to address the situation.

And during my—if I could add real quickly, during my 1 year in Iraq we took numerous actions to do show cause notices, cure notices and letters of concern to contractors when they would step out of line and violate the rules and regulations, terms and conditions of our contracts.

Mr. ISSA. Thank you. General Nicholson, you're the lucky man here today. It appears as though making sure that our two allies, Pakistan and Afghanistan, do their job in the war on terror falls to you, is that correct, the coordination of that?

General NICHOLSON. Yes, sir, it is my responsibility to synchronize the activities of the Joint Staff and the services in execu-

tion of this campaign strategy, yes, sir.
Mr. ISSA. Now, in World War II, Korea, and Vietnam, there were civilian contracts for transport of military goods and military support goods just as there are in Afghanistan, correct?

General NICHOLSON. Yes, sir, I believe so.

Mr. Issa. Did we ever pay tribute to the enemy, like the Vietcong in order to move our goods safely to our troops?

General Nicholson. If that occurred I'm not aware of it, sir.

Mr. ISSA. So would it be reasonable to say that you have communicated to both our allies, Pakistan and Afghanistan, zero tolerance for any moneys being skimmed off or paid in order to provide safe transport?

General NICHOLSON. Sir, our intent to not provide any aid or as-

sistance to the enemies are very clear to our allies.

Mr. ISSA. No, I was more specific. The Pakistan government and military—the Afghan government and military, are they aware of that expectation of zero tribute, whether directly to aid the enemy or simply skimming off for purposes of funding individuals of some rank in their governments?

General NICHOLSON. Sir, I would think so. I would have to go back and check with the commanders on the ground who do that

coordination if you wanted specifics of that.

Mr. ISSA. Do you have a written policy delivered to those two governments making it clear that we consider it a breach of our relationship as allies if any money is skimmed off by any government person and not rigorously enforced?

General NICHOLSON. I have to defer back to the contracting side

with respect to financial arrangements.

General Phillips. Sir, we would take action if we had any-

again, if we had any evidence that—

Mr. ISSA. General, that wasn't the question. The question was as to our two allies, we are funding both Pakistan and Afghanistan to a huge extent, and although they're slow Afghanistan is expected to ramp up a huge amount of troops, troops capable of riding alongside with guns to protect convoys and to do so at no additional cost beyond the support we give them of weapons, food, ammunition, radios, the works. Is there a record, a documented written record, of our dealing both militarily and at a government level to that expectation that there will be no skimming, no payola, no payment, whether it goes to the enemy or simply goes to connected people in their governments?

General PHILLIPS. Sir, under "Afghan first" policy within Afghanistan, which was my authority during my tenure there, our contracts and our clauses prohibited that kind of activity. And if it is brought to our attention we would not tolerate it. We would take

action.

Mr. Issa. Mr. Chairman, I don't want to belabor the point. My time is expired. But I would like an answer as to whether has that been communicated to the government, not the question of is it in the contract with the various people contracted. The answer is not responsive to the question. I apologize, but I would like that answer.

Mr. TIERNEY. Well, if any of you gentlemen feel that you want to change your answer or add to it, I will give you a moment to do that. Otherwise we will move on and we can pursue that afterwards?

Mr. Motsek. We are stuck as we are not policy folks.

Mr. ISSA. "I don't know" is acceptable. We don't know if the government has received that in writing would be OK.

Mr. Motsek. And we would have to take that for the record.

Mr. ISSA. If you would, I would appreciate it.

[The information referred to follows:]

CHARRTS No.: HOGR-05-002 House Government Reform Committee Hearing Date: June 22, 2010

Subject: investigation of Protection Payments for Safe Passage along the Afghan Supply Chain

Congressman: Congressman Issa Witness: Mr. Motsek Question: #2

Foreign Government use of Formally Conveyed US Funds

Question: Has the Department of Defense formally conveyed to the governments of Pakistan and Afghanistan the expectation that no U.S. funds transferred to those governments will be allocated to graft, bribes, payoffs for safe passage, or to other acts of financial malfeasance?

Answer: No. The Department of Defense (DoD) has not conveyed in written policies or agreements to the Governments of Afghanistan or Pakistan. Moreover, DOD does not generally provide aid directly to the Governments of Afghanistan or Pakistan.

DoD does not transfer funds to Pakistan. DoD does reimburse Pakistan for incremental costs of operations conducted in support of Operation Enduring Freedom (OEF) through the Coalition Support Funds (CSF). Reimbursements are made under CSF to the government of Pakistan, and once they are made, are under the control of the Government of Pakistan.

However, DoD provides funding directly to the Government of Afghanistan via electronic funds transfer to reimburse food and salary costs of the Afghanistan Security Forces. DoD also provides funding under separate agreements of limited scope. Payments are verified and reconciled prior to disbursement of funds.

CHARRTS No.: HOGR-05-003 House Government Reform Committee Hearing Date: June 22, 2010

Subject: investigation of Protection Payments for Safe Passage along the Afghan Supply Chain

Congressman: Congressman Issa Witness: Mr. Motsek Question: #3

Foreign Government use of Formally Conveyed US funds

Question: If so, how does the Department enforce this prohibition?

Answer: Although the department has not formally conveyed written policies, DOD has put mechanisms in place to improve oversight and accountability of funding. Additionally, in frequent interactions with senior leaders of both nations, Department of Defense officials stress that corruption is a serious problem that must be addressed, and that funding provided by the United States must be properly accounted for. DOD officials, in cooperation with the State Department and other U.S. government agencies, continue to press the Government of Afghanistan to fulfill its anti-corruption commitments from the January, 2010 London Conference.

CHARRTS No.: HOGR-05-004 House Government Reform Committee Hearing Date: June 22, 2010

Subject: investigation of Protection Payments for Safe Passage along the Afghan Supply Chain

Congressman: Congressman Issa Witness: Mr. Motsek Question: #4

Policies or Agreements Conveyed to the Governments of Pakistan and Afghanistan

Question: Please provide copies of all written policies or agreements which have been conveyed to the governments of Pakistan and Afghanistan which specify the prohibition of such corrupt practices involving U.S. funds.

Answer: The Department of Defense (DoD) has not formally conveyed written policies to the Governments of Afghanistan or Pakistan on this subject.

Mr. TIERNEY. Thank you, Mr. Issa.

Mr. Quigley, you are recognized for 5 minutes.

Mr. QUIGLEY. Thank you, Mr. Chairman. Mr. Chairman, I've been here 14 months now and this is the kind of work that the committee should be about, so I applaud your efforts and your staff efforts.

Gentlemen, put yourself in our place. I understand your lack of awareness of what was taking place, but what would concern—you or us, but what is concerning is the fact that it took the committee and staff to ask these questions. Now, sir, you call them allegations, they are called findings here, but either way at least they are asking the right questions.

Were you aware if any of these questions were asked at all by

anybody else within your command?

General Phillips. Sir, I will start and then let my teammates join in. Under Host Nation Trucking, I was not personally aware of the kind of allegations that are being made. But I have to say that we take them seriously, just as you and this committee have taken them seriously. When the allegations are presented, we need to research them to determine what the facts and the evidence are, and then to take—have the evidence that we can take hard actions, whether it is contractually or legally, in some kind of way, and then eventually I would assume go back and work with the government of Afghanistan.

So I guess my message to you understanding where the committee is today and the report that was issued last night or this morning, we do take those allegations seriously and we will work them

accordingly within the Department of Defense.

Mr. Motsek. Sir, I can't comment on the specific findings of the report because I was not aware of them. However, for example, I took the Commission of Wartime Contracting to Afghanistan in December, and I participated in the briefing with one of the anti-corruption task force briefings. So I was aware that there was a broad spectrum of investigation ongoing inside Afghanistan to root out corruption. I was aware that CID was taking many allegations seriously. I was also aware that many, many allegations they did not legally substantiate and get on with that. And I was also aware, as we were told, that they had transmitted to the Afghan Government their concern, and that the anti-corruption court had just started, if I recall correctly, and that since then they had two prosecutions and convictions there.

General PHILLIPS. And, sir, if I could add one real quick. I was referring to a legal substantiation of evidence that we could use within our contracts to take action. And I don't think anyone would argue with that, that there is corruption that exists inside Afghanistan, and I think that's pretty clear, if you look at what some of the senior leaders have said, both within the Department of State and the Department of Defense. But in contractual actions against contractors we always look for the hard evidence that we can stand behind to take action to correct behavior or to terminate a contract.

Mr. QUIGLEY. I guess the line "gambling at Rick's, I'm shocked" comes to mind. But we are talking about Afghanistan, arguably the most corrupt country on the face of the Earth.

Getting back to my original point, if you have that mindset going in, you would assume that there would be overlaying, overlapping areas of oversight to ask these questions all the time. And I understand that there are folks who are concerned, perhaps not a criminal investigation or investigations that require change, but at some point you have a pretty good idea that there's a problem and you want to act regardless of having not meeting the burden perhaps in a criminal court or a civil court, but recognizing where you are and what's taking place so far. And again, back to why weren't questions like this asked by the DOD earlier.

General NICHOLSON. Sir, I can offer another perspective on that, having been in southern Afghanistan last year. We introduced 20,000 U.S. troops into southern Afghanistan last year requiring a significant increase in the amount of Host Nation Trucking and

contacting to support the internal forces.

So, as we did that, the commanders on the ground are primarily concerned about did the product or service get delivered on time; and they don't have the visibility on what happened en route to that point. But as these intelligence reports began to come in, as has been indicated in the study, these were referred to U.S. Forces Afghanistan who then had enough anecdotal information to warrant requesting assistance from the Criminal Investigation Command to begin an investigation to determine if there were violations. That eventually escalated into the introduction of a CID Task Force to really ramp up the investigation and which is still ongoing to make that determination.

So in answer to your question, sir, these reports have flown in and commanders have forwarded them to appropriate authorities

to begin this kind of investigation.

In Afghanistan, as you point out, there is a lot of corruption. In southern Afghanistan, there are at least six major drug trafficking organizations. So we have a nexus of criminality and insurgency that occurs down there.

So there is a significant amount of criminality there, and we are always looking at the linkages between criminality, insurgency and the government. And, in fact, we have established Special Intelligence Task Forces which look at these linkages which then feed into our Anti-Corruption Task Force and our Major Crimes Task Force. These task forces have successfully arrested and are now prosecuting some Afghan government officials. So it is not at the level we would like to see it, but it has begun, and we are assisting the Afghans in getting after this corruption.

Mr. QUIGLEY. I will close, Mr. Chairman.

I do thank the gentleman. I can only begin to understand how complex the chore is. But I do hope there are some lessons learned. Thank you.

Mr. Tierney. Thank you, Mr. Quigley.

Mr. Welch, you're recognized for 5 minutes.

Mr. Welch. Mr. Chairman, I want to repeat your remarks. I'm amazed at your capacity to get goods from here to there. I don't think the American people have any appreciation for how incredibly, incredibly complex and difficult it is, so thank you very much for your work.

The big question I think is whether in the accomplishment of that and in the doing of that, the approach that's been chosen by others, not by you, essentially to pay \$2 billion to a half a dozen or so private contractors who will then transport and provide security to equip our soldiers is the right approach. Or would it be better to do what frequently has been done in our history and that is to assign that responsibility to ISAF and the Afghan security force where they would be under the direct control and supervision of our commander?

I would be interested in your opinions about the pros and cons of each approach. And I guess I will start with you, Mr. Motsek, because people are looking at you, but I want to give deference

here to our men in uniform as well.

Mr. Motsek. Sir, as General Nicholson said, we don't believe that the Afghan security forces are clearly mature enough to take over this mission. In a perfect world, in fact, this would be their responsibility. This is the normal securing of your interstates, if you will—

Mr. Welch. Let me just stop there. Because I think that is an issue. I accept your judgment on that, that they are not in a position to do it now. And this is something that we can't mess around with because our soldiers need what you're delivering. But, on the other hand, is there a collateral consequence that, since we are giving this to a half a dozen contractors who, in turn, hire 1,000 guys with guns, that there is a down-the-road counterforce to what we hope will be the force of Afghan security forces?

So can you comment on that?

Mr. MOTSEK. Sir, you raise the key issue, as the chairman alluded to and your report alludes to it. We built the template where the responsibility to secure your convoy was a subcontracted responsibility. We made that decision in the Host Nation Trucking contract.

Conversely, with LOGCAP in Iraq, we told KBR they were not responsible for the security, that the U.S. Government would contract separately for the private security contractors to manage that. So we took a template, and we are living with that template now.

I'm here to tell you that we have to relook at it both ways. It

may be appropriate——

Mr. WELCH. I appreciate you saying that. And, again, that is not your call. Because, again, I think the chairman made it very clear we have to get that stuff to our soldiers. However we get it there, it has to be done. There is no compromising on that. But there are consequences to how we do it.

Obviously, you would have great confidence in the ability of our soldiers if we had enough to deploy to provide the security and transport the equipment. It would be at some risk to them, and they're in risk obviously in theater right new.

they're in risk obviously in theater right now.

But perhaps I will ask you, General, if you could comment on

General PHILLIPS. Sir, I can only address it really from the per-

spective of the requirement and flowing in.

When we originally built the—we didn't build the requirement but the warfighters in Afghanistan, we felt we would have a need for about 100 trucks per day. And, as you just described, the need for equipment, supplies, ammunition, fuel, water, etc., that grew to well over 200 trucks per day and 200 missions per day. So it grew

exponentially over time.

And we first signed the contract in March 2009. There were about 30,000 troops that were in Afghanistan, about; and it was growing to about 60,000. Now we are growing to about 90,000. So you can see the tremendous growth and the need to have this capa-

bility.

Now the other piece of it is the Afghan National Army and Police. President Karzai, made a declaration through the government a while ago that said we wanted to migrate all private security contractors to the Afghan National Police or Afghan National Army or another government agency, and they wanted that to occur within 2 years. I think we are 6 months down the road toward that piece. Not my lane in terms of operation, but it's going to take some while for us to buildup the appropriate forces to be able to take over that private security mission to include convoy escort.

Mr. Welch. General Nicholson, I will ask you—here is the worry

I have, and I will ask you to comment on that.

If while we are trying to make that transition—and I know that's the policy and there's a great effort being put into it by General McChrystal and others to have the Afghan National Army take over more responsibility, but as we are doing it over this 2-year timetable, there is a \$2 billion contract that is going to basically private individuals who now have under their command a separate army dependent on them for millions of dollars.

Are those two developments incompatible? That is, on the one hand, wanting to buildup capacity in Afghanistan under the control of the government while, at the same time, we are providing an enormous financial incentive to a private army which is not going

to lightly give up the benefits of these contracts? General.

General NICHOLSON. Sir, we view this as a temporary necessity until we build our security forces to a level necessary so they can take over the security. For example, right now they are beginning to field these units. They are beginning to field these units in a position along the highways to provide additional security.

Sir, we all share this concern about additional armed groups in Afghanistan. The international community went to great lengths at the beginning of the war to disarm the various armed groups, the DIAG process; and we don't want to take a step back toward rearming people or creating regional power brokers with guns. So we

share this concern.

And this gets to the positive second order COIN effects to which we are referring. Hence, President Karzai's guidance to a reduction of an armed group or a reduction of private security contractors, the growth of the ANSF, and the focus within the command on what we call freedom of movement, which is providing the ability for the Afghan economy to move freely along the roads within the

So this is a priority of the commend, sir; and we share your con-

Mr. Welch. I thank the witnesses for your testimony and yield

Mr. Tierney. Thank you on that.

Mr. Murphy, you're recognized for 5 minutes please. Mr. Murphy. Thank you very much, Mr. Chairman.

Let me join Mr. Welch in appreciating the complexity of the task

of moving people and goods.

When Mr. Welch and I and Mr. Tierney were in Afghanistan last year, we listened to agricultural ministers explain to us that for a simple agricultural shipment the particular farmer or the entity that they were contracting with were being stopped 20 to 25 times along that route for varying forms of illegal payments and tributes and bribes. I can't imagine the added complexity when you're dealing with security concerns of military shipments, military convoys.

My question I guess to you, Mr. Motsek, is on the issue of reports that our investigators detail were made to the Department from the different contracting entities. I appreciate the fact that a lot of this information is new to you. You have to figure out what to do with it. But we certainly have a volume of reports that went from contracting agencies to the Department of Defense that detailed a

variety of different levels of information regarding payoffs.

One memo from one particular contractor to a contract manager detailed how he was approached by Taliban personnel to talk about payments for the safe passage of convoys through the area. We have talked to other carriers that are making missions through those areas that are paying the Taliban for safe passage. According to another contract manager, everyone is aware of the issue of

these protection payments.

Clearly, something was missed in terms of the reports initially being made to contract managers and whether or not that information got up the chain. Can you just tell me what the obligation of contract managers are on the ground when they receive reports of direct information of payoffs or potential payoffs to varying levels of the insurgency or Taliban? Just give me a sense of what the

duty to report is and what we may have missed here.

General Phillips. Sir, during my tenure as the CG for JCCIA, on numerous occasions when information like that was presented and it often was in Iraq and Afghanistan—I would call in the Procurement Fraud Task Force. And, normally, it would be CID that I would task to go out and validate the anecdotal evidence that you might be presented with when someone says this might have occurred? Can you validate that this actually did occur? Can you investigate and use all the resources that they have at their hand?

And once they complete their analysis and present those findings to you, we would take the appropriate contractual remedies, and we did often to make sure that we corrected the behavior and we held the client contractor accountable for their performance. That's our fiduciary responsibility to the American taxpayer and required

by our contract clauses.

Mr. Murphy. I guess my question is, how does it get to you? What level of obligation on the contract managers that are potentially receiving this information is there to report what they are hearing from the field?

General Phillips. Sir, it would often come through the contractual chain of command, maybe through a COR, contracting officer, represented to the contracting officer, to the principal assistant responsible for contracting eventually in Afghanistan. And they would—if they were significant enough, they would report it to me; and then we would figure out a way ahead to pursue the evidence and the allegation, teaming with, potentially, the Procurement Fraud Task Force, or CID, whoever might be appropriate to do the

In some cases, you might simply appoint a 15–6 officer to go out and do a commander's inquiry or investigation and report back. If it's serious enough, like the allegations that you are talking about, it would be CID; and there is an ongoing investigation by CID to

look into the allegations.

Mr. Murphy. With respect to existing contract standards—Mr. Motsek, you referred to a sort of universal standard of conduct that is being developed for all PSCs. What is the level of proof that you need in order to take action? What level of evidence do you need that money has gone to a particular contractor and ended up in the hands of the Taliban or in the hands of the insurgents? At what level is just knowledge that a particular contractor has relationships with Taliban or local insurgents enough to be able to take action or pull a particular contract? What is the level of proof here that we need to take action?

General Phillips. Sir, you need a preponderance of the evidence to show that, or have a level of confidence that something did occur. And each case is different, so it would be difficult to talk about one case versus the other. I would simply rely upon the investigating official, whoever that might be—it might be CID, it might be FBI—and they would present you that level of evidence.

In my case, I have a legal staff that looked at everything that we executed in terms of action we would take against a contractor, and we would have a legal staff review it. And, in some cases, we might reach back to the army staff or the DOD to also leverage some of their experience and then take the appropriate action. But each case would be different, sir.

Mr. Murphy. One last question, Mr. Chairman.

Do you need actual specific evidence of a direct and immediate payment being made? Or is evidence of a link in association between a contractor and the Taliban, for instance, enough to be able to take action or to pull a particular contract?

General Phillips. Sir, you would need facts. And facts might be a sworn statement. It might be two or three different individuals who might corroborate that something had occurred. But you would have to have fact-based evidence that something had occurred that

you can take action against.

In our contracts, we uphold the Federal acquisition regulations, which are derived by statute and law; and we also charge our contractors to uphold, in the case of Afghanistan, the government of Afghanistan's laws. So it would have to withstand the scrutiny of our legal analysis.

Mr. TIERNEY. Thank you very much.

Ms. Chu, you are recognized for 5 minutes.

Ms. CHU. I find it disturbing that our budget for private security contractors is \$2.16 billion; and that is such a large percentage of the GDP of Afghanistan, which is \$13 billion. It's one-fifth of the GDP of the entire country of Afghanistan. Therefore, this money is a lucrative source of revenue for the people of Afghanistan. So my

questions have to do with whether a portion of our taxpayers' dol-

lars are going to the Taliban?

And so, first, let me ask General Nicholson about one summer, 2008, incident where Commander Ruhullah's agents accompanying a Host Nation Trucking contractor along highway 1 allegedly tipped off insurgents about an approaching convoy and were then allowed to pass unharmed before the insurgents attacked the convoy. Doesn't that suggest that Ruhullah, who is responsible for the lion's share of convoy security in southern Afghanistan, has a working relationship with the Taliban?

General NICHOLSON. Ma'am, I would have to take that incident and examine it. I don't have the details of that incident at my fingertips. If that was in the report we received this morning, we will gladly get together with our investigative team in country and further develop that and see if the investigative team can tell us what

they found.

Ğeneral PHILLIPS. Ma'am, if I could make one clarification. The Host Nation Trucking contract is \$2.16 billion, but it's not just for private security contractors. The majority of that actually goes for the short and long haul for the aid contractors that are serving every day. We increased it to \$2.16 billion. The expenditure today is about \$700,000 per day on average for trucking operations.

To date, since we awarded the contract in March 2009, we have expended about \$350 million against a ceiling of \$2.16 billion. The contract will expire I believe around April or May 2011. So we are

about 9 or 10 months from expiration.

It's very doubtful that we today will spend the total \$2.16 billion, given the current burn rate of \$700,000 per day. It was simply a ceiling that we knew or were assured that we could have the right number of trucks available to be able to deliver the equipment and supplies to warfighters, but it is doubtful today that we will reach the ceiling.

Ms. CHU. And your estimate of how much we will actually spend

is what?

General PHILLIPS. Ma'am, I will have to get back with you on that. But we could look at it and do the math and look at the surge operations that are going to occur and then give you an estimate of where we might be in a year from now. But, in my personal opinion, I doubt if we will get to \$1 billion or much over \$1 billion in terms of execution by the end of the actual contract. But I will get back with you with a more firm answer from JCCI.

[The information referred to follows:]

CHARRTS No.: HOGR-05-006 House Government Reform Committee Hearing Date: June 22, 2010

Subject: Investigation of Protection Payments for Safe Passage along the Afghan Supply Chain

Congressman: Witness: General Phillips Question: #6

Question: Based on your calculations and information you have received from the Joint Contracting Command - Iraq/Afghanistan, what is your firm estimate of how much of the \$2.16 billion will actually be spent by the time the HNT contract expires?

# Answer:

The HNT contract spend rate remains approximately \$1 million a day. The total obligated as of August 5, 2010 is \$388.7 million. A firm estimated cost by end of the HNT contract (March 15, 2011 - 218 days) is \$607 million.

Ms. Chu. I would have to say, though, that even if it's \$1 billion, \$1 billion versus \$13 billion for the entire GDP of Afghanistan still is substantial.

General Nicholson, beyond the incident involving Ruhullah's agents reportedly tipping off insurgents, several other Host Nation Trucking contractors have stated that Ruhullah openly coordinates with and pays off Taliban insurgents to help secure safe passage when it's convenient for him to do so. And there was an incident report that was filed by a contractor in 2007 explicitly stating that a Taliban commander had demanded money for the safe passage of goods and the Host Nation Trucking contract project managers requested greater armament authority from the Department of Defense to protect themselves and avoid paying an estimated \$1.6 to \$2 million per week to the insurgency.

So even if a small percentage of this money is reaching the Taliban, what are the consequences for counterinsurgency strategy?

General NICHOLSON. Yes, ma'am.

First off, that would be unacceptable, U.S. taxpayer dollars going to the enemy; and it's something that every commander in Afghanistan certainly would be concerned about and would want to stop immediately.

When we receive anecdotal intelligence reports or human intelligence, then those don't constitute evidence as General Phillips described. But we take those and look for the linkages between criminal networks and the government, criminal networks and contractors and pass that information to our investigative agencies to examine that so we can then take the appropriate action; and that may include referring it to the Afghan government for arrests. For example, we have recently seen some arrests of Afghan general officers and the border police who have been engaged in corrupt practices. We have seen arrests of district police chiefs in RC South, for example, for drug running.

So there is a nascent and growing capacity within the Afghanistan government to act against corrupt officials. But under no circumstances will the funneling of U.S. dollars to the enemy be acceptable to any of us. The key is getting that information, developing it more fully, and then being able to take the appropriate action

Another thing I wanted to followup on, ma'am, that you mentioned earlier. We have tremendous potential with this money to have a positive effect on the Afghan economy, and so looking for ways to build capacity at the local level and encourage the growth of small businesses and reinvigorate local economies is paramount to the success of our COIN campaign. And so as we look at how we address the execution of our contracts, one of the objectives of Task Force 2010 is how to optimize the effect of dollars, not to just avoid or eliminate fraudulent activities but how to optimize the effect of these dollars so they in fact enhance the overall effects of what we are achieving with our investment in Afghanistan.

Mr. TIERNEY. Thank you, Ms. Chu.

You know, it's amazing. Two days after this contract went into effect there was a stream of complaints already filing in. People were reporting problems with the people they were paying, and

that they were having to pay off people for security. The 25,000 documents are replete with e-mails, incident reports, and reports of situations where people thought there might be payments to the insurgents. They were concerned about paying warlords. They were concerned about the collective effect.

So to say that now we have heard about it we are going to find out if it's real or not, we are going to try to get enough evidence to prosecute, brings to mind a couple of points. One is, it has been 14 months, go out and talk to Commander Ruhullah. He has noever met a single person in the U.S. Government. He will admit openly, as he did to the committee staff, "yeah, I'm getting paid tens of millions of dollars to take care of a certain road over here. Yes, I drive around with equipment that has not been approved or authorized. I don't even know about the rules that they have. Then I'm paying off police, and I'm paying off members of the Afghan national military as well."

So I think there was a lot to go on to get people started on this

thing quite some time ago.

General Phillips, I look at your statement—actually, Mr. Motsek's statement here—notwithstanding media coverage regarding incidents regarding private security contractors, the frequency of serious incidents by DOD private security contractors is extraordinarily low. These numbers seem to demonstrate that, on the whole, U.S. private security contractors are operating in accordance with the host nation laws in support for overall counterinsurgency objectives.

That leads me to believe that you think that, just because there haven't been enough reports, that in and of itself is proof that everything is going just fine, the host nation laws are being complied with, our counterinsurgency strategy is intact. When, in fact, Commander Ruhullah says he has lost 454 guys. He hasn't filed a sin-

gle report.

Now your own rules and regulations require that every time there is a discharge of a weapon there is supposed to be a report, never mind anytime that somebody dies. So, obviously, that isn't happening. This idea that there aren't any reports filed isn't conclusive evidence that is the case.

Who is supposed to be responsible on the ground to actually having eyes-on proof of whether or not there are checkpoints set up from time to time, whether there are bribes extracted for police or

the national military in Afghanistan?

Just because you don't get a report that it's happening doesn't mean that it may not be happening. In fact, you got reports—I'm not saying you particularly—but all up and down the chain there were reports that it was happening; and yet nobody that I know of, not a contractor and not anybody in the military that is supposed to be in charge of responsibility for oversight, ever went out, except during one incident that occurred on your list when they went out about 200 or 300 yards from the gate. And he said, when I got out there, it seemed that they changed their behavior and stopped doing what they were doing, but I wasn't allowed to go out again or go any further.

So unless somebody is going out and seeing whether or not there are these checkpoints set up for bribes, unless someone is going out

and seeing a fellow like Ruhullah getting paid off gobs of money and then whether or not he is paying anybody else, whether or not

you're going out---

And we have a list here of 44 different areas of the roads said to be controlled by different people: Commander Matiullah, Masud, Anga, Bamad, Masoud, Sharb, Habubulah, Koka, Trejah, and Ruhullah. Unless somebody is out there seeing that these people

are getting paid who is responsible for doing that?

Because you may never hear about it further up the chain. But if we're not letting anybody go out and do periodic inspections, if we're not letting somebody go out and put eyes on, then I don't see how you can say you're managing and overseeing these contracts. And just the fact the contractors didn't file incident reports, if that is how you reach a conclusion that everything is fine, I think that should be problematic for us.

So I just leave that as a rhetorical question. I think the answer

is pretty clear.

But, General Nicholson, I will say this to you. I understand you think it is a terrible thing the Taliban is being paid. We all should be horrified to think that might be happening. But isn't it also a problem if you know somebody like Ruhullah, who has hundreds of militia under his authority, controls big segments of the country areas, isn't it also problematic that they are getting tens of millions of dollars by their own admission and they have armies that don't answer to the Afghan government, never speak to our people, just do whatever they want to do, and are known as "the butcher" as they drive through towns? How does that affect our counterinsurgency strategy?

General NICHOLSON. Yes, sir. The existence of any armed force that is not a part of the Afghan government eventually, as President Karzai stated, needs to go away. And the international community supports that. We support that. And it is counter to our counterinsurgency strategy in the sense that they are a surrogate for a lack of capacity on the part of the government. So, clearly, sir, we want to get to an end state where we don't need private se-

curity contractors because—

Mr. TIERNEY. But there were reports of this since 2 days after the contract started to be implemented. So where is the action? You go through the documents over there. The contractor says, "I reported it up and I was told I can't deal with that." The legal department said they have to rebid the contract, so they are not going to deal with it. Another contractor said, "I reported it up, and there is nothing they can do about it, and they just look the other way." They were met with indifference, was what one contractor said.

So for 14 months, less 2 days after we got started on that contract, there has been an indifferent response or looking the other way or saying it's the cost of doing business. Where is the response? If you think it's a cost of doing business, if that is the legitimate argument that the Department of Defense wants to put forward, then where is the oversight and management aspect to make sure guys like Ruhullah aren't getting enriched and having militias out there with competing interests with the Afghanistan government and the United States? Where is the enforcement, the

management, the oversight to make sure that the ANP and the ANA aren't getting paid off?

We just don't see that happening; and, 14 months later, that is why I think the report is as disturbing as it is.

General PHILLIPS. I can add a couple of data points, sir.

One of the issues we have had, in particular, many of these reports you have in your writing were focused on the southern region of Afghanistan, a new area for American forces. We began last year with adding 20,000 troops there. We are adding another 15,000 this year. These additional troops enable us to partner with the Afghan security forces.

Additionally, we are roughly doubling the size of the Afghan National Army and significantly increasing the size of the police in the southern region.

Mr. TIERNEY. Can I just interrupt you there?

You wish. I don't mean to be a wise guy to say that, but we have been out there and looked at the training programs for the military and police, and you want to double them, but you don't want to give us a projection of whether you think there is any realistic prospect that they are going to be doubled with any capacity to actually accomplish the missions that we assigned.

General Phillips. Yes, sir. They have needed to be doubled for

a long time.

One of the points I wanted to add, sir, was that by partnering with the Afghan police in particular our goal is to curb and limit and, to the extent we can, to eventually eliminate these corrupt practices you were referring to, these illegal checkpoints, by partnering with Afghan units, by having sufficient ISAF forces and a sufficient number of Afghan forces that are properly trained.

And, of course the Afghan police in the timeframe we are discussing last year, 70 percent of them were not even trained. They had uniforms, they had guns, but they are not on the road, they have low pay, they are not properly trained, and they are engaged

in these corrupt practices.

Through the funding provided by the U.S. Congress and the efforts of the NATO training mission in Afghanistan, we have now increased the amount of training, we are eventually going to eliminate that deficit of untrained police, and we are going to be able to partner with the police units to increase their accountability and professional standards. And this is one of the approaches toward eliminating these illegal checkpoints which will be shaking down the drivers which will result in these things you report rightly—

Mr. TIERNEY. I hope what you say about training them and getting them up to capacity is going to happen. We have looked at this in the past, we have done reports on that, and I suspect we will have to go out again and take a look at it. Because the concern is that retention rates are difficult and the success rates are difficult.

But I don't want to take up all Mr. Flake's time.

Mr. Flake.

Mr. Flake. Thank you, Mr. Chairman.

If I might borrow this, this is in the report. This is the list that the chairman read from—it lists who controls which miles of the road. Are you aware of how many miles or any in particular that are controlled by the Afghan security forces? Mr. Motsek.

Mr. Motsek. That was the first time I saw that chart.

Mr. Flake. Aside from the chart, are you aware of certain areas? Mr. Motsek. We are aware, and it goes back to what is in the report. I think it's safe to say that virtually everything in the report was, in fact, reported to many authorities. I'm assured that most of it was investigated by the appropriate task forces or is being investigated by the appropriate task forces. But the reality is we may not have gotten to a level of evidence that permits us to do something in every case that would meet the requirement.

Clearly, the information, in general, has come forward. The Secretary of State made the comment that is in the preface of your report. The Secretary of Defense has said we are concerned about corruption. The U.N. does a survey inside the urban areas of Afghanistan. The No. 1 issue is corruption. Fifty-nine percent of the Nation cares about it. We've got it. Admiral Dussault was over there with another additional task force, with forensic accountants—not just accountants but forensic accountants—to try to track the dollars.

I would caution you that one of the frustrations I have, I used to be a part-time policeman in New Jersey, and I know from talking to my old detective buddies how difficult it was to get a case against organized crime. It took years. And that was an environment with a baseline banking system, a baseline pay system, a baseline telecommunication system.

We are doing this in another environment where it is not going to happen, in my estimation, overnight. But I assure you we are taking it all seriously. I would be as frustrated as you are that you have seen the issues being reported and you don't see an effect being incurred very, very quickly, but—

Mr. FLAKE. That is the frustration.

Mr. MOTSEK. If I was a cop on the other side, I would say, damn it, I'm doing what I can with what I got.

Mr. Flake. This investigation has been going on for 6 months, the committee's investigation. Yet there seems to be very little awareness—in fact, we only got last week any indication that the Department of Defense was doing really anything on the subject, and that was just in the form of a PowerPoint presentation.

But, as the chairman mentioned, there is very little evidence that people are moving outside of the security gates or that you are taking reports of casualties or fire that have to be, under our law, reported. We either have to say we are taking those reports and ignoring them or assuming that there are no bad actors out there and none of this is happening. It can't be both.

Let me just ask General Nicholson, you mentioned that if this activity is occurring, these payoffs to warlords, a parallel authority structure outside of the Afghan government, that is counter to our COIN strategy in Afghanistan. At what point do we say, if these allegations are true, if half of these allegations are true, if a 10th of these allegations are true in this report that we have to adjust our strategy because this runs so counter to the COIN strategy? Where is the tipping point?

And at what point will we, as a committee that has oversight here, hear the Department of Defense simply say, hey, this is just the cost of doing business, and it's more important to move goods and services, or we simply can't tolerate this kind of parallel authority structure outside of the Afghan government operating in the countryside?

General NICHOLSON. Yes, sir.

Our activities to counter corruption are central to the campaign. We are engaging at all levels of our government. As you know, President Obama met with President Karzai. U.S. units are partnered with police inside Kandahar City trying to improve performance and accountability with their Afghan partner. So this is

a high priority for us.

Mr. Flake. Let me just say we hear that on the top. We heard the statement from Secretary Clinton that is in the report. We have heard the statements in the report that President Obama has said. We see this report, all of these findings, this overwhelming evidence from this investigation that this is occurring. Yet in the middle from those who have authority to address the situation actually on the ground by amending the contract or stripping somebody of the contract or making sure that this is not occurring, we don't see any activity there. And that is where the frustration lies.

I'm out of time.

Mr. Motsek. Sir, if I may, a particular contractor which you have raised by name a couple of times, a large private security contractor in Afghanistan, in part the reason that the next TWSS contract, which was going to be the large private security contract, a bundled contract, if you will, which would have made it easier for the contracting agency to manage that contract, that process was killed; and they are going back to individual awards for that contract in part because that particular individual was perceived to have a nationwide advantage if we awarded a contract nationally. And so we are going back to local awards of private security contracts, as opposed to a nationwide award. So there is knowledge and there is a cause and effect in some areas because of this.

General PHILLIPS. Sir, would it be possible for me to cover a cou-

ple of things where we have taken some action real quick?

Sir, contracting officer representatives, we talked a little bit about that and alluded to them from time to time. Less than a month after I arrived into theater we had an issue or a problem with contracting officer representatives. And I met with the commanding general of Army Materiel Command and the Army acquisition executive who, before I went to Iraq, was my boss. And we knew that we had issues and problems, and we took that on as an Army, and we have made I think great strides in contracting officer representatives. And that also includes the pieces where people are monitoring what is happening with Host Nation Trucking.

The Army has executed—or issued an execution order for CORs in December 2009 that requires a brigade to have up to 80 CORs trained and receiving a certificate and being able to perform COR functions on various contracts. That is a great advancement or improvement from where we were 18 months ago, and we continue

to make improvements with CORs.

I have had personal discussions with division commanders before

they get deployed into Iraq.

And, sir, the other point I want to make sure that you understand is that we are taking great strides in subcontractor manage-

ment. The committee has talked a lot about that piece. I spoke to the JCCIA commander just this week and have an ongoing dialog with her. They are now putting forth a new clause that will go into our contracts in Afghanistan and potentially in Iraq, I believe, that will give us greater visibility into subcontractors to include the private security contractors that would work on a Host Nation Trucking contract. It would give us greater visibility into banking and financial efforts. So we might be able to see if there is some kind of activity occurring. I think that is still in review, but I suspect that we will have something in place that we will begin to put in our contracts very soon.

Mr. Tierney. Thank you for that.

But I made two points. Now one is, none of your CORs, as you call them, ever get outside the gate; and the JCCIA now is going to fix up the legal paperwork. And that is good. That is a step in the right direction. But unless somebody actually gets out and checks to see whether or not that is being complied with leads us back into the same boat.

I just want to take quick issue. A couple of times there has been a tendency where we think, gee, if we just had the hard facts, we would be able to do something. It took one e-mail to Watan Risk Management to set up an interview with both the principals of that company—both of whom have done jail time in the United States, incidentally, before they got their present position—and to have them bring along Commander Ruhullah to an interview with the committee staff where he then readily admitted that he was making huge piles of money and had an extraordinarily large militia; that he was driving around with weaponry that wasn't allowable without paper authorization; that he basically controlled areas of the road and other people controlled other parts of different roads and what their conduct had been; and that he had paid off certain members of the ANA and ANP and named names for everybody. It wasn't like he wasn't out there for somebody to get.

I just want to make that point.

Mr. Welch, you have 5 minutes. I welcome you to it. Mr. Welch. Thank you very much, Mr. Chairman.

General Nicholson, as a former commander in the south, my question to you is, do you believe it is sufficient for us to wait until there is a criminal indictment and completion of a criminal investigation or is there a core strategic decision that needs to be made

more promptly?

General NICHOLSON. Sir, it's clear as we learn these lessons we need to integrate them so we can improve our performance. And this is one of the reasons why the chairman chartered Task Force 2010, to bring in another set of eyes—Admiral Kathleen Dussault, who had been a former commander of the contracting command—with a group of subject matter experts to enable the command to really focus on this issue and very quickly generate, No. 1, effects in the south. So her initial focus is Kandahar and how we can then begin to achieve this effect I mentioned earlier of optimizing contracting in support of the COIN company at Kandahar. So that will be their initial focus, and that was designated as such in order to more directly link these lessons learned and best practices and get

them into the ongoing campaign. So, clearly, we want to move as

quickly as possible.

Having said that, sir, it's also important to achieve these prosecutions, to enable the Afghans to develop the kind of capacity they need to arrest and prosecute these folks; and, to date, they have arrested and are prosecuting a handful of senior officers in the border police and the Afghan police.

Mr. WELCH. Thank you.

But, you know, again, I go back to what I think is a fundamental question as to whether or not the long-term goals of the United States are best served when our military, who are being asked to carry out and execute on those long-term goals, are better served by putting the security of these convoys under the direct supervision of our commander and the direct protection of our soldiers, who we know are accountable, versus \$2 billion that is getting spread out and then we try to rely on lawyering up and criminal prosecutions.

But that is my statement, and I know that is not the decision

that you have made.

But, Mr. Motsek, let me read you something. According to Lieutenant Colonel David Elrod, the Commander of the 484th Joint Movement Control Battalion that was in charge of overseeing and managing the Host Nation Trucking contract in Afghanistan, the battalion didn't have the vehicles, the weaponry, or the manpower to carry out oversight. It just didn't have what it needed, and they are stretched thin. I understand that. But they couldn't travel along the Afghan roads because it would have been, according to him, a combat mission.

And also the Department of Defense instruction issued in April stated that "security is inherently governmental if it is to be performed in environments where there is such a high likelihood of hostile fire by groups using sophisticated weapons and devices that in the judgment of the military commander the situation could

evolve into combat."

And according to the Congressional Research Service, private security contractors working for the Department of Defense in Afghanistan are more than  $4\frac{1}{2}$  times more likely to be killed in action than even U.S. military personnel. That number is even higher for private security companies providing convoy service.

So, the question I had, Mr. Motsek, is that, in light of these statistics, can you explain what you meant in your statement when you said that the roles of the private security contractors providing convoy security are "analogous to civilian security guard forces, not

combat forces.'

Mr. Motsek. Sir, I can't comment on the numbers by CRS, but four times more likely, just on the raw numbers based upon what I know of casualties, it doesn't track. But that notwithstanding, first off, it goes back to my initial comment where the force protection mission, the force protection requirement is that of the commander. The commander makes the assessment and is responsible for the risk assessment.

The guards that guard both movement and static positions in Afghanistan are just that, they are guards. They have no authority to execute any sort of combat role.

A great many of the incidents that we are talking about today in a normal sense are considered criminal elements, not a military enemy in the traditional sense. We are talking about warlords attacking. These are criminal elements that are engaged. They are not—

Mr. WELCH. Again, I don't have your experience, and I don't have your knowledge, but I do appreciate that if we don't get those supplies to our troops, our troops are going to be in peril. And I would think it's a standard tactic of the enemies of our troops, the ones who want to do them harm, that they would frequently use as a tactic of trying to cutoff their supply. And that leads to combat, correct?

Mr. Motsek. It's an action, yes, sir. It's an action.

Mr. WELCH. Well, does this whole policy depend on whether the folks who are killing and attacking, killing the security folks and attacking the convoys that are destined to serve our troops, whether they are doing it for a criminal purpose or for the Taliban?

Mr. Motsek. No, sir. But the preponderance are more criminal

than they are Taliban. Again, we cannot guarantee no attack.

Mr. Welch. We understand that. I just want to again reiterate I think there is a fundamental strategic question here about whether we want to give \$2 billion to folks who have no particular motivation other than to make money versus have that be under control of our troops, particularly when that alternative force is ultimately going to be in the opinion of some a threat to capacity building of the Afghan Army and the Afghan government.

Mr. TIERNEY. Thank you, Mr. Welch. Thank you very much.

Let me ask if you gentlemen would be willing to answer further questions that might be asked in writing at some point in time if we give you time to do that?

I appreciate that. Thank you.

Also, I just want to run through a couple of things following up with Mr. Welch.

If, in fact, the United States decides to continue using small armies of private security contractors to defend the supply chain in the war zone, has there been any discussion or can we expect any discussion about getting direct authority and accountability over the private security companies, as opposed to going to them as subcontractors? Does anybody know if that is being considered?

General PHILLIPS. Sir, I can share this. Part of my answer before on the subcontractor clause would give us visibility into the subcontractor—

Mr. TIERNEY. Separating them out from the trucking companies so you get trucking companies going one way and contractors who really don't have expertise in this area and are also directly in charge of these security people.

General Phillips. You mean go directly to a private security contractor—

Mr. TIERNEY. Make security contractors directly responsible to our military as security people, not through a trucking contract, not passing it off to the trucking contractors who seem perfectly incapable of doing it.

Mr. Motsek. Sir, in my capacity, I'm going to force that consideration to be made.

Mr. TIERNEY. Thank you.

And I know you already talked about—at least General Nicholson has talked about the potential future role of the Afghan national forces.

You have already talked, also, about contract transparency, the

subcontractors. We appreciate that.

We still, I think, need to work on the oversight and the management, getting people outside the gate and getting eyes on the road. And I think I heard everybody say—and I'll ask General Nicholson again, one more time, is there a conversation going on now at the Department of Defense about the effects of coalition contracting on Afghan corruption? Is that larger strategic conversation going on?

General Nicholson. Yes, sir, it is.

Mr. TIERNEY.I want to thank all of you for taking your time and bringing your expertise and information to the committee. We appreciate it a great deal, as well as your agreement that you will answer further questions in writing.

With that, we will take about a 5-minute recess; and, again,

thank you.

[Recess.]

Mr. TIERNEY. A quorum being present, the Subcommittee on National Security and Foreign affairs hearing entitled Investigation of Protection Payments for Safe Passage Along the Afghan Supply Chain will return to order.

We are now going to receive testimony from our second panel of witnesses, and thank you for your patience in waiting while we had the first panel testify and answer questions.

I'm going to do the same thing. I will introduce our panelists all at once, and then we will start again with Mr. Schwartz at the be-

ginning for testimony.

Moshe Schwartz is a Specialist in Defense Acquisition at the Congressional Research Service. Before joining the Congressional Research Service, he served as a Senior Analyst at the Government Accountability Office and as an Assistant District Attorney in Brooklyn, New York. He received his BA from Yeshiva University as well as a JD from Yeshiva University's Benjamin N. Cardozo School of Law, an MBA from Carnegie Mellon's Tepper School of Business and a masters in public policy management from Carnegie Mellon's John Heinz III School of Public Policy and Manage-

Carl Forsberg is a Research Analyst at the Institute for the Study of War, where he focuses on the security dynamics and politics of Southern Afghanistan. Previously, he worked at the Marine Corps Intelligence Headquarters and for Uganda's State Minister for Disaster Relief and Refugees in Kampala, Uganda. He holds a

B.A. in history from Yale University.
Colonel T.X. Hammes is a retired U.S. Marine Corps Colonel and an expert in U.S. military strategy. He is currently a Senior Research Fellow at the Institute for National Strategic Studies at the National Defense University. He has also served at all levels of the operating forces, to include command of the Rifle Company and Intelligence Company in the Chemical Biological Incidence Response Force. He is author of The Sling and The Stone: On War in the 21st Century and numerous articles and opinion pieces. Colonel

Hammes is currently pursuing a Ph.D. in modern history at Oxford University.

Dr. S. Frederick Starr is the founding chairman of Johns Hopkins University Central Asia Caucasus Institute. He is an expert in Afghanistan, Central Asia, and the Caucasus, Russia and the former Soviet Union. Over the course of his career, Dr. Starr has authored or edited 20 books and more than 200 articles on Russian and Eurasian affairs. He received his doctorate from Princeton University in history.

So thank you all for making time available for us and sharing

your substantial expertise.

Again, it is the policy of this subcommittee to swear you in before you testify. So I ask you to please stand and raise your right hands.

[Witnesses sworn.]

Mr. TIERNEY. Let the record please reflect that all of the witnesses answered in the affirmative.

We will put your written testimony as well into the record, so you needn't read it in its entirety. If you can summarize it in about 5 minutes for us, remembering that the light goes amber when you have about a minute left, it goes red when you're out of time, and then we will hope you will wind it up. Thank you very much.

Mr. Schwartz, you are recognized.

STATEMENTS OF MOSHE SCHWARTZ, SPECIALIST IN DEFENSE ACQUISITION, CONGRESSIONAL RESEARCH SERVICE; CARL FORSBERG, RESEARCH ANALYST, INSTITUTE FOR THE STUDY OF WAR; COLONEL T.X. HAMMES, SENIOR RESEARCH FELLOW, INSTITUTE FOR NATIONAL STRATEGIC STUDIES, NATIONAL DEFENSE UNIVERSITY; AND S. FREDERICK STARR, PH.D., THE PAUL H. NITZE SCHOOL OF ADVANCED INTERNATIONAL STUDIES, JOHN HOPKINS UNIVERSITY

### STATEMENT OF MOSHE SCHWARTZ

Mr. Schwartz. Chairman Tierney, Ranking Member Flake, distinguished members of the subcommittee, thank you for the opportunity to appear before you today to discuss the Department of Defense's use of private security contractors in Afghanistan.

According to the Department of Defense, as of March 2010, there were over 110,000 contractors and almost 80,000 troops working for DOD in Afghanistan. Contractors made up 51 percent of the total DOD work force. Over 60,000 of these contractors in Afghanistan were armed private security contractor personnel. Over the last three quarters, the number of armed security contractor personnel increased four times faster than that of troops in Afghanistan. Since December 2009, there have been more armed security contractor personnel working for DOD in Afghanistan than in Iraq.

Contractor personnel risk death and injury at the hands of insurgents in Afghanistan. According to DOD, from June 2009, to April 2010, 260 security contractor personnel working for DOD have been killed in Afghanistan compared to 324 U.S. troops.

Adjusting for the difference in the number of PSC personnel compared to troops, PSC employees working for DOD are 4½ times more likely to be killed than uniformed personnel. More contractor

personnel, 188 people, were killed providing convoy security than

any other type of security.

Regardless of how one analyzes the number of armed contractors working for DOD, PSCs play a critical role in U.S. efforts in Afghanistan. Many observers have pointed out that the extensive DOD reliance on PSCs and other contractors was not planned and was executed without a clear strategy, exacerbating the risks inherent in using armed contractors on the battlefield.

This unprecedented reliance on PSCs raises some fundamental questions. First, what are the benefits and risks of using PSCs in military operations? Two, to what extent should contractors be used in contingency operations? And, three, what can be done to ensure that DOD improves its planning for the use of contractors

in future operations?

PSCs can provide significant operational benefits to the U.S. Government. They can be hired and released quickly, allowing agencies to adapt to changing environments. Contractors can possess skills that the government work force lacks, such as knowledge of the terrain, culture, and language of the region.

According to many analysts, both DOD and the Department of State would be unable to execute their missions in Iraq and Afghanistan without PSCs. According to these analysts, the risk of not using PSCs is nothing short of depriving DOD of the resources

it needs to succeed in its mission.

There have been reports of local nationals being abused and mistreated by PSCs working for the U.S. Government. Such incidents continue to be reported in Afghanistan; and unlike Iraq, where many of these incidents involve contractors who are U.S. citizens, in Afghanistan many of the guards causing the problems are reportedly Afghans.

The question can be asked, is the problem that DOD is using contractors to perform the critical function of armed security, or is the problem that DOD is not sufficiently managing contractors and holding them accountable?

holding them accountable?

For analysts who believe that armed security should not be contracted out, options include increasing the size of the military, rethinking current force structure, or choosing not to engage in certain contingency operations.

For those who believe that the problem is insufficient planning and poor management, the solution may be to develop an effective strategy for using PSCs, improving operational planning, and en-

hancing oversight.

The Department of Defense has taken steps to improve its management of PSCs. According to many analysts, these efforts have improved the management, oversight, and coordination of PSCs. At the same time, many analysts maintain that more needs to be done.

The extent to which DOD plans the use of contractors in the future can help ensure that DOD puts a similar effective management system in place. Such planning could ensure that contractors are used to improve overall operational effectiveness and not because DOD unexpectedly had insufficient military personnel to perform critical functions.

This opinion was expressed in 2008 by a colonel who was responsible for overseeing PSCs in Iraq. While discussing efforts to improve contract management, he stated that the question is not whether DOD is going to fix the problem now. Rather, he stated the real question is why DOD was not thinking about this issue 10 years ago when steps could have been taken to avoid the situation we are in today.

This raises another question, namely, is DOD assessing when and to what extent security contractors and even contractors in

general should be used in future military operations?

Some analysts argue that DOD missed an opportunity to address the issue in the 2010 Quadrennial Defense Review. Despite not being included in the QDR, DOD has begun to examine the issue. DOD has set up a task force to examine the extent to which it relies on contractors and to use the analysis to plan for future operations and help plan DOD's future force structure. The task force has already briefed the most senior levels of the Department. A number of analysts believe that this effort is a step in the right direction.

Mr. Chairman, distinguished members of the subcommittee, this concludes my testimony. Thank you again for the opportunity to appear before you to discuss these issues. I will be pleased to respond to any questions that you might have.

[The prepared statement of Mr. Schwartz follows:]



NOT FOR PUBLICATION UNTIL RELEASED BY HOUSE COMMITTEE ON OVERSIGHT AND GOVERNMENT REFORM

### STATEMENT OF

MOSHE SCHWARTZ

SPECIALIST IN DEFENSE ACQUISITION

CONGRESSIONAL RESEARCH SERVICE

BEFORE THE

HOUSE COMMITTEE ON OVERSIGHT AND GOVERNMENT REFORM SUBCOMMITTEE ON NATIONAL SECURITY AND FOREIGN AFFAIRS

HEARING ON

THE INVESTIGATION OF PROTECTION PAYMENTS FOR SAFE PASAGE ALONG THE AFGHAN SUPPLY CHAIN

JUNE 22, 2010

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CRS Report for Congress

Prepared for Members and Committees of Congress

Chairman Tierney, Ranking Member Flake, distinguished members of the subcommittee, thank you for the opportunity to appear before you today to discuss the Department of Defense's use of Private Security Contractors in Afghanistan.

The Department of Defense (DOD) is just one of many entities—including other U.S. government agencies, foreign governments, international organizations, and private industry—that employ private security contractors (PSC) in Afghanistan. In recent years, the United States and many other nations and organizations, have increasingly turned to private contractors to provide security, as well as a variety of other functions, in support of stabilization and reconstruction efforts. This increased reliance on contractors has fueled the growth of the private security industry worldwide.

### Services Provided by Private Security Contractors

There is some debate as to what constitutes a private security contractor. Some commentators define private security as any activity that is directly related to protecting a person, place, or thing. Others use a broader definition that includes such activities as providing intelligence analysis, operational coordination, and the training of military or law enforcement personnel. The National Defense Authorization Act for Fiscal Year 2008 (P.L. 110-181 Sec. 864) defines private security functions as the "guarding of personnel, facilities, or property," and any other activity for which contractors are required to "carry weapons in the performance of their duties." This definition does not include unarmed personnel providing services directly related to security, such as coordinating the movements of PSCs throughout Iraq and Afghanistan. However, many of the companies that consider themselves PSCs provide a number of services that are not considered armed security. For the purposes of this report, the services provided by private security contractors can be divided into two major categories: armed services and unarmed services. Armed services include

- static (site) security—protecting fixed or static sites, such as housing areas, reconstruction work sites, or government buildings;
- convoy security—protecting convoys traveling through unsecured areas;
- security escorts—protecting individuals traveling in unsecured areas; and
- personal security details—providing full-time protective security to high-ranking individuals.

<sup>&</sup>lt;sup>1</sup> According to one report, "Not since the 17<sup>th</sup> century has there been such a reliance on private military actors to accomplish tasks directly affecting the success of military engagements." Fred Schreier and Marina Caparini. Privatising Security: Law, Practice and Governance of Private Military and Security Companies. Geneva, Switzerland: Geneva Centre for the Democratic Control of Armed Forces, March 2005. p. 1. For discussions on the growth of private companies providing security and other support to military efforts worldwide, see, for example: Deborah D. Avant. The Market for Force: The Consequences of Privatizing Security. Cambridge, UK; New York: Cambridge University Press, 2005; Simon Chesterman and Chia Lehnardt. From Mercenaries to Market: The Rise and Regulation of Private Military Companies. Oxford, UK; New York: Oxford University Press, 2007; and Singer, Peter W. Corporate Warriors: The Rise of the Privatized Military Industry. Ithaca, NY: Cornell University Press, 2003. For a discussion of United Nations use of such contractors, see William J. Durch and Tobias C. Berkman. Who Should Keep the Peace? Providing Security for the Twenty-First-Century Peace Operations. Washington, D.C.: The Henry L. Stimson Center, September 2006. pp. 83-84.

<sup>&</sup>lt;sup>2</sup> Doug Brooks, President of the International Peace Operations Association, an industry trade group, defines private security as any activity directly related to protecting a "noun."

For some PSCs, unarmed services represent more than 50% of their total revenue. Unarmed security services include

- operational coordination—establishing and managing command, control, and communications operations centers;
- intelligence analysis—gathering information and developing threat analysis;
- hostage negotiations; and
- security training—providing training to domestic or international security forces.<sup>3</sup>

### PSCs Operating in Afghanistan

There are currently 52 PSCs licensed by the Afghan government to operate in Afghanistan, with some 25,000 registered security employees. PSCs operating in Afghanistan are generally limited to a cap of 500 employees and can only exceed 500 with permission from the Afghan cabinet.<sup>4</sup>

Many analysts believe that regulations governing PSCs are only enforced in Kabul; that outside Kabul there is little government control and local governors, chiefs of police, and politicians run their own illegal PSCs. Because of the legal restrictions placed on security companies in Afghanistan, a number of PSCs are operating without a license or are exceeding the legal limit, including security contractors working for NATO and the U.S. government. Estimates of the total number of PSC employees in Afghanistan, including those that are not licensed, are as high as 70,000. Responding to concerns over the actions of a number of PSCs in Afghanistan, in November 2009, President Karzai stated a goal of closing down all PSCs in two years.

<sup>&</sup>lt;sup>3</sup> Contractors providing weapons training may be armed. However, the use of weapons for training purposes is categorized here as an unarmed service because the weapons are used as training tools and not to provide armed security.

<sup>&</sup>lt;sup>4</sup> Based on discussions and emails with S. J. A. Brooking, Advisor to the Minister of Interior, Afghanistan, November 19, 2009. Some of the companies that had more than 500 employees prior to the cap taking effect were grandfathered in and permitted to maintain a larger force.

<sup>&</sup>lt;sup>5</sup> Based on DOD documentation and on official in Afghanistan. See also CRS Report R40835, The Department of Defense's Use of Private Security Contractors in Iraq and Afghanistan: Background, Analysis, and Options for Congress, by Moshe Schwartz.

<sup>&</sup>lt;sup>6</sup> The majority of PSC personnel working in Afghanistan do not work for the U.S. government. David Zucchino, "Private security forces unnerve Afghans," *Chicago Tribune*, August 17, 2009.

<sup>&</sup>lt;sup>7</sup> Kathy Gannon and Elena Becastoros, "Karzai makes big promises at inaugural," *Desert Morning News (based on Associated Press story)*, November 20, 2009, pp. A-04; John Boone, "The agenda: Five-year timetable for Afghan troops to replace foreign forces," *The Guardian*, November 20, 2009, p. International: 29.

# The Department of Defense's Use of PSCs in Afghanistan

### DOD's Total Workforce in Afghanistan

According to DOD, as of March 2010, there were approximately 191,200 people working for DOD in Afghanistan. This number includes over 112,000 contractors and over 79,000 U.S. uniformed personnel. Contractors made up 59% of the total workforce. 16,733 of the contractors in Afghanistan were private security contractor personnel (see **Figure 1**).

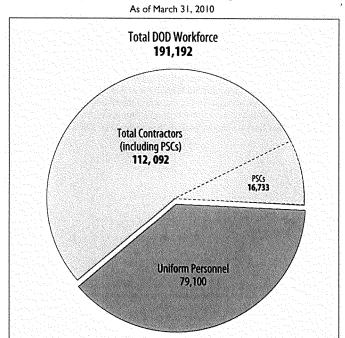


Figure 11. DOD Workforce in Afghanistan

Source: DOD data.

<sup>&</sup>lt;sup>8</sup> For purposes of this testimony, DOD's workforce is defined as uniformed personnel and the contractor workforce. DQD civilian personnel are excluded from this count. According to DOD's *Joint Personnel Status Report*, as of September 8, 2009, the DOD civilian workforce in Afghanistan was 1,706 employees (1.0% of the total force).

### **Number of Armed Security Contractor Personnel**

According to DOD, of the 16,733 private security contractor personnel working for DOD in Afghanistan, 16,398 (98%) were armed. Of the armed security contractor personnel, 93% were local nationals (see **Table 1**). Since December 2009, the number of armed security contractor personnel working for DOD in Afghanistan has exceeded the number of armed security contractors in Iraq.  $^{10}$ 

Table 11. Number of DOD's Armed Security Contractor Personnel in Afghanistan by Nationality

(March, 31 2010)

	Number of Americans	Number of Afghans	Number of Third- Country Nationals	Total
Armed PSC personnel	137	15,301	960	16,398
Percent of Total	1%	93%	6%	100%

Source: CENTCOM Fiscal Year 2010 2nd Quarter Contractor Census Report.

**Notes:** Actual numbers of employees working in Afghanistan vary widely on a daily basis due to personnel rotations, medical evacuations, and R&R travel.

According to DOD, from December 2008 to March 2010, the number of armed security contractor personnel increased from 3,184 to 16,398, an increase of 415% (13,214 people) (see **Figure 2**). DOD attributed much of the increase in personnel to increased operational tempo and efforts to stabilize and develop new and existing forward operating bases. <sup>11</sup>

 $<sup>^9</sup>$  According to DOD, since September 2007, local nationals have made up 90% or more of all armed security contractors in Afghanistan.

<sup>&</sup>lt;sup>10</sup> As of December 31, 2009 there were 13,717 armed private security personnel in Afghanistan compared to 9,431 in Iraq. As of March 31, 2010 there were 16,398 armed private security personnel in Afghanistan compared to 11,029 in Iraq.

<sup>&</sup>lt;sup>11</sup> CENTCOM FY2009 4<sup>th</sup> Quarter and FY2010 2<sup>nd</sup> Quarter Contractor Census.

18,000 16,000 14,000 12,000 10,000 8,000 4,000 2,000 Sep-07 Dec-07 Mar-08 Jun-08 Sep-08 Dec-08 Mar-09 Jun-09 Sep-09 Dec-09 Mar-10

Figure 22. Trend of DOD's Armed Security Contractor Personnel in Afghanistan

Source: CENTCOM Quarterly Contractor Census Reports, FY2008-FY2010.

# **Armed Security Contractor Personnel Compared to Total Contractor and Troop Levels**

According to DOD, from September 2007 to June 2009, the number of armed security contractor personnel increased at a slower rate than overall contractor and troop levels. However, from June 2009 to March 2010, armed security contractor personnel increased at a faster rate (217%) than total contractors (54%) or troop levels (44%). As of March 2010, armed security contractor personnel made up 15% of the total number of contractor personnel working for DOD in Afghanistan and about 9% of DOD's total workforce in Afghanistan (see **Figure 3**).

120,000 100,000 80,000 60,000 40,000 15% 20,000 8% Dec-Mar-Jun-Sep-Dec-Sep-Mar-Jun-Sep-Dec-Mar 07 07 08 08 08 08 09 09 09 09 10 Armed PSCs — Total Contractors — Troop Levels

Figure 33. Number of DOD's APSC personnel vs. Total Contractor and Troop Levels in Afghanistan

**Source:** Contractor data from CENTCOM Quarterly Census Reports; Troop data from CRS Report R40682, *Troop Levels in the Afghan and Iraq Wars, FY2001-FY2012: Cost and Other Potential Issues*, by Amy Belasco; see also Joint Staff, Joint Chiefs of Staff, "Boots on the Ground" monthly reports to Congress.

Notes: Percentages represent number of armed security contractor relative to total contractor personnel.

There are many different ways to look at this data. Some analysts could point out that armed contractor personnel make up only 9% of DOD's total workforce in Afghanistan. Others could add together the number of uniformed troops and armed private security contractor personnel and state that armed security makes up 17% of the armed force. <sup>12</sup> Still others could say that contractors make up 26-34% of DOD's armed security and stability force (defined as uniformed personnel and contractors who are armed to perform their core mission of conducting security operations). <sup>13</sup> Regardless of how one defines the role of private security contractors working for the Department of Defense, these contractors incur a risk of death and injury from insurgents in Afghanistan.

### Casualty Rates of PSC Personnel vs. Uniformed Personnel

According to DOD, from June 2009 to April 2010, 260 private security contractor personnel working for DOD have been killed in Afghanistan, compared to 324 U.S. troops killed over the same period. Adjusting for the difference in the number of PSC personnel compared to troops, a

<sup>&</sup>lt;sup>12</sup> See CRS Report R40835, The Department of Defense's Use of Private Security Contractors in Iraq and Afghanistan: Background, Analysis, and Options for Congress, by Moshe Schwartz.

<sup>&</sup>lt;sup>13</sup> Ibid

<sup>&</sup>lt;sup>14</sup> PSC data provided by DOD to CRS on May 7, 2010. Troop data can be found at http://siadapp.dmdc.osd.mil/personnel/CASUALTY/oef\_list\_of\_names.xls, Operation Enduring Freedom—Names, (continued...)

PSC employee working for DOD in Afghanistan is 4.5 times more likely to be killed than uniformed personnel (see **Figure 4**).

More contractor personnel were killed providing convoy security (188 people or 72% of PSC personnel fatalities) than any other type of security, even though those providing convoy security were less than half of the total PSC workforce. <sup>15,16</sup>

(deaths per thousand)

25

20

20

15

5

Uniformed Personnel

PSC Personnel

Figure 44. Number of PSC Personnel Killed vs. Uniformed Personnel

Source: CRS Analysis of DOD data.

Notes: KIA/Thousand calculated by dividing the average number of personnel deployed in Afghanistan (66,789 troops and 11,948 contractors, based on quarterly data from June 2009 to March 2010) by the total killed (from June 2009 to April 2010).

### PSCs Offer Benefits for DOD but Also Pose Substantial Operational Risks

Regardless of how one analyzes the number of armed contractors working for DOD, PSCs play a critical role in U.S. efforts in Afghanistan. Yet the extent of DOD's reliance on PSCs was not planned and was executed without a clear strategy, exacerbating the risks inherent in using armed

Alphabetical Order.

<sup>(...</sup>continued)

<sup>&</sup>lt;sup>15</sup> Based on data provided by DOD on May 7, 2010.

<sup>&</sup>lt;sup>16</sup> Based on DOD documents and discussions with DOD officials.

contractors on the battlefield. <sup>17</sup> As Secretary of Defense Roberts Gates testified, DOD's extensive reliance on contractors occurred

without any supervision or without any coherent strategy on how we were going to do it and without conscious decisions about what we will allow contractors to do and what we won't allow contractors to do... We have not thought holistically or coherently about our use of contractors, particularly when it comes to combat environments or combat training.<sup>18</sup>

The unprecedented extent to which DOD relies on PSCs to provide security in Iraq and Afghanistan, and the unplanned nature of this reliance, raises some fundamental questions: <sup>19</sup>

- What are the benefits and risks of using PSCs in military operations?
- 2. To what extent should contractors be used in contingency operations?
- 3. What can be done to ensure that DOD improves its planning for the use of contractors in future military operations?

### Benefits of Using PSCs During Contingency Operations

Private security contractors can provide significant operational benefits to the U.S. government. Contractors can often be hired and deployed faster than a similarly skilled and sized military force. Because security contractors can be hired and released quickly, using contractors can allow federal agencies to adapt more easily to changing environments around the world. In contrast, adapting the military force structure or training significant numbers of Department of State civilian personnel can take months or even years. Security contractors also serve as a force multiplier for the military, freeing up uniformed personnel to perform combat missions or providing the State Department with the necessary security capabilities when the department's civilian security force is stretched thin. In some cases, security contractors may possess unique skills that the government workforce lacks. For example, local nationals hired by U.S. government agencies working overseas may provide critical knowledge of the terrain, culture, and language of the region. In some instances, using PSCs can save the government money. Hiring contractors only as needed can be cheaper in the long run than maintaining a permanent in-house capability. According to government officials and many analysts, both DOD and the Department of State would be unable to execute their missions in Iraq and Afghanistan without

<sup>&</sup>lt;sup>17</sup> U.S. Government Accountability Office, Military Operations: Implementation of Existing Guidance and Other Actions Needed to Improve DOD's Oversight and Management of Contractors in Future Operations, GAO-08-436T, January 28, 2008, p. 6. See also U.S. Government Accountability Office, Defense Management: DOD Needs to Reexamine Its Extensive Reliance on Contractors and Continue to Improve Management and Oversight, GAO-08-572T, March 11, 2008, p. 14.

<sup>&</sup>lt;sup>18</sup> U.S. Congress, Senate Committee on Armed Services, To Receive Testimony on the Challenges Facing the Department of Defense, 110th Cong., 2nd sess., January 27, 2009.

<sup>&</sup>lt;sup>19</sup> Iraq and Afghanistan appear to be the first two instances where the U.S. government has used private contractors extensively for protecting persons and property in combat or stability operations where host country security forces are absent or deficient, but it is not the first time private contractors have been used for such purposes. The U.S. Government Accountability Office (GAO) reported that contractors have provided security guards in the Balkans and Southwest Asia. *Military Operations: Contractors Provide Vital Services to Deployed Forces but Are Not Adequately Addressed in DOD Plans.* GAO-03-695, June 2003, p 8. The United States also uses contractors (U.S. and foreign citizens) for guard duty at U.S. military installations and U.S. embassies and consulates in a number of countries where stability generally is not an issue.

the support of private security contractors. <sup>20</sup> According to these analysts, the risk of not using PSCs in Iraq and Afghanistan is nothing short of depriving DOD of the resources it needs to succeed in its mission. <sup>21</sup>

### Risks of Using Armed Contractors in Contingency Operations

Given the critical role contractors are playing in supporting military operations and the billions of dollars DOD spends on contractors, the ability of DOD to manage and oversee contractors has become increasingly important. Poor contract management can lead to troops not receiving needed support and the wasteful spending of billions of dollars.<sup>22</sup> According to many analysts, extensively relying on private security is also undermining the credibility and effectiveness of U.S. efforts in Iraq and Afghanistan.

### Can the Use of PSCs Undermine U.S. Efforts?

According to the Army Field Manual on counterinsurgency, one of the fundamental tenets of counterinsurgency operations—such as those undertaken in Iraq and Afghanistan—is to establish and maintain security while simultaneously winning the hearts and minds of the local population. Abuses by security forces, according to the manual, can be a major escalating factor in insurgencies. <sup>23</sup> Abuses committed by contractors, including contractors working for DOD and other U.S. agencies, can also turn public opinion in favor of anti-American insurgents. <sup>24</sup>

There have been published reports of local nationals being abused and mistreated by DOD contractors in such incidents as the summary shooting by a private security contractor of an Afghan who was handcuffed, <sup>25</sup> the shooting of Iraqi civilians, <sup>26</sup> and the abuse of prisoners at Abu Ghraib prison in Iraq. <sup>27</sup> Such incidents continue to be reported in Afghanistan. Private security contractors escorting supply convoys to coalition bases have been blamed for killing and wounding more than 30 innocent civilians during the past four years in Afghanistan's Maywand district alone, leading to at least one confrontation with U.S. forces. <sup>28</sup> And in May of this year,

<sup>&</sup>lt;sup>20</sup> CRS Report MM70119, Private Security Contractors: Possible Legislative Approaches. Online Video. DVD., coordinated by Kennon H. Nakamura.

<sup>&</sup>lt;sup>21</sup> CRS Report MM70119, Private Security Contractors: Possible Legislative Approaches. Online Video. DVD., coordinated by Kennon H. Nakamura.

<sup>&</sup>lt;sup>22</sup> U.S. Government Accountability Office. Stabilizing And Rebuilding Iraq: Actions Needed to Address Inadequate Accountability over U.S. Efforts and Investments. GAO-08-568T. March 11, 2008. p. 4,6; See also Urgent Reform Required: Army Expeditionary Contracting, op. cit., p. 2.

<sup>&</sup>lt;sup>23</sup> Department of Defense, *Counterinsurgency*, FM 3-24, December 2006, p. 1-9

<sup>&</sup>lt;sup>24</sup> Chairman of the Joint Chiefs of Staff, Operational Contract Support, Joint Publication 4-10, October 17, 2008, pp. IV-20; See also Counterinsurgency, p. 1-9. Operational Contract Support recognizes that local nationals may not always draw a distinction between government contractors and the U.S. military.

<sup>&</sup>lt;sup>25</sup> Bruce Alpert, "Killing in Afghanistan hits very close to home; N.O. man is accused of cold-blooded crime," *Times-Picayune*, December 17, 2008, p. 1.

<sup>&</sup>lt;sup>26</sup> Mark Townsend, "National: Iraq victims sue UK security firm: Guards employed by Hampshire-based company are," *The Observer*, January 11, 2009, p. 14.

<sup>&</sup>lt;sup>27</sup> Department of Defense, Investigation of Intelligence Activities at Abu Ghraib, August 23, 2004. See http://oai.dtic.mil/oai/oai?verb=getRecord&metadataPrefix=html&identifier=ADA429125. The contractors involved in the Abu Ghraib incident are generally considered not to have been private security contractors.

<sup>&</sup>lt;sup>28</sup> Sean Taylor, "Trigger-Happy Security Complicates Convoys," Army Times, December 1, 2009.

U.S. and Afghan officials reportedly stated that local Afghan security contractors protecting NATO supply convoys in Kandahar "regularly fire wildly into villages they pass, hindering coalition efforts to build local support." One officer from a Stryker brigade deployed in Afghanistan was quoted as saying that these contractors "tend to squeeze the trigger first and ask questions later." And unlike in Iraq, where a series of high-profile incidents involved U.S. security personnel, in Afghanistan, many of the guards causing the problems are Afghans. 31

According to many analysts, these events have undermined the U.S. missions in Iraq and Afghanistan.<sup>32</sup> An official from Iraq's Interior Ministry, discussing the behavior of private security contractors, said "Iraqis do not know them as Blackwater or other PSCs but only as Americans."<sup>33</sup> One senior military officer in Iraq reportedly stated that the actions of armed PSCs "can turn an entire district against us."<sup>34</sup>

The extent to which the behavior of private security contractors in Afghanistan has hurt coalition efforts in Afghanistan was recently discussed by Major General Nick Carter (United Kingdom), International Security Assistance Force (ISAF) Afghanistan Regional Command South, who stated that the "culture of impunity" that exists around PSCs are a serious problem that needs to be dealt with and that this culture is to some degree "our own doing".<sup>35</sup>

# Factors for Determining to What Extent PSCs Should Be Used in Contingency Operations

In 2007, then Senator Barack Obama argued "we cannot win a fight for hearts and minds when we outsource critical missions to unaccountable contractors." This statement raises a critical question: is the practice of using contractors for the critical function of armed security a problem or is the problem DOD's seeming inability to properly manage contractors and hold them accountable? How this question is answered can go a long way in determining to what extent private security contractors should be used in contingency operations. To those analysts who believe that armed security should not be contracted out, possible options include increasing the size of the military, rethinking current force structure, or choosing not to engage in certain contingency operations. To those who believe that the problem is insufficient planning and poor

<sup>&</sup>lt;sup>29</sup> Sebastían Abbot, "Private Guards Anger U.S., Afghans," Associated Press, May 1, 2010.

<sup>30</sup> Ibid.

<sup>&</sup>lt;sup>31</sup> Sean Taylor, "Trigger-Happy Security Complicates Convoys," *Army Times*, December 1, 2009; Sebastian Abbot, "Wild and Reckless Behavior," *The Associated Press*, May 1, 2010; "Afghanistan Bars Security Firms After Civilian Deaths," *Agence France Presse*, May 9, 2010; Noor Kahn, "Karzai: Afghan guards employed by US killed police," *AP Newswire*, June 29, 2009.

<sup>&</sup>lt;sup>32</sup> See David Zucchino, "Private security forces unnerve Afghans," Chicago Tribune, August 17, 2009; Sebastian Abbot, "Wildand Reckless Behavior," The Associated Press, May 1, 2010; "Afghanistan Bars Security Firms After Civilian Deaths," Agence France Presse, May 9, 2010.

<sup>33</sup> Steve Fainaru, "Where Military Rules Don't Apply; Blackwater's Security Force in Iraq Given Wide Latitude by State Department," Washington Post, September 20, 2007, Pg. A1.

<sup>&</sup>lt;sup>34</sup> Anna Mulrine and Keith Whitelaw, "Private Security Contractors Face Incoming Political Fire," U.S. News & World Report, October 5, 2007.

<sup>35 &</sup>quot;Major General Nick Carter (U.K. Royal Army) Holds a Defense Department News Briefing Via Teleconference From Afghanistan," CQ Transcript, May 26, 2010.

<sup>&</sup>lt;sup>36</sup> Hauser, C., New Rules for Contractors are Urged by 2 Democrats, the New York Times, October 4, 2007.

management, the solution may be to develop an effective strategy for using PSCs, improve DOD operational planning, and enhance oversight and accountability.

### Legal Issues

In January 2006, the Office of General Counsel of the Department of Defense issued a legal opinion stating that DOD may use PSCs in Iraq and Afghanistan.<sup>37</sup> The opinion also stated that PSCs "should not be employed in situations where the likelihood of direct participation in hostilities is high, such as military convoy security operations where the likelihood of hostile contact is high." A recent DOD instruction expanded on this issue, stating that "security is [inherently governmental] if it is performed in environments where there is such a high likelihood of hostile fire... by groups using sophisticated weapons and devices that, in the judgment of the military commander, the situation could evolve into combat.<sup>38</sup> The issue of whether or not PSCs are involved in combat is critical, as the DOD instruction bars PSCs from engaging in combat, which is generally defined by DOD as taking "offensive action against a hostile force." As such, according to DOD and some analysts, PSCs are not engaging in combat because they are not involved in offensive action against hostile forces.

Other analysts disagree with DOD's analysis, arguing that armed security contractors are taking part in combat operations. These analysts point out that that international law makes no distinction between the offensive or defensive nature of participation in combat. 40 Some of these analysts also argue that given the frequency and sophistication of the attacks launched by hostile forces against targets protected by PSCs and the number of contractors killed and wounded in these attacks, practically speaking, contractors are engaged in combat. Last year, guidance issued by the International Committee of the Red Cross argued that direct participation in hostilities as a matter of international law included defense of legitimate military targets such as military bases, military convoys, and military personnel during an armed conflict. 41 This analysis could hold that contractors performing such services are not only directly participating in hostilities, but could themselves become legitimate targets of attack.

### Management and Oversight

According to some analysts, improved oversight and accountability could mitigate the negative effects that the use of PSCs and other contractors has had on U.S. efforts in Iraq and Afghanistan,

<sup>&</sup>lt;sup>37</sup> Charles A. Allen, Deputy General Counsel, Request to Contract for Private Security Companies in Iraq, Department of Defense Office of General Counsel, Memorandum, January 10, 2006, p. 4.

<sup>&</sup>lt;sup>38</sup> Dr. Clifford L. Stanley, Undersecretary of Defense for Personnel and Readiness, *Policy and Procedures for Determining Workforce Mix*, Department of Defense, Instruction 1100.22, April 12, 2010, p. 19.
<sup>39</sup> Ibid.

<sup>&</sup>lt;sup>40</sup> Even according to analysts who believe that armed contractors are engaging in combat, there are significant differences between contractors and uniformed personnel. For example, contractors are bound by the terms of the contract, do not fall within the same chain of command as uniformed personnel, and are barred by contract and DOD regulations from participating in offensive activities. For a more detailed discussion on whether armed security contractors are engaging in combat, see CRS Report R40991, *Private Security Contractors in Iraq and Afghanistan: Legal Issues*, by Jennifer K. Elsea.

<sup>&</sup>lt;sup>41</sup> Nilz Melzer, Interpretive Guidance on the Notion of Direct Participation in Hostilities Under International Humanitarian Law, International Committee of the Red Cross, Geneva, Switzerland, May 2009, p. 38.

and could potentially bring the standard of behavior of PSCs in line with that of uniformed personnel.<sup>42</sup>

In the early years of the wars in Iraq and Afghanistan, as the number of contractors in the area of operations increased, the operational force—the service men and women in the field—increasingly relied on, interacted with, and were responsible for managing contractors. Yet, a number of military commanders and service members indicated that they did not get adequate information regarding the extent of contractor support in Iraq and did not receive enough predeployment training to prepare them to manage or work with contractors. Hope DOD official pointed out that the military did not have an adequate infrastructure to effectively manage and oversee contractors in Iraq. And in 2007, an Army commission produced the Gansler Report, which found that Contacting Officer Representatives (CORs) responsible for managing contractors are generally drawn from combat units and receive "little, if any, training" on how to work with contractors. In finding confirms what many analysts argued: that deployed military personnel were not sufficiently trained or prepared to manage contractors in an area of operations.

DOD has taken a number of steps to improve management and oversight of PSCs. In July 2009, DOD issued an instruction establishing policy and procedures for managing private security contractors during contingency operations. <sup>47</sup> DOD also released an interim rule modifying the Code of Federal Regulations that lays out policy regarding the use of private security contractors in war zones. The rule includes policies and procedures for selecting, training, equipping and overseeing private security contractors. DOD established Contractor Operations Cells in Iraq and in Afghanistan to coordinate the movement of PSCs, <sup>48</sup> and it established the Armed Contractor

<sup>&</sup>lt;sup>42</sup> According to an Army investigative report, a lack of good contractor oversight at Abu Ghraib prison contributed to fostering a permissive environment in which prisoner abuses took place at the hands of contractors. Department of Defense, Investigation of Intelligence Activities at Abu Ghraib, August 23, 2004, p. 52. The report found "Proper oversight did not occur at Abu Ghraib due to a lack of training and inadequate contract management... [T]his lack of monitoring was a contributing factor to the problems that were experienced with the performance of the contractors at Abu Ghraib." See http://oai.dtic.mil/oai/oai?verb=getRecord&metadataPrefix=html&identifier=ADA429125.

<sup>&</sup>lt;sup>43</sup> The operational force, including servicemen and women conducting military operations on the battlefield, consists of those forces that "conduct full spectrum operations around the world." The institutional force, including acquisition personnel, supports the operational force. "Institutional organizations provide the infrastructure necessary to raise, train, equip, deploy and ensure the readiness of" military forces. See *Urgent Reform Required: Army Expeditionary Contracting*, op. cit. p. 1.

<sup>&</sup>lt;sup>44</sup> U.S. Government Accountability Office. DOD Needs to Reexamine Its Extensive Reliance on Contractors and Continue to Improve Management and Oversight. GAO-08-572T. Highlights page. March 11, 2008; Also based on discussions with military personnel deployed in Iraq.

<sup>&</sup>lt;sup>45</sup> Kathryn T.H. Syzmanski, Command Counsel U.S. Army Materiel Command in Atlanta on August 9, 2004. American Bar Association Section of Public Contract Law, Contractors on the Battlefield: Exploration of Unique Liability and Human Relations Issues. Volume II.

<sup>&</sup>lt;sup>46</sup> Commission on Army Acquisition and Program Management in Expeditionary Operations. Urgent Reform Required: Army Expeditionary Contracting. October 31, 2007. p. 43.

<sup>&</sup>lt;sup>47</sup> Ashton Carter, Private Security Contractors (PSCs) Operating in Contingency Operations, Department of Defense, Acquisition, Technology, and Logistics, DODI 3020.50, July 22, 2009.

<sup>&</sup>lt;sup>48</sup> The Armed Contractor Oversight Division in Iraq was renamed the Armed Contractor Oversight Bureau. For a detailed discussion on DOD efforts to improve the coordination of PSC movements throughout Iraq, see Government Accountability Office, Rebuilding Iraq: DOD and State Department Have Improved Oversight and Coordination of Private Security Contractors in Iraq, but Further Actions Are Needed to Sustain Improvements, GAO-08-966, July 31, 2008; Special Inspector General for Iraq Reconstruction, Field Commanders See Improvements in Controlling and Coordinating Private Security Contractor Missions in Iraq, SIGIR 09-022, July 28, 2009.

Oversight Division to receive serious incident reports involving PSCs and to ensure that all of the incidents are reported, tracked, and investigated.

According to many analysts, DOD's efforts have improved the management, oversight, and coordination of PSCs. These and other improvements have been discussed at length and noted by the Special Inspector General for Iraq Reconstruction, (SIGIR) the Government Accountability Office, and the Commission on Wartime Contracting, which called DOD's improved management of PSCs in Iraq a "success story". 50 Many analysts believe that such improvements can help rein in contractor behavior that undermines U.S. efforts.

Recognizing the improvements that have been made to date, most analysts maintain that gaps still remain in DOD's management of PSCs. 51 For example, in its April 2010 report to Congress, SIGIR stated that it "continues to make recommendations" on how DOD can make better use of PSCs in contingency reconstruction operations.<sup>52</sup> DOD officials acknowledge that the management of PSCs is a work in progress that still has a way to go.

### Ensuring that DOD Sufficiently Plans for the Use of **Contractors in Future Military Operations**

The extent to which DOD plans for the use of contractors in the future can help ensure that DOD puts a more effective management system in place. Such planning could also ensure that contractors are used as a way to improve overall operational effectiveness and not primarily because DOD unexpectedly has insufficient military personnel to perform critical functions.

In 2003, GAO issued a report entitled Military Operations: Contractors Provide Vital Services to Deployed Forces but Are Not Adequately Addressed in DOD Plans. 53 In the report, GAO found that the U.S. operational plans for the war in Iraq contained only limited information on contractor support even though DOD was aware of the need to identify contractors providing essential services as early as 1988. This same opinion was expressed in 2008 by a U.S. colonel in Baghdad who was responsible for overseeing PSCs in Iraq. In explaining all of the progress being made by DOD in improving its management of PSCs, he stated that the question is not what DOD is doing to fix the problem now; rather, he said the real question is why DOD was not thinking about this issue ten years ago when steps could have been taken to avoid the situation that we are in today.5

<sup>&</sup>lt;sup>49</sup> Special Inspector General for Iraq Reconstruction, Investigation and Remediation Records Concerning Incidents of Weapons Discharges by Private Security Contractors Can Be Improved, SIGIR 09-023, July 28, 2009.

<sup>50</sup> Ibid. See also, U.S. Congress, House Committee on Oversight and Government Reform, Subcommittee on National Security and Foreign Affairs, Commission on Wartime Contracting: Interim Findings and Path Forward, 111th Cong., 1st sess., June 10, 2009.

<sup>51</sup> U.S. Government Accountability Office, Contingency Contract Management: DOD Needs to Develop and Finalize Background and Other Standards for Private Security Contactors, GAO-09-351, July 31, 2009.

<sup>52</sup> Special Inspector General for Iraq Reconstruction, Quarterly Report to the United States Congress, April 30, 2010,

p. 100.

S3 U.S. General Accounting Office, Military Operations: Contractors Provide Vital Services to Deployed Forces but

D50 Place GAO.03-695 June 24, 2003, p. 2.

<sup>54</sup> Based on in-person conversation in Baghdad, March 2008.

This raises another question: namely, to what extent is DOD actively assessing when and to what extent armed security contractors, and even contractors in general, should be used in future military operations. A number of analysts believe that DOD has not sufficiently engaged in such an assessment. This belief is in line with a recently released GAO report entitled *Warfighter Support: DOD Needs to Improve Its Planning for Using Contractors to Support Military Operations.* 55 Earlier this year, General Stanley McChrystal reportedly addressed this issue when he stated that the U.S. has created a dependency on contractors that "is greater than it ought to be." 56

Some analysts argue that DOD missed an opportunity to address the issue in the 2010 Quadrennial Defense Review (QDR). The QDR has a seven page section on counterinsurgency, stability, and counterterrorism operations, including a list of ten priorities for improvement. These analysts point out that the word "contractor" does not appear once in the discussion, despite the fact that contractors make up more that 60% of DOD's workforce in Afghanistan, including more than 13,000 armed contractors.

Despite not being included in the QDR, senior DOD officials have begun to examine the extent to which DOD relies on contactors, including PSCs. In December 2008, Acting Chairman of the Joint Chiefs of Staff, General James E. Cartwright, established the Dependence on Contractor Support in Contingency Operations Task Force. This task force was charged with determining the extent to which DOD relies on contractors, and to use this analysis to consider how to use contractors in contingency operations as well as help plan DOD's future force structure. The task force conducted a detailed study of contractors in Iraq and has briefed the most senior levels of the Department of Defense. A number of analysts believe that this effort is a step in the right direction

## Incorporating the Role of Contractors into Military Education and Exercises

A number of experts have argued that increased training and education in managing contractors during contingency operations is necessary for non-acquisition personnel throughout the military. The Gansler Report stated that the Army needs to train operational commanders on the important role contracting plays in warfighting, as well as on their responsibilities in the process. The report called for adding courses on contractors in expeditionary operations into the curricula of the services' professional military education programs. Fehoing the Gansler Report, an official at the U.S. Army Materiel Command wrote that "Contractor logistics support must be integrated into doctrine and taught at every level of professional schooling in each component." The calls for more robust training are not new. For example, in 2003, GAO testified before the House Armed Services Committee, Subcommittee on Readiness, stating "Without training, many commanders, senior military personnel, and contracting officers' representatives are not aware of their roles and responsibilities in dealing with contractors."

<sup>&</sup>lt;sup>55</sup> U.S. Government Accountability Office, Warfighter Support: DOD Needs to Improve Its Planning for Using Contractors to Support Military Operations, GAO-10-472, March 30, 2010.

<sup>56 &</sup>quot;Too Many Contractors in Afghanistan - McCrystal," Trend News Agency, April 17, 2010.

<sup>&</sup>lt;sup>57</sup> Urgent Reform Required: Army Expeditionary Contracting, op. cit., p. 7.

<sup>&</sup>lt;sup>58</sup> Contractors on the Battlefield Volume II, op. cit.

<sup>&</sup>lt;sup>59</sup> U.S. Government Accountability Office. Military Operations: Contractors Provide Vital Services to Deployed Forces (continued...)

Some analysts argue that education is not enough: that to truly integrate contractors into the culture of the military, it is critical to incorporate contractors and contract operations in military exercises. According to these analysts, only through military exercises will military planners and operational commanders truly understand the role of and how to manage contractors during military operations.

Mr. Chairman, distinguished members of the subcommittee, this concludes my testimony. Thank you again for the opportunity to appear before you to discuss these issues. I will be pleased to respond to any questions you might have.

(...continued

but Are Not Adequately Addressed in DOD Plans, GAO-03-695, June 2003. p. 36.

Mr. TIERNEY. Thank you very much, Mr. Schwartz. We will have some questions, so I appreciate you being here for that.

Mr. Forsberg, if you would please, 5 minutes.

### STATEMENT OF CARL FORSBERG

Mr. Forsberg. Mr. Chairman, Ranking Member Flake, and members of the subcommittee, thank you for the opportunity to testify this afternoon on the issue of Host Nation Trucking contracts. I'm honored to testify on this subject of great significance for our country and Afghanistan, and I appreciate the committee's leadership on this pressing question.

I want to address today the strategic context of contracts like the Host Nation Trucking contract to highlight their implications for the U.S. campaign to degrade and defeat the Taliban and to leave

behind an enduring Afghan government.

The chief strategic concern with current contracting practices is that private security companies in Afghanistan tend to subcontract to or pay predatory Afghan militias that further the ends of the poor brokers who own them often at the expense of enduring stabil-

ity.

To understand why this is such a concern, it is helpful to remember that when you are engaged in a counter insurgency fight, it is largely a question of establishing the legitimacy of a government. Lack of government legitimacy is, after all, the root cause of an insurgency. And if the Afghan government were widely viewed as legitimate, we would not be fighting the current campaign.

The Afghan government has lost considerable standing by forming alliances since 2001 with factional actors, including predatory warlords and now militias. Afghan leaders at many levels have taken sides in local disputes and alienated significant elements of

the Afghan population.

It is noted that the Taliban rose to power in southern Afghanistan in 1994 because the population there deeply resented the behavior of militia commanders. Some of the very same commanders the Taliban expelled with popular support back then are now di-

rectly or indirectly operating on ISAF contacts.

Kandahar province, the focus of ISAF's insurgency efforts this summer, offers a prime example of how ISAF contracting practices have inadvertently supported small groups of government-affiliated commanders. Ahmed Wali Karzai, the half brother of President Hamid Karzai and the chairman of the Kandahar Provincial Council, has close links with a number of Kandahar's key private security and militia commanders. Several of these commanders control key logistics routes and are heavily relied upon by almost all the Host Nation Trucking companies operating in southern Afghanistan. Ahmed Wali Karzai has used his connections to the Afghan government and to ISAF to build this network and, in some cases, to influence the awarding of contracts to his own allies.

It is notable that one of the major private security companies in Kandahar, Watan Risk Management, is owned by cousins of the Karzai brothers, as well as, until recently, another group, Asia Security Group. These militias significantly outnumber the Afghan police force in Kandahar City. The army and police force thus find themselves competing with private security companies, especially when it comes to recruitment.

For the population, meanwhile, the government is in essence seen as an exclusive and predatory oligarchy. It must be kept in mind, ultimately, that ISAF has not created the militias that exist throughout Afghanistan. These militias were largely the product of the anti-Soviet resistance and the civil war of the 1990's. That said, ISAF contracts have made these militias far more lucrative. And cutting these militias off from the indirect benefits of U.S. contracts will be a necessary step in dismantling their influence and replacing them with the Afghan army and police. This step cannot be taken completely and immediately, however. What is needed is a careful strategy to unwind the contracts, find gainful employment for the foot soldiers, and ensure that ISAF or the Afghan army and police are available to fill the security demands that contractors are now fulfilling.

The issue of illegal militias in Afghanistan is challenging, but it is one that ISAF can solve. The U.S. troop surge has given the United States and its ISAF allies resources to reform and investigate contracting practices. ISAF has already begun standing up structures for reviewing and reforming contracting, including Joint Task Force 2010. Having additional boots in the ground is providing ISAF with insurgent intelligence on how contracting networks in Afghanistan operate and gives ISAF more options in providing

oversight for these problems.

The United States does have leverage at this point over the militias and local commanders who subcontract from the coalition. Once ISAF organizations like Joint Task Force 2010 have understood the complex networks by which contracts support militias, these contracts can be restructured in ways that account for the dynamics of local Afghan politics. ISAF has announced its intention to do this, although the details of its plans are naturally still vague. But because the problem of illegitimate militias is more than a problem with ISAF's own contracting practices, reforming contracting should be part of a broader campaign to identify Afghan militias, and to eventually disarm and disband these groups; and once their command and control structures are severed, to integrate them into the Afghan National Army.

In conclusion, current contracting practices are problematic and play into large trends that undermine the legitimacy of the Afghan government, but the situation can be addressed. The recent increase in U.S. force levels has given our commanders the resources to reform the oversight and management of its contract in practices, and this will be crucial for the U.S. counterinsurgency mission

Thank you, Mr. Chairman, Congressman Flake and members of the subcommittee, for the opportunity to address you this afternoon.

I look forward to taking your questions.

[The prepared statement of Mr. Forsberg follows:]



CARL FORGER

### CONGRESSIONAL TESTIMONY

JUNE 22, 2010

### Private Security Contracting and the Counterinsurgency Mission in Afghanistan

United States House of Representatives, Committee on Oversight and Government Reform

Subcommittee on National Security and Foreign Affairs

Testimony by Carl Forsberg Institute for the Study of War

June 22, 2010

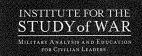
#### RECOMMENDATIONS

- A strong personality-driven political order is emerging in Afghanistan which undermines ISAF's goals. This report discusses the historical context of governance structures in Kandahar, the declining influence of tribes, Kandahar's current powerbrokers, and the rise of the Karzai family.
- > Kandahar is strategic terrain for the Quetta Shura Taliban and the Karzai family, and a central focus of ISAF's 2010 counterinsurgency campaign.
- Ahmed Wali Karzai's influence over Kandahar is the central obstacle to any of ISAF's governance objectives, and a consistent policy for dealing with him must be a central element of any new strategy. Wali Karzai's behavior and waning popularity among local populations promote instability and provide space for the Taliban to exist.
- ISAF has inadvertently strengthened the forces that undermine legitimate government institutions. ISAF must shape the political landscape in Kandahar so that the local government becomes a credible partner.
- ISAF must develop a new coherent strategy that is unified in both Kandahar and Kabul and that recognizes the means by which informal power structures co-opt and undermine the development of robust institutions.
- > A new ISAF strategy must include:
  - · Unity of effort among coalition actors at the national and provincial levels.
  - Comprehensive intelligence on the interests and relationships of local powerbrokers, contracting networks, and on the connections between Kabul and Kandahar.
  - Reform of ISAF contracting, to ensure distribution of ISAF funding to a broad range of
    constituencies, and to ensure that contracts do not create strong military-commercials
    networks.
  - · Disarmament and demobilization of private security forces and private militias.
  - Building ministerial capacity in Kandahar and Kabul to ensure strong and independent security forces.

#### KEY FINDINGS

- While most actors in Kandahar call themselves tribal leaders, few influential actors in Kandahar derive their influence from this position. Control over guns, money, and foreign support have become more important as sources of power.
  - Influential actors in Kandahar nevertheless attempt to maintain influence over the tribal system and often organize their networks, militias, and cartels along tribal lines.
- The Karzai family is the key to politics in Kandahar. The Karzai family and the Quetta Shura Taliban have emerged as the most powerful forces.
  - Since 2001, Ahmed Wali Karzai has gradually built a powerful empire in Kandahar through the support of foreign backers and by bringing under his influence the province's key commercial, military, and contracting networks.
  - The Karzai family's leading members, Hamid, Mahmoud, Qayum, and Ahmed Wali, have built significant influence in different spheres, strengthening the family's power as a whole.
  - President Hamid Karzai reassigned Kandahar Governor Gul Agha Sherzai to Nangahar province in 2005, replacing him with Asadullah Khalid, a family ally. This gave Ahmed Wali Karzai informal control of the province.

- Kandahar's political and economic life is dominated by several commercial and military naturals.
  - Ahmed Wali Karzai is at the center of a number of these networks, and has considerable
    influence over business life in Kanahar City itself, with significant private security, real
    estate, and contracting interests.
  - His control of private security forces, as well as his influence over contracting firms like Watan Risk Management and Asia Security Group allows him to enforce his political will in the city and exert influence over all business transactions.
  - Ahmed Wali Karzai has formed alliances with other key strongmen in Kandahar, who control transit routes and run commercial/military networks. These strongmen include Arif Noorzai, Abdul Razak, and Matiullah Khan.
  - Family members and allies of Gul Agha Sherzai run a rival commercial network to Ahmed Wali Karzai's.
- Ahmed Wali Karzai has used his informal power and his connections to the Afghan state to give him shadow ownership of the government of Kandahar.
  - Through the Independent Directorate of Local Governance, the Karzai administration in Kabul controls the appointment of provincial governors and district officials, giving it considerable power over local government.
  - Given Ahmed Wali Karzai's influence in Kabul, local government officials understand that challenging Ahmed Wali Karzai's influence would jeopardize their political futures.
  - Local powerbrokers have intentionally kept the official police force weak. This allows them to
    manipulate the police force to their ends and forces ISAF to rely on their private security
    companies. Because many of these companies are controlled by or allied with Ahmed Wali
    Karzai, this ensures both revenue and influence.
- The local population sees the government as an exclusive oligarchy devoted to its own enrichment and closely tied to the international coalition.
  - Anti-government sentiments are exploited and aggravated by the Taliban. Many of the local
    powerbrokers who are excluded from Wali Karzai's network see the Taliban insurgency as
    the only viable means of political opposition.
  - The 2009 presidential and provincial council elections demonstrated that Ahmed Wali Karzai's popular base in Kandahar was narrowing.
- Despite limited popular support, Ahmed Wali Karzai's maintenance of power rests on three interdependent pillars. These are:
  - That the international coalition, despite growing frustrations, will continue to give him de facto support where it matters and will not take actions that challenge his fundamental interests.
  - That he will continue to receive critical state backing and continue to control the formal
    government of Kandahar. He assumes that Hamid Karzai will continue to support him and
    that the government ministries in Kabul will not challenge his influence due to his brother's
    political ascendancy.
  - That he will maintain the ability to exert power over locals through his use of force and his
    control over the provincial economy.



### CARL FORSBERG & KIMBERLY KAGAN BACKGROUNDER

May 28, 2010

# CONSOLIDATING PRIVATE SECURITY COMPANIES IN SOUTHERN AFGHANISTAN

Dozens of Private Security Companies (PSCs) operate in Kandahar city and province, frequently doubling as the militias of local powerbrokers. These armed groups also operate on a contractual basis to provide security for the International Security Assistance Force (ISAF) and private, Afghan companies. Because PSCs are under the control of powerful individuals, rather than the Afghan National Security Forces, they compete with state security forces and interfere with a government monopoly on the use of force. There is growing pressure from ISAF and within the Afghan government to reform and regulate these companies. Major General Nick Carter, the commander of Regional Command-South (RC-S), recently briefed that ISAF was developing a strategy to regulate PSCs as part of the Kandahar Operations unfolding in summer 2010.

If not properly structured, however, the regulation of these PSCs in Kandahar may reinforce the existing power structures, strengthen the hand of local powerbrokers such as Ahmed Wali Karzai, and further weaken the ANSF. An initiative underway to consolidate the security companies in southern Afghanistan is likely to exacerbate the problems caused by PSCs, rather than reducing their influence.

### SECURITY COMPANIES NOW IN KANDAHAR

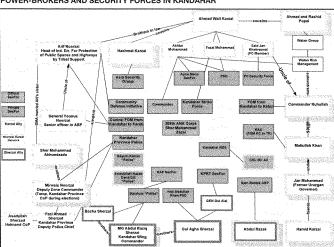
The Ministry of Interior (MOI) regulations of private security companies forbid senior officials,

such as the President and Cabinet Ministers, and their immediate family members from directly controlling PSCs.<sup>2</sup> Some of the PSCs, consequently, are owned by relatives twice removed from these senior officials, in accordance with the law. Hence, Ahmad and Rashid Popal, two cousins of President Karzai own Watan Risk Management, a large PSC operating in Afghanistan, and another cousin. Hashmat Karzai, runs Asia Security Group, another major PSC.<sup>3</sup>

Although there are numerous private security companies in Kandahar, they are ultimately controlled or influenced by a small number of powerbrokers. Ahmad Wali Karzai retains significant influence with the PSCs run by the Karzai family, including Asia Security Group and Watan Risk Management. He also directly controls other forces, including his own personal security detail and the Kandahar Strike Force. Finally, his hand-picked commanders, Haji Seyid Jan Khakrezwal and Akhtar Mohammad, respectively control the Provincial Council Security Force and the security forces that operate in Ayno Mena, the gated community in Kandahar that he financed and developed.<sup>5</sup> Finally, Watan Risk Management has subcontracted to the security forces of Commander Ruhullah , Haji Seyid Jan Khakrezwal's nephew, to secure Highway One from

Ahmed Wali has thus already largely consolidated the PSCs in Kandahar under his influence, although the units retain their own commanders and individual unit names. He does not control all

#### POWER-BROKERS AND SECURITY FORCES IN KANDAHAR



CREDIT: KIMBERLY KAGAN AND FREDERICK W. KAGAN

PSCs in Kandahar, however. Other powerbrokers, including Gul Agha Sherzai, the former governor of Kandahar and the current governor of Nangarhar, maintain private security forces in the province. For example, Gul Agha provides security for Haji Abdullah Khan (a wealthy banker and owner of the construction firm that built the houses in Aino Mena). Further consolidation of private security forces in Kandahar may allow Ahmed Wali Karzai to bring his rivals' security forces under the control of a commander loyal and responsive to him.

### THE KANDAHAR SECURITY COMPANY

There have been reports of plans to consolidate PSCs in southern Afghanistan under the guidance of Ahmed Wali Karzai since March 2010, when Afghan Interior Minister Hanif Atmar was quoted as stating that Ahmed Wali Karzai was working with

the MoI to bring as many as eighteen "unlicensed private security companies" in Kandahar Province under control.? These plans were approved by the MoI and forwarded to President Karzai's office for him to sign in mid-May. The new security structure will bring local PSCs into a single organization, the Kandahar Security Company. According to the MoI, this force will start with only 500 employees, but there are suggestions that it may grow to 2,500 employees.

Ruhullah has been identified as the probable commander of the new Kandahar Security Company. Ruhullah is a Popalzai security commander who has built a powerful security network controlling much of Highway One between Kabul and Kandahar, and who is reportedly close to Ahmed Wali Karzai. He is the nephew of Haji Seyid Jan Khakrezwal, a member of the provincial council and the commander of its private security force. Ruhullah consolidated

control over the Kabul-Kandahar route after the assassination of rival commander Abdul Khaliq in the spring of 2009.<sup>12</sup>

The exact structure of the new Kandahar Security Company will likely be determined over the next several months, but Ruhullah's initial role as commander of the force suggests that his current network will have the leading role in the new structure and will likely subsume smaller PSCs. Abdul Manan Farahi, who heads the MoI's Counter-terrorism department and is charged with regulating PSCs, has stated that command of the Kandahar Security Company would rotate every six months. 19 but the feasibility of this arrangement seems questionable. And even if rotated, the formal command may well be subverted by the informal influence of individuals such as Ruhullah or Ahmed Wali Karzai.

The geographic confines of the Kandahar PSC consolidation are not clear. It is, however, rumored that a separate consolidation of PSCs providing highway security west of Kandahar is being considered. The highway security of that area would fall under the guidance of Arif Noorzai, the brother-in-law of Ahmed Wali Karzai and a close political ally of President Hamid Karzai. The Noorzai family, which is intermarried with the Farahi family in Farah province, has in the past used control over highways in southwest Afghanistan to facilitate smuggling. Any involvement by Arif Noorzai in PSC consolidation along Highway One should be a cause for further investigation. "

#### THE WATAN BAN

The same week that the plans to consolidate Kandahar's PSCs were forwarded to the President, two PSCs, Watan Risk Management and Compass Integrated Security Solutions, were banned from operating between Kabul and Kandahar.<sup>15</sup> The ban occurred after PSCs running security for logistics convoys opened fire on locals in Wardak Province in two separate incidents on May 8-9, 2010.<sup>16</sup>

The ban on Compass and Watan started on

the morning of Monday, May 10, 2010. On that day logistics convoys leaving Kabul faced some of the largest ambushes of the year, with attacks conducted in Zanakhan. Rashidan, and Chazni Districts of Chazni Province. <sup>17</sup> Over the following week there were escalated attacks on logistics convoys moving from Kabul south to both Kandahar and to bases in Regional Command East, including significant clashes in the Moqor and Andar districts of Chazni province. <sup>18</sup>

Watan, run by President Hamid Karzai's cousins Ahmed and Rateb Popal, has increased its influence over key transit routes in eastern and southern Afghanistan. Watan's main subcontractor between Kandahar and Kabul is the same commander Ruhullah who has been suggested as head of the Kandahar Security Company. '9 Ruhullah is reported to have sufficient influence over the Kabul to Kandahar route such that not only Watan, but almost all the logistics companies operating between Kabul and Kandahar are forced to subcontract with him to provide security. "0

Because Ruhullah is considered the key player on the Kabul-Kandahar road, the increased attacks against ISAF convoys suggests that the ban against Watan operations also prevented Ruhullah. Watan's primary subcontractor, from conducting operations along Highway One. "Watan is unsurprisingly operating again as of May 18, after paying compensation to the families of those killed, but the connection between the Popal brothers and the Karzais poses interesting questions about why the administration did not intervene earlier to block the suspension of Watan's operations."

### ANALYSIS

Watan has probably become a political liability for the Karzai family, which may well be trying to take steps publicly to seem to regulate the firm's behavior. It is noteworthy that Watan has come under intense media scrutiny in the last several months. The Karzais may feel that the firm will have difficulty withstanding intense investigation, and have subsequently decided to abandon it as a primary tool of their influence.\*3 The Mol's ability to ban Watan operations for a week suggests that

the Karzais may feel they can step away from the

But if President Karzai and Ahmed Wali are indeed distancing themselves from Watan, they are not necessarily relinquishing private control over private security. Ruhullah has been suggested for command of the new PSC conglomerate in Kandahar. He is in effect not losing his job as a Watan security subcontractor, but rather getting promoted to command an expanded security force. His close relationship with Ahmed Wali Karzai persists, regardless of his relationship to Watan, and he will be under the influence of his Karzai family patrons.

The Karzai-affiliated network of private security forces is adaptable, and if need be can jettison corporate structures and find new ways to organize itself. In fact, a conglomerated Kandahar PSC under Ahmed Wali Karzai's influence might more effectively serve the interests of the Karzai inner-circle and family than did Watan. This new Kandahar Security Company would almost certainly extend Ahmed Wali's influence over the private security companies of his rivals in Kandahar by bringing them under Ruhullah's command.

Ahmed Wali Karzai has consistently aimed to bring local militias and PSCs under his influence. Both Watan Risk Management and Asia Security Group have been used to advance this objective by bringing a number of regional militias into the business network of the Karzai family. <sup>24</sup> But a conglomerated Kandahar PSC operating with the support of the Mol, which under the political influence of the Karzai administration, may ultimately allow the Karzai immediate family as much, if not more, control over armed groups than corporate structures like Watan or Asia Security Group – if indeed, Watan and Asia Security Group are among the eighteen companies consolidated by the MOI directive.

ISAF and the MoI have both publically stated an intention to address the problem of illegal private security contractors in Kandahar. Shahmed Wali Karzai's leading role in the consolidation of PSCs into a single entity and his hand-selection of a

commander allows him to present himself to ISAF as taking the lead on tackling the PSC problem in Kandahar – without relinquishing effective means of influence. Minister Atmar, meanwhile, may either be acquiescing freely or feel he has no other choice in Kandahar but to work with AWK.

The formation of a powerful conglomerate of PSCs under the political control of local powerbrokers like Ahmed Wali Karzai would undermine the long-term stability of southern Afghanistan and the strength of Afghanistan's legitimate security institutions. There is a very real risk that these institutions will be relied on by the Karzais and their allies as the guarantors of Kandahar's security. If the Kandahar Security Company were in fact to grow to 2,500 armed men as Ruhullah suggests (and this is certainly feasible) it would be more than twice the current size of the Afghan Uniformed Police in Kandahar. and would exceed the size of the expanded police force that ISAF and the MOI are planning to add to the city. The Karzais and their allies already use private militias as a substitute or for the Afghan National Security Forces (ANSF). Consolidating local militias into a body outside of the formal ANSF will continue to de-incentivize local powerbrokers from lending their support to the ANSF

#### RECOMMENDATIONS

Ahmed Wali Karzai has reportedly been lobbying ISAF officials in favor of the Kandahar Security Company for some time. It would behoove ISAF and the Afghan State for ISAF to play an active role in the discussions of the formation of any conglomerate private security force, in order to prevent local powerbrokers like Ahmed Wali Karzai from manipulating the process to their own ends. Without ISAF's intervention the MOI will have little choice but to accede to consolidating the new security force and allowing Ahmed Wali Karzai to have de facto influence over its actions inside the city, given the MoI's limited influence in Kandahar.

Rather than consolidating security companies, ISAF's aim should be to disband these armed units and replace them with ANSF. To achieve ANSF primacy, ISAF cannot simply incorporate these PSCs or their members into the formal security forces. It will be necessary to vet their members, retrain them, and disperse them throughout the country via the established national recruiting and assignment procedures. The army would better incorporate these militias than the police, because of its ability to assign forces nationally.

Shaping the formation of Kandahar's new private security architecture requires ISAF to engage in the process at an early stage and set the conditions for the creation of the new structure. ISAF should use its influence to remove the process from the control of local powerbrokers, such as Ahmed Wali Kararai or Ruhullah. ISAF should refuse to allow Ruhullah to command the new security force. A hands-off approach will allow these actors to present the new architecture to ISAF as a fuit accompli.

ISAF ought to require that all PSC units be partnered with on the ground ISAF oversight teams co-located with the unit. These teams would function largely as do police mentors. They would provide much needed visibility on the actions and political links of these units. They could eventually give ISAF the ability to cut the links between these armed groups and their political patrons and then disband the units. ISAF partnership can also help to ensure legal compliance, professionalism, and political neutrality in the interval while the PSCs are vetted and disbanded.

ISAF will dramatically increase the risks to the success of its mission if it allows the formation of the new Kandahar Security Company. If that company is nevertheless formed, ISAF must ensure that the formal MoI chain-of-command selects a neutral new commander, has strong command and control relationships over the new structure, and oversees the initial and follow-on training for the unit. ISAF might also consider the formation of a board of directors at the MoI to oversee the new body, composed of individuals without entrenched interests in southern Afghanistan,

mentored by ISAF, and sufficiently sheltered from political pressure. The board would initially need active and interventionist ISAF support on the ground in Kabul and Kandahar if it would hope to exert control over the new security structure. Alternatively, ISAF might consider putting the new security structure under the control of the ANA.

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- <sup>19</sup> Carl Forsberg, "Politics and Power in Kandahar," Institute for the Study of War. April 2010, 38.
- <sup>30</sup> Aram Roston, "How the US Funds the Taliban," The Nation, November 11, 2009.
- <sup>24</sup> Aram Roston, "How the US Funds the Taliban," The Nation, November 11, 2009.
- The story is that ban was the result of a long-time antagonism between the governor of Wardak Province. Mulammad Fidai, and Watan Security group. Governor Fidai is reported to have, for some time, been attempting to make power plays against Watan, and replace Ruhullah's control over route security with interests connected to himself, and civilian casualities may have given him the necessary cover to do so. But the story seems more complex than that, because the Karzai administration presumably has enough influence over the MoI to have blocked the move if it had desired to do so.

# NOTES

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- $^{\rm cs}$  Carl Forsberg, "Politics and Power in Kandahar," Institute for the Study of War, April 2010, 27-31.
- <sup>≈</sup> Caroline Wyatt, "NATO Troops Prepare Kandahar Push," BBC News, May 14, 2010.
- <sup>26</sup> Dion Nissenbaum, "Afghan Security Deal Could Boost President Karzai's Half-Brother," McClatchy, May 20, 2010.

Mr. TIERNEY. Thank you very much, Mr. Forsberg. Colonel, if you would.

#### STATEMENT OF COLONEL T.X. HAMMES

Colonel Hammes. Chairman Tierney, Ranking Member Flake, thank you for the opportunity to appear today.

Mr. Schwartz has provided a comprehensive view of the current status, so I will not attempt to duplicate his work.

Instead I would like to briefly discuss the good, the bad, and the

key question about using contractors in combat zones.

The good: The primary value of private contractors is that they replace troops. Further, they can mobilize and deploy large numbers of personnel very quickly. And as soon as a crisis is resolved, they can be demobilized. Another critical advantage is that contractors may be able to do jobs that U.S. forces simply can't.

In Afghanistan we lack the forces to provide security for our primary secure line to Pakistan. And if history is any guide, even a heavy presence of U.S. troops would not guarantee the delivery of supplies. Fortunately, Afghan contractors have the mix of force,

personal connections, and negotiating skills to do so.

The bad: When serving in a counterinsurgency, contractors create problems from the tactical to the strategic level. Three are particularly important. The first, quality control, is a well publicized issue that DOD has worked to resolve. Yet even if DOD enacts all planned reforms, how exactly does one determine the military qualifications of an individual, much less a group such as personnel security detail, before hiring them? We need to acknowledge we have no truly effective control over the quality of the personnel hired as armed contractors.

The second issue compounds the problem of the first. The government does not control the contractor's daily contact with the population. Nothing short of having qualified U.S. Government personnel accompanying and in command of every contractor detail will provide that control. We do not accompany the Afghan security companies that escort the supply convoys throughout Afghanistan, and thus, we have no idea what they are doing with the population.

The lack of quality and tactical control greatly increases the impact of the third major problem. The United States is held responsible for everything the contractors do or fail to do. Despite the fact that we have no effective quality or operational control, we pass the authority to use deadly force in the name of the United States to each armed contractor. Since insurgency is essentially a competition for legitimacy between the government and the insurgents, this factor elevates the issue of quality and tactical control to the strategic level.

There are also a number of indirect consequences of employing armed contractors. First, it opens the door for local organizations to build militias under the cover of being a security contractor. Major General Nick Carter, Commander of NATO Region Command-South, has noted that warlords in Kandahar have been allowed to build militias that they claim were private security com-

panies.

In addition, private security companies compete directly with host nation's attempts to retain military and police personnel. In 2010, Major General Michael Ward stated that Afghan police were deserting in large numbers for the better pay and working condi-

tions associated with private companies.

And that leads us to the key question: Contractors clearly have a number of direct strategic level impacts on counterinsurgency operations. But most important are the reduction of political capital necessary to commit U.S. forces to war, the impacts on the legitimacy of the counterinsurgency effort, and the perceived morality of that effort. Both proponents and opponents admit the United States would have required much greater mobilization to support Iraq or Afghanistan without contractors, thus we are able to conduct both wars with much less domestic political discourse.

But is this a good idea? Should it be easier to take this nation to war? Along the same lines, we should ask, is it a good idea to pass authority to use deadly force in the name of the United States to people we don't know? Should we hire poor Third World nationals to sustain casualties for us? Any examination of the U.S. use of contractors must conclude they undercut the legitimacy and mo-

rality of our efforts in counterinsurgency.

Given the central role that legitimacy and morality play in counterinsurgency, it is essential we ask the real question: Is it strategically a good idea to use contractors in combat zones?

While it is too late to debate this question for our current conflicts, it is essential we make it a critical part of our post-Afghanistan force structure discussions. The size and type of force we build for the future depends upon the issue.

Mr. Chairman, distinguished Members, that concludes my testi-

mony. I look forward to answering your questions.

[The prepared statement of Colonel Hammes follows:]



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HOUSE COMMITTEE ON
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WRITTEN STATEMENT OF

DR. T. X. HAMMES

SENIOR RESEARCH FELLOW

PROVIDED TO THE

HOUSE COMMITTEE ON OVERSIGHT AND GOVERNMENT REFORM SUBCOMMITTEE ON NATIONAL SECURITY AND FOREIGN AFFAIRS

**HEARING ON** 

XXXX

**JUNE 22, 2010** 

#### Private Contractors in Warzones: The Good, the Bad and the Question

In Iraq and Afghanistan, the use of contractors has reached a level unprecedented in U.S. military operations. In September 2009, contractors represented 47% of DOD's workforce in Iraq and 62% in Afghanistan. The presence of contractors on the battlefield is obviously not a new phenomenon but decisions made over the last few decades have dramatically increased DoD's reliance on them to execute its basic missions. First, force structure reductions ranging from the post-Vietnam decisions to move the majority of Army logistics support elements to the Army Reserve and Guard<sup>2</sup> to the post-Cold War reduction in force decisions that reduced the Army from 18 to 10 divisions greatly reduced the services' ability to support long-term operations. Next came a series of decisions that led to the wider employment of contractors in the Balkans during the 1990s. Finally, the decision to invade Iraq with a minimum of force left the U.S. with too few troops to deal with the disorder that resulted from the removal of the regime. Thus it is understandable that given the immediate, unanticipated need for large numbers of logistics and security personnel, the shortage of such troops on active duty and the precedent for using contractors in the Balkans, the Pentagon turned to contractors to fill the immediate needs. However, the subsequent failure to conduct a careful analysis of the wisdom of using contractors is less understandable. For the purposes of this report, the services

<sup>&</sup>lt;sup>1</sup> Moshe Schwartz, "Department of Defense Contractors in Iraq and Afghanistan: Background and Analysis," Congressional Research Service, 14 Dec 2009.

<sup>&</sup>lt;sup>2</sup> Peter W. Singer, "The Dark Truth About Blackwater," *Salon*, October 2, 2007, <a href="http://www.salon.com/news/feature/2007/10/02/blackwater/print.html">http://www.salon.com/news/feature/2007/10/02/blackwater/print.html</a>, accessed 22 Dec 2009.

provided by private contractors will include both armed and unarmed services. While the U.S. government has conducted and continues to conduct numerous investigations into fraud, waste and corruption in the contracting process, it has not yet systematically explored the essential question -- "Is it strategically a good idea to use contractors in counterinsurgency operations or even military operations in general?"

This article will make an effort to explore that question. It will examine the positive aspects of wartime contracting, the negative aspects and finally the strategic question of whether contractors should or should not be employed. In short, it will explore the good, the bad and the real question.

#### The Good

One of the primary advantages of private contractors is their ability to quickly mobilize and deploy large numbers of personnel. This is particularly important when the base plan fails to anticipate problems. Since the Pentagon had not planned to keep large numbers of troops in Afghanistan or Iraq for any period of time, it had not planned for the required logistics support. The Pentagon also failed to anticipate the requirement for large numbers of security personnel to protect all U.S. activities, even political and reconstruction activities, once the Afghan and Iraqi governments were toppled.

By tapping into data bases, running job fairs in the United States and contracting for labor from third world companies, contractors were able to quickly recruit, process and ship personnel to run base camps, man convoys, and perform the hundreds of housekeeping chores required to maintain both combat

forces and civil administrators spread across Iraq and Afghanistan. More challenging was finding qualified personnel to provide security for the rapidly growing U.S. presence in both nations. The private companies managed to find people, hire them and move them into country – all without the political problems inherent in mobilizing additional U.S. military forces to execute the same tasks. The combination of speed and a low political profile made contractors an attractive choice to provide the resources the administration had failed to plan for. Both inside and outside Iraq and Afghanistan, contractors replaced the thousands of soldiers normally required to move, stage, marshal and transport personnel and supplies into the combat zone.3

Continuity is a second major advantage of contractors. While the U.S. military has a policy that insures the vast majority of personnel rotate every 6-12 months, contractors are often willing to stay for longer periods. For key billets, companies can offer significant bonuses to personnel who stay. The companies know they will reap commensurate savings due to the personnel continuity and the personnel see an opportunity for significantly increased pay.

However, the most highly prized attribute of private contractors is that they replace troops. As late as April 2008, the Department of Defense stated it had 163,900 contractors supporting 160,000 troops in Iraq.4 Without the presence of contractors, the United States would have had to provide literally twice as many troops at the height of operations. The U.S. Armed Forces struggled to maintain 160,000 troops in Iraq, it is very doubtful they could have supported the 320,000

<sup>&</sup>lt;sup>3</sup> Dan Baum, "Nation Builders for Hire," New York Times, http://www.informationclearinghouse.info/article3905.htm, accessed 29 Dec 2009.

\*Wising up, moving out," Jane's Defense Weekly, 1 July 2009, p. 29.

needed if contractors were not employed. While the vast majority of the contractor personnel were involved in non-combatant logistics tasks, the Department of Defense estimated there were over 20,000 armed contractors in Iraq during 2007. Other organizations' estimates are much higher. Even using the Pentagon's lower estimate, contractors provided three times more armed troops than the British and replaced more than a division of U.S. troops. It should also be noted that in Iraq and Afghanistan many of the unarmed, logistic support personnel functioned in an essentially combat role. The drivers were subject to both IED and direct fire attacks despite the fact they were not trained or equipped for those situations. The contractors not only provided relief in terms of personnel tempo but also absorbed over 25% of the killed in action in Iraq. Contractors reported almost 1800 dead and 40,000 wounded by the end of 2009. For all practical purposes, these casualties were "off the books" in that they had no real impact on the political discussions about the war. As Peter Singer noted,

"there was no outcry whenever contractors were called up and deployed, or even killed. If the gradual death toll among American troops threatened to slowly wear down public support, contractor casualties were not counted in official death tolls and had no impact on these ratings. ... These figures mean that the private military industry has suffered more losses in Iraq than the rest of the coalition of allied nations combined. The losses are also far more than any single U.S. Army division has experienced." <sup>7</sup>

Fainaru, Steve, "Private War: Convoy to Darkness," Washington Post, Jul 29, 2007, p. 1. http://icasualties.org and http://www.propublica.org/series/disposable-army, accessed 29 Dec 2009.

<sup>&</sup>lt;sup>7</sup>Peter W. Singer, "The Dark Truth About Blackwater," *Salon*, October 2, 2007, http://www.salon.com/news/feature/2007/10/02/blackwater/print.html.

Of course, it is difficult if not impossible to determine how many additional casualties were suffered by Third World Nation contractors in either Iraq or Afghanistan.

Replacing these contractors, both armed and unarmed, would have required additional major mobilizations of reserves or a dramatic increase in end strength for the Army and Marine Corps. In effect, the rapid mobilization of civilian contractors allowed the United States to engage in a protracted conflict in Iraq without the necessity of convincing the U.S. public of the need for mobilization or major increases in the active Armed Forces to do so. Opponents of contractors point out that this makes it easier for U.S. political leaders to commit forces to protracted conflicts precisely because it reduces uniformed casualties. Whether or not the tendency of contractors to reduce the political cost of operations is a good thing or not depends upon your view of the particular conflict.

Another advantage frequently cited by proponents of the use of contractors is that of cost. According to their calculations, contractors are much cheaper to use than government employees. In fact, the actual costs remain a point of contention. The Congressional Research Service stated it was "The relative cost advantage of the contractors can vary, and may diminish or disappear altogether, depending on the circumstances and contract." Determining actual costs is extremely difficult due to the large number of

<sup>&</sup>lt;sup>8</sup> David Isenberg, "Private Military Contractors and U.S. Grand Strategy," International Peace Research Institute, Oslo, Norway, January 2009, p. 5.

<sup>&</sup>lt;sup>9</sup>Jennifer K. Elsea, Moshe Schwartz and Kennon H. Nakamura, "Private Security Contractors in Iraq: Background, Legal Status, and Other Issues, *Congressional Research Service*, Updated Aug 25, 2008, p. 49.

variables involved – some of them currently unknowable. For instance, with over 40,000 contractors wounded to date, we are unable to estimate potential long-term care costs to the USG. While contractors may claim their insurance covers those costs, in fact, the government paid for that insurance through the contract and, if the coverage proves insufficient, the government may well end up paying for the continued care through various government medical programs. In short, costs associated with employing contractors in a combat environment are essentially unknowable.

Another useful aspect of contracting is hiring locals to provide services.

Creating jobs and stimulating the economy are key aspects of population-centric counterinsurgency. In the Balkans and Afghanistan, NATO and ISAF have hired large numbers of local personnel to conduct both armed and unarmed tasks.

However, even increased employment has potential downsides that will be discussed in the next section.

A final, critical advantage is that contractors may be able to do jobs U.S. forces simply can't. In Afghanistan, we lack the forces to provide security for our primary supply lines to Pakistan because they run through areas either controlled or heavily contested by the Taliban or other organizations that charge for use of the road. However, if history is any guide, even a heavy presence of U.S. troops would not guarantee the delivery of supplies. Fortunately, Afghan contractors display the mix of force, personal connections and negotiation skills to maintain our supply lines.

## The Bad

When serving within the combat zone, particularly during a counterinsurgency, contractors create a number of significant problems from the tactical to the strategic level. Three primary characteristics of contractors, particularly armed contractors, create problems for the government. First, the government does not control the quality of the personnel the contractor hires. Second, unless it provides a government officer or NCO for each convoy, personal security detail or facilities protection unit, it does not control their daily interactions with the local population. Finally, the population holds the government responsible for everything the contractors do or fail to do. Since insurgency is essentially a competition for legitimacy between the government and insurgents, this factor elevates the issue of quality and tactical control to the strategic level.

Quality control is a well publicized issue. The repeated reports of substandard construction, fraud and theft highlight the problems associated with unarmed contractors. As noted above, these incidents are being investigated. In addition, the USG is working hard to refine contracting and oversight procedures to reduce these types of problems. Unfortunately, the problem is just as prevalent with armed contractors. While high-end personal security details generally are well trained, less visible armed contractors display less quality. When suicide bombers began striking Iraqi Armed Forces recruiting stations, the contractor responsible for recruiting the Iraqi forces subcontracted for a security force. The contractor was promised former Gurkhas. What showed up in Iraq a

couple of weeks later were untrained, under-equipped Nepalese villagers. Not only did these contractors provide inadequate security, the U.S. government passed the authority to use deadly force in the name of the United States to these untrained foreign nationals.

Since the government neither recruits nor trains individual armed contractors, it essentially has to trust the contractor to provide quality personnel. In this case, the subcontractor took shortcuts despite the obvious risk to the personnel manning the recruiting stations. Even if we hire enough contracting officers to effectively supervise the contracts, how exactly does a contracting officer determine the military qualifications of an individual much less a group such as a Personal or Site Security Detail? The U.S. military dedicates large facilities, major exercises, expensive simulations and combat experienced staffs to determine if U.S. units are properly trained. Contractors don't. We need to acknowledge that contracting officers have no truly effective control over the quality of the personnel the contractors hire. In fact, we have to accept that we will be unable to determine their actual effectiveness until they begin to operate in theater. And then, only if a member of the U.S. government is in position to observe the contractors as they operate.

Compounding the problems created by lack of quality control, the government does not control the contractor's daily contact with the population.

Despite continued efforts to increase government oversight of contractor

<sup>&</sup>lt;sup>10</sup> Author's personal experience will serving on Coalition Military Assistance Training Team in Iraq during early 2004.

operations, nothing short of having qualified U.S. government personnel accompanying and in command of the contractors will provide control.

With support contractors this means we may get poorly wired buildings or malfunctioning computer systems. However, with armed contractors we have the bullying, intimidation and even killing of local civilians such as the September 2007 Blackwater shootings in Nisour Square.

The lack of quality and tactical control greatly increase the impact of the third major problem – the United States is held responsible for everything the contractors do or fail to do. Despite the fact the United States has no effective quality or operational control over the contractors, the local population rightly holds it responsible for all contractor failures. Numerous personal conversations with Iraqis revealed a deep disgust with the actions of armed contractors. They noted we gave them authority to use deadly weapons in our name. While Iraqis were not confident American forces would be punished for killing Iraqis, they believed it was at least a possibility. However, the Iraqis were convinced that contractors were simply above any law.

These perceptions serious undercut the legitimacy of the government. A key measure of the legitimacy of a government is a monopoly on the use of force within its boundaries. The very act of hiring armed contractors dilutes that monopoly. Legitimate governments are also responsible for the actions of their agents – particularly those actions taken against their own populations. Yet, despite efforts to increase the accountability of contractors, the widespread perception is that armed contractors who commit crimes against host nation

people are outside the law of both the host country and the United States. While we have laws criminalizing certain activities, the cost and difficulty of trying a contractor for crimes that occurred overseas in a conflict zone has so far deterred U.S. prosecutors. In over seven years of activity in Iraq, no contractor has been convicted of a crime against Iraqi citizens. Either contractors are a remarkably law abiding group or the system does not work. The fact that an insurgency is essentially a competition for legitimacy in the eyes of the people elevates the presence of armed contractors to a strategic issue.

Exacerbating the legitimacy issue, contractors of all kinds are a serious irritant to the host nation population. Armed contractors irritate because they are an unaccountable group that can and does impose its will upon the population in many daily encounters – driving too fast, forcing locals off the road, using the wrong side of the road. Even unarmed contractors irritate the population when they take relatively well paying jobs that local people desperately need.

In addition to undercutting its legitimacy, the use of contractors may actually undercut local government power. In Afghanistan, security and reconstruction contracts have resulted in significant shifts in relative power between competing Afghan qawms as well as allegations of corruption. Dexter Filkins, writing in the *NY Times* notes the power structure in Orugzan Province, Afghanistan has changed completely due to the U.S. government selecting Mr. Matiullah Khan to provide security for convoys from Kandahar to Tirin Kot.

"With his NATO millions, and the American backing, Mr. Matiullah has grown into the strongest political and economic force in the region. He estimates that his salaries support 15,000 people in this impoverished province. ... This has irritated some local leaders,

who say that the line between Mr. Matiullah's business interest and the government has disappeared. .... Both General Carter and Hanif Atmar, the Afghan interior minister, said they hoped to disband Mr. Matiullah's militia soon — or at least to bring it under formal government control. ... General Carter said that while he had no direct proof in Mr. Matiullah's case, he harbored more general worries that the legions of unregulated Afghan security companies had a financial interest in prolonging chaos."

Thus, an unacknowledged but very serious strategic impact of using contractors is to directly undercut both the legitimacy and the authority of the host nation government.

Contracting also has a direct and measureable impact on the local economy. When the U.S. government passes its authority to a prime contractor, that contractor then controls a major source of new wealth and power in the community. However, the contractor is motivated by two factors – maximizing profit and making his operation run smoothly. This means that even if he devotes resources to understanding the impact of his operations on society, his decisions on how to allocate those resources will be different than those of someone trying to govern the area. For instance, various contractors' policies of hiring South Asians rather than Iraqis caused anger among Iraqis during the critical early phases of the insurgency. Desperate for jobs, the Iraqis saw Third Country Nationals getting jobs Iraqis were both qualified for and eager to do. 12 While there were clear business reasons and some security reasons for doing

Dexter Filkins, "With US Aid, Warlord Builds Afghan Empire," NY Times, 6 Jun 2010, <a href="http://www.nytimes.com/2010/06/06/world/asia/06warlords.html">http://www.nytimes.com/2010/06/06/world/asia/06warlords.html</a>, accessed 7 June 2010.
 Nicholas Pelham, "Contractors in Iraq Accused of Importing Labor and Exporting Profit," Financial Times, 14 Oct 2003. <a href="http://www.commondreams.org/headlines03/1014-01.htm">http://www.commondreams.org/headlines03/1014-01.htm</a>, accessed 7 Jun 2010

so, the decision was a slap in the face of Iraqis at a time of record unemployment within the country.

In contrast, the U.S. government in the form of a Provincial Reconstruction Team or a U.S. commander writes contracts specifically to influence the political and security situation in the area.

A related problem is the perception of the local population concerning how these contracts are managed. In Afghanistan, many Afghans are convinced that some contracts expend up to 80% of the funds on management. Agency Coordinating Body for Afghan Relief states 40% of the aid goes straight to corporate profit and salaries. Profit margins run as high as 50% and full time expatriot consultants cost between \$250,000 and \$350,000 per year. <sup>13</sup> Many of the contracts run through multiple subcontracting companies before the aid reaches the Afghan people and each subcontractor naturally takes a percentage for administrative overhead. <sup>14</sup> These confirmed cases of misuse of development funds further reduce the weak legitimacy of the Afghan government as well as ISAF's efforts.

There are also a number of indirect consequences of employing armed contractors. First, it opens the door for local organizations to build militias under the cover of being a security company. It is difficult to object to other elements of a society hiring security when the government is doing so. This is particularly true when the government is hiring both locals and foreign nationals to provide

Matt Waldman, "Falling Short: Aid Effectiveness in Afghanistan," ACBAR,
 <a href="http://www.acbar.org/ACBAR%20Publications/ACBAR%20Aid%20Effectiveness%20(25%20Mar%2008).pdf">http://www.acbar.org/ACBAR%20Publications/ACBAR%20Aid%20Effectiveness%20(25%20Mar%2008).pdf</a>, accessed 4 Jan 2010.
 Roya Wolverson, "Not So Helpful," *Newsweek, 24 Nov 2007*,

<sup>&</sup>quot;Roya Wolverson, "Not So Helpful," Newsweek, 24 Nov 2007, http://www.newsweek.com/id/72068, accessed 4 Jan 2010.

security. If the government needs private contractors to feel safe, the citizens, local businesses or even local political organizations can certainly argue that they do too. This fact has created significant problems for ISAF in Afghanistan.

"Because PSCs are under the control of powerful individuals, rather than the Afghan National Security Forces, they compete with state security forces and interfere with a government monopoly on the use of force. There is growing pressure from ISAF and within the Afghan government to reform and regulate these companies. Major General Nick Carter, the commander of Regional Command-South (RC-S), recently briefed that ISAF was developing a strategy to regulate PSCs as part of the Kandahar Operations unfolding in summer 2010."

In addition, Private Security Companies can compete directly with host nation attempts to recruit and retain military and police personnel. In January 2010, Major General Michael Ward stated that Afghanistan's government was considering capping the pay of private security firms because Afghan police were deserting in large numbers for the better pay and working conditions associated with private companies. This has created significant problems for ISAF. Major General Nick Carter, UK Army and Commander, ISAF Regional Command-South told reporters

"(P)rivate security companies and militias are a serious problem ... this is, of course, something that is of our own creation to a degree ... where we contracted out everything to the civilian market, has created these private security companies. And of course they are paid a great deal more than our Afghan security forces, which in itself is counterproductive because, of course, the temptation for a soldier in the ANP is to go across to a private security company because he might earn double in pay." 17

<sup>&</sup>lt;sup>15</sup> Carl Forsberg and Kimberly Kagan, "Consolidating Private Security Companies in South Afghanistan," *Institute for the Study of War*, 28 May 2010, <a href="http://www.understandingwar.org/files/BackgrounderPSC.pdf">http://www.understandingwar.org/files/BackgrounderPSC.pdf</a>, accessed 4 Jun 2010.

<sup>16 &</sup>quot;Afghan-Cda Security Firms," The Canadian Press-Broadcase wire, 25 January 2010, 06:42. Document BNW0000020100126e61p00011.

<sup>&</sup>lt;sup>17</sup> Major General Nick Carter's Defense Department Briefing via teleconference from Afghanistan, 26 May 2010.

Contract hiring also competes directly with the host nation civil government. In both Iraq and Afghanistan, educated professionals took jobs as drivers or clerks with contractors and NGOs simply because the jobs paid more than they could earn working for their own governments. In effect, ISAF and NGO hiring has created an internal "brain drain." This is of particular concern in Afghanistan where human capital is a major limitation on the ability of the government to function.

Contractors, both armed and unarmed, also represent a serious military vulnerability. In the uprising in the spring of 2004 when both Sunni and Shia factions conducted major operations against Coalition forces, the insurgents effectively cut Allied supply lines from Kuwait. U.S. forces faced significant logistics challenges as a result. Despite the crisis, U.S. officials could not morally order contract logistics providers to "fight through." The contractors lacked the training, equipment and legal status to do so. Had the supply line been run by military forces, it would have been both moral and possible to order them to fight through. Despite this demonstrated operational vulnerability, the fact that unarmed contractors are specifically not obligated to fight through has not been emphasized as a significant risk in employing contractors rather than military logistics organizations.

The substitution of contractors for soldiers and Marines creates yet another vulnerability – lack of an emergency reserve. In the past, support troops have been repeatedly employed in critical situations to provide reinforcements for overwhelmed combat troops. Contractors are simply unable to fulfill this

emergency role. This limitation, as well as the contractor's inability to fight through, are even more significant in conventional conflicts than in irregular war.

Contracting also takes key element of the counterinsurgency effort out of the hands of the commander. In the spring of 2010, ISAF determined that DynCorp had failed in its contract to train and mentor the Afghan police. ISAF then put the contract out for competition. Commander ISAF stated that the police are one the most critical elements of his campaign plan so the contracting process was accelerated. Not surprisingly, DynCorp did not win the new contract. Since time is critical in Afghanistan, plans were made to rapidly transition the contract to a new provider to insure the Afghan police could play their part in the COIN campaign. However, DynCorp protested the contract award and won in court. Thus they retain the training contract and will retain it while all legal processes are exhausted. In short, the commander lost control of one of the critical elements of his counterinsurgency campaign at a critical time—and there is nothing he can do about it. Despite DynCorp's documented failure, it remains in charge of police training and mentoring with the full knowledge that as soon as possible ISAF will get rid of them.

Contracts also fragment the chain of command. While all military units in a theater are under the command of the senior military officer in the theater, contractors are not. While both contractors and the government have worked hard to resolve coordination issues, the fact remains the contractors are not under military command.

A final negative impact of contracting is the requirement to provide security for unarmed contractors. Military logistics units can provide their own security in low threat environments but unarmed contractors cannot. The government must either assign military forces or hire additional armed contractors to provide that security.

#### The Question

Clearly contractors have an important and continuing role in U.S. operations – both domestic and overseas. In fact, there are currently numerous functions the United States Government is incapable of performing without contractor support. This is not a new phenomenon. DoD – particularly the Air Force and Navy – have long relied on contractors to fill niche requirements such as maintaining and, sometimes, even operating the newest high technology equipment. However, in Iraq and Afghanistan, the USG is using contractors to execute functions in the field that bring them in daily contact with local populations in combat zones.

Despite conducting almost nine years of combat operations supported by contractors, the United States still has not conducted an in-depth study of the strategic impact the use of contractors has in counterinsurgency. I don't mean contracts and contractors are not being studied. Congress formed The Commission on Wartime Contracting specifically "to assess a number of factors related to wartime contracting, including the extent of waste, fraud, abuse, and mismanagement of wartime contracts." While looking to improve the efficiency of wartime contracting, the Commission is not looking into the strategic impact

<sup>18</sup> www.wartimecontracting.gov accessed 24 Jul 2009.

the use of contractors has in COIN operations. In the executive summary of its June 2009 Interim Report, the Commission does not consider the strategic logic behind using contractors but instead, as tasked, focuses on improving efficiency.<sup>19</sup>

For their parts, the Departments of Defense and State are conducting studies to determine how to reduce fraud and increase the efficiency of contractors. The Joint Staff is running a major study to determine the level of dependency on contractor support in contingency operations. Various Justice Department investigations are going over past contracts for everything from fraud to abuse of prisoners to inappropriate use of deadly force. Yet none of these studies are looking at the fundamental questions concerning the strategic impact of contractors in combat.

Despite our failure to evaluate them, contractors clearly have a number of direct, strategic-level impacts on counterinsurgency operations. The most important are the reduction of political capital necessary to commit U.S. forces to war; the impacts on the legitimacy of a counterinsurgency effort; and the perceived morality of that effort.

Rather than automatically defaulting to hiring contractors as a relatively quick, easy and politically benign solution to an immediate problem, the United States needs to examine these strategic level questions.

<sup>&</sup>lt;sup>19</sup> Commission on Wartime Contracting in Iraq and Afghanistan, "At What Cost? Contingency Contracting in Iraq and Afghanistan, June 2009, <a href="http://www.wartimecontracting.gov/docs/CWC">http://www.wartimecontracting.gov/docs/CWC</a> Interim Report At What Cost 06-10-09.pdf, accessed 13 June 2010.

First, what is the impact of contractors on the initial decision to go to war as well as the will to sustain the conflict? Both proponents and opponents admit the U.S. would have required much greater mobilization to support a force of 320,000 in Iraq (the combined troop and contractor count) or a force of over 210,000 in Afghanistan. The use of contractors allowed us to conduct both wars with much less domestic political discourse. But is this a good idea? Should we seek methods that make it easier to take the nation to war? That does not seem to be the intent of the Constitution nor does it seem like a good idea when entering protracted conflicts. Insurgents understand that political will is the critical vulnerability of the United States in irregular warfare. They have discussed this factor openly in their online strategic forums for almost a decade.<sup>20</sup> Insuring the American public understands the difficulty of the impending conflict and is firmly behind the effort should be an essential element in committing forces to such a conflict. Thus while the use of contractors lessons the extent of mobilization needed, it may well hurt the effort in the long term.

Second, as discussed earlier in this paper contractors undermine the legitimacy of both U.S. and host nation efforts in a counterinsurgency in a variety of ways. *FM 3-24 Counterinsurgency* states that the conflict is a competition for legitimacy between the counterinsurgent and the insurgent.<sup>21</sup> By choosing to use contractors, we directly undercut a central theme of our own

<sup>&</sup>lt;sup>20</sup>MEMRI, "Bin Laden Lieutenant Admits to September 11 and Explains Al-Qa'ida's Combat Doctrine," 20 Feb 2002, <a href="http://www.memri.org/report/en/0/0/0/0/0/0/607.htm">http://www.memri.org/report/en/0/0/0/0/0/0/0/607.htm</a>, accessed 13 Jun 2010

<sup>2010
&</sup>lt;sup>21</sup> FM 3-24/MCWP3.33-5 Counterinsurgency, Headquarters, Department of the Army, Dec 2006, p. 1-1.

counterinsurgency doctrine. Under certain conditions, we may choose to use contractors in spite of the impact on legitimacy but we should not do so in ignorance of that impact. Any decision to use contractors in a combat zone should be carefully considered for its impact on the strategy we have chosen and the campaign plan we are using to execute that strategy.

A third area which needs consideration at the strategic level is the morality of using contractors. What are the moral implications of authorizing contractors, qualified or not, to use deadly force in the name of the United States? What about hiring poor third world citizens to sustain casualties in support of U.S. policy? What is the U.S. responsibility for wounded and killed contractors – particularly third world contractors? While these sound like theoretical questions, they are in fact practical ones. Maintaining domestic popular support for conflict requires that it U.S. actions be both legitimate and moral.

These questions are essentially derived from the real question "Is it strategically a good idea to use contractors in combat zones?" While it is too late to debate this question for our current conflicts, it is essential we make this a central part of our post-Afghanistan force structure discussions. The size and type of force we build for the future depends on the answer.

The views expressed in this statement are those of the author and do not reflect the official policy or position of the National Defense University, the Defense Department or the U.S. government.

Mr. TIERNEY. Thank you, Colonel. Dr. Starr.

### STATEMENT OF S. FREDERICK STARR, Ph.D.

Mr. Starr. Mr. Chairman, Mr. Flake, I have nothing to add to the various interventions regarding the tactics of contracting.

Mr. TIERNEY. Well, then it is a rap, and we will start again. No. Mr. Starr. However, I would like to suggest that none of these will affect the bigger picture of the fate of the mission in Afghani-

And let me get to this point by a couple of simple questions.

Why do we need so much protection along the roads? Well, the answer is obvious; because there are Taliban forces and other criminal groups floating about.

Second, why do they move about so freely? Again, the answer is obvious; because the population at large is totally passive. It is in-

different to this.

Then, why are they not engaged in the protection of their roads? Well, because they don't see any benefit from the roads being open. These are being opened for transport of U.S. military equipment, not for the transport of their local crops, their local products, let alone for regional transport, let alone for continental transport from which they could richly benefit. So they are spectators.

And beyond that, of course, you might note that the defeat of the Taliban and the crippling of al Qaeda are perceived as our objectives. They don't see where our objectives mesh with their personal

objectives, which is economic betterment.

So let me raise the question, what kind of strategy would work? What is needed? Well, obviously, an economic strategy, and both Presidents Bush and Obama have spoken about that. We have a

lot of economic projects; we don't have a strategy.

What would meet that criteria for us—what are the criteria that must be met for such a strategy? Well, I would say there are three or four. First of all, it has to benefit locals. If they don't see a benefit from it, they are going to be neutral or opposed to anything we do, including transport. Second, it must support our military effort, and it has to go simultaneously with it. Third, it has to be able to provide an income stream for the government. We are paying all Afghan civil service salaries today. That isn't a sustainable arrangement. And finally, it has to work fast.

Now, the only strategy that meets such criteria, the only one that I am aware of is exactly the subject that we are discussing today, transport and trade. I would submit this is a much more important hearing, even than has been suggested by our very competent pre-

vious speakers.

What do we mean? We are talking about opening up local channels of trade for local trade. We are talking about regional channels of trade, Afghanistan and its immediate neighbors. And we are also talking about the great continental trade routes that literally go from Hamburg to Hanoi, connect Europe and the Indian subcontinent. This potentially is a money machine. Once it starts to flow at the most local level, everyone will take advantage of it. You don't have to advertise it. Everyone will know, and they will become the defenders of the open road rather than the passive observers or worse.

Now, you could say, well, aren't we doing this anyway with the Northern Distribution Network and so on. Yes, we are doing fantastic stuff in transportation, whatever the problems are, and they are serious. Nonetheless, it is a major achievement. Yet we have no plan for engaging the local economies in this, we have no plan for opening this to local shippers, local producers, farmers and so on, we have no exit plan, no transition plan on this to privatize, if you will, civilianize these transport groups. And therefore, everyone is skeptical or opposed.

Now, what is needed? Very simply, the United States needs to adopt this as a fundamental strategy on par with its military strategy, because without this, the military strategy will not succeed. And one might say, well, isn't this very expensive? Aren't you talking about building masses of roads? But we have heard from several of the Congressmen today that, in fact, the biggest impediments are actually bureaucratic and people imposing long delays at borders and these sorts. It is a managerial problem; it is not an in-

frastructure problem fundamentally.

And beyond that, let me say that this bigger development I am talking about is being actively promoted by, well, all the major international banks, especially Asia Development Bank, ECO, World Bank and so on; also by China, India, Pakistan, Iran, all the

central Asian countries, Saudi Arabia, Japan and so forth. In other words, this is happening. What I am speaking about is going to break through. The question is whether the United States is savvy enough to put itself at the head of this to be the coordinator and convenor for the effort that opens the cork which Afghanistan now presents to the system as a whole. If we do, I think we are on the road to success in Afghanistan. If we don't, all the efforts, the commendable suggestions that have been made here with regard to transport, will be for naught.

Thank you, sir.

[The prepared statement of Mr. Starr follows:]

U.S. House of Representatives Committee on Oversight and Governmental Reforms Subcommittee on National Security and Foreign Affairs

Testimony of S. Frederick Starr Chairman, Central Asia-Caucasus Institute School of Advanced International Affairs Johns Hopkins University

22 June 2010

The Subcommittee has expressed concern over the practice of making payments to local warlords and even Taliban forces to secure the transit of goods through the territories they control. Opponents of the practice see it as corrupt in principle and an unnecessary acknowledgment of the Taliban's authority in areas of primary concern to the US/NATO campaign. Defenders see it instead as a necessary means of securing a greater end, namely, the advancement of the current strategy of gaining control over territories, holding them, and then promoting forms of development that the local population will welcome. In this light, the practice becomes as tactical means of making the Taliban complicit in its own destruction as an effective force.

I am not going to adjudicate between these two alternatives as they have been presented here and as they are generally discussed today. Each can and does claim the high ground of principle and strategic prudence. I would like instead to focus your attention on the roads themselves, and on their absolute significance to the task in which we are engaged in Afghanistan. We tend to view them as simply the channels by which we deliver military equipment and supplies to our local forces. This is how we have conceived the Northern Distribution Network (NDN), the magnificent set of road and railroad routes that are moving more goods into Afghanistan today than has ever occurred in that country's history. In this case, as with the interior roads that we are securing through payments to the Taliban, the goods are essential to NATO's military mission.

But roads in Afghanistan and between Afghanistan and its neighbors potentially fulfill even more important functions, ones that pertain to the lives of everyone living in the area and to every government involved. These functions include:

- 1) Links between farmers in remote areas and secondary markets.
- 2) Links between secondary and primary markets.
- 3) Links between primary markets and markets abroad.
- Links along a continent-wide system of road transport that extends from Europe and the Middle East to India and Southeast Asia.

5) Thanks to the above four factors, roads are the most effective engines for profit to local farmers and processors, and the most efficient incubators of new industries and employment for Afghanistan as a whole, whether in the transport, processing, extractive or service sectors.

President Obama, like President Bush before him, has rightly stressed what is called the "economic" dimension of US strategy in Afghanistan. Without economic progress, no military gains will be solid or sustainable. Indeed, one can go as far as to say that unless the local populace is convinced that the US presence will improve their lives, even short-term military gains will be all but impossible. Stated differently, the US' stated goals of destroying al Queda and crippling the Taliban do not themselves engage local people. Only positive goals will bring them around, and this means the realistic hope of economic improvements for themselves and their families. Because of the five points listed above, the reopening of roads and transport routes within and across Afghanistan is not only the best but the <u>only</u> way of making battlefield gains permanent. Indeed, they are the key to success in Afghanistan.

Dr. Andrew C. Kuchins of CSIS and I, working with a team of experts, have prepared a brief paper on the central importance of roads and transport to our success in Afghanistan. Copies are available here today. David Ignatius provided a solid overview of the argument in last Sunday's Washington Post.

We argue that roads and other forms of transport, including railroads, pipelines and hydroelectric lines, are together a money machine that can fundamentally transform both Afghanistan and its neighbors. We point out that the reopening of these great transport routes within and through Afghanistan is advancing quickly with many patrons besides the United States. Among those investing billions to reopen continental trade are the Asian Development Bank, World Bank, and the governments of India, China, Pakistan, the EU, Russia, Iran, and all the countries of Central Asia and the Caucasus. No change taking place in the world today will do more to improve the lives of millions than this.

In the emergence of these grand networks, Afghanistan stands as a kind of bottleneck or cork. The old Soviet border effectively sliced through the "Silk Roads" that ran across Afghanistan, connecting India and Europe. Even after the collapse of the USSR, Afghanistan remained the great blockage in the system due to Taliban rule there.

The greatest result of Operation Enduring Freedom was not foreseen, intended, or even recognized at the time: by destroying Taliban rule the US opened the possibility of reviving the great transport routes across Afghanistan that had enabled that country to prosper for 2,000 years. If this happens, ordinary Afghans will be the beneficiaries, for they will be able to sell their agricultural produce at higher-priced markets, get their minerals from mine to markets, and provide services and facilities for truckers and traders alike. Significantly, the Government of Afghanistan also benefits, by gaining (through tariffs) a sustainable income stream. Let me remind you that today US taxpayers are paying all civil service salaries in Afghanistan.

Returning to our main question, is it wise or simply wrong to pay off Taliban forces to enable goods to pass through territories they control. My answer would be this: if this is simply to enable us to deliver military-related goods, it is wrong. It advertises our weakness without bringing direct benefits to the local population.

However, if such a policy is part of a larger strategy based on the reopening of transport and trade within and across Afghanistan, it is prudent and wise. For people who see the chance of getting their crops to higher-priced markets will seize them. They will fight anyone who proposes to close the road thereafter. Similarly, people who are profiting from feeding and servicing the transport sector will resist anyone who proposes to shut down road transport, or to resist the construction of railroads or pipelines. Seen in this context, paying Taliban to keep open a road is nothing less than a way of hiring the Taliban to work towards their own demise.

The Government of Afghanistan fully understands this, and therefore supports the strategy proposed here. Hamid Karzai has written:

"...Once we are on our feet with our own economy,...with Afghanistan becoming a hub for transportation in Central Asia and South and West Asia..., Afghanistan will remain a strong and good and economically viable partner with the United States and our other allies."

In the same spirit, General David H. Petraeus writes: that:

"Sound strategy demands the use of all the instruments of power. This vision for Afghanistan and the region makes a compelling case that transport and trade can help restore the central role of Afghanistan in Central Asia. By once again becoming a transport hub, Afghanistan can regain economic vitality and thrive as it did in the days of the Silk Road."

Mr. TIERNEY. Thank you. And thank all of you. It is great food for thought.

Let me start, if I might, with Mr. Schwartz. When you count the contractors, the armed contractors in theater, is there any way you can actually count the people that might be part of one of the commanders' militia if they are not registered, or do we just assume that it is whatever number you count plus a whole lot more people who are unregistered working as militia forces?

Mr. Schwartz. There have been questions raised as to the ability to accurately count those people. The Department of Defense has acknowledged that difficulty. The easiest segments to count are, of course, the U.S. nationals and third-country nationals, particularly those that need permission to come in and get arming authority from the PSCs that are properly regulated.

But it is a question that many people have raised, including DOD, as I said: the issue of the ability to accurately count private security contractor personnel that are working for local militias, beyond Kabul for sure.

Mr. TIERNEY. Thank you.

Has CRS or anybody that you know done an analysis comparing the risk of using, or I should say the risk of not using private security contractors in a counterinsurgency sort of situation against the risk of using them but not managing and overseeing them properly?

Mr. Schwarz. I am not familiar with a particular study that analyzes specifically Afghanistan beyond what some of the other people here on the panel have discussed. But there have been concerns expressed by people in uniform over there in Afghanistan that some of the events that are occurring are in fact making their mission much more difficult.

Mr. TIERNEY. Mr. Forsberg, Ahmed Wali Karzai, in your research and your work, have you heard recent contemplations that he might be behind or somehow connected with a desire to have a Kandahar security operation where they consolidate a number of the different people that have been adding security to the southern area so far?

Mr. Forsberg. There have been several media reports to that effect. Dexter Filkins has done several of these pieces. If you look at Ahmed Wali Karzai's connections, there are linkages between him and some of the figures involved in the Kandahar security force, including Commander Ruhullah, and reporting that Minister Atmar had asked Ahmed Wali Karzai to take a role in achieving the formation of the Kandahar security force.

Mr. TIERNEY. Thank you.

Dr. Starr, I have to ask you this. If I am hearing you right, are you saying that the U.S.' strategy would be better served if we took our military forces and used them to protect the transportation lines and that could open up a whole host of other possibilities over there, as opposed to paying off warlords or others, but to use our forces and concentrate them on keeping those transportation lines free and then using them for the regional, local and continental trade?

Mr. STARR. Yes, sir. Keeping open—the opening and maintenance of the transportation corridors should be a high strategic objective.

Mr. TIERNEY. Colonel, do you have an opinion on that?

Colonel Hammes. Sir, if you take—the figures on the GDP of Afghanistan are disputed. But if you take the \$13 billion here, Afghanistan has a GDP of \$500 per person. If we were wildly successful and in 10 years doubled that, they would still be poorer than today's Chad. Chad is not a functioning state. I don't see in 10 years making Afghanistan a functioning state based on a doubling of the economy of the country.

Mr. TIERNEY. And that is even with say Dr. Starr's program

being successful, it would still be a problem you think?

Colonel Hammes. Sir, I think the ability to double the economy of a country is a pretty significant accomplishment. You have to go to 17 percent. With the reduction in drug trade, you have to go to about 10 percent to sustain it for 10 years to get to poorer than today's Chad, sir.

Mr. Tierney. Dr. Starr.

Mr. Starr. If I may say, Korea at a certain point was almost at the level of Afghanistan today. We persisted. We pursued prudent market-based economic policies, and look what happened, not only

in the economy but in the governmental structures.

I think the possibilities are well beyond anything suggested here. Those aren't my conclusions. They are the conclusions of the Asian Development Bank. They are the conclusions of a half-dozen serious studies that have been done by national governments before they have invested in these critical infrastructure issues.

Mr. TIERNEY. Thank you.

Mr. Flake.

Mr. Flake. Thank you.

Mr. Schwartz, given the current structure that we have for these contracts, is it possible for the Department of Defense to manage or supervise these contracts the way that the law requires them to do?

Mr. Schwartz. Thank you for that question. A lot of people have actually done a lot of good in-depth analysis into that, including the Government Accountability Office, the Special Inspector General, as well as the Commission on Wartime Contracting. And while they have all expressed that DOD has made progress, they have also generally expressed that there is a lot to be done. A number of them have come up with specific options and recommendations that they believe can definitely have an impact, and a lot of them are out there.

I will just mention a couple that have been thrown out by various people. One is as a result of Nisous Square, that event with Blackwater about 3 years ago in Iraq, the Kennedy Commission, which was published by the State Department, required, based on the recommendation from the Kennedy report, to have U.S. Government personnel go along with every convoy of the State Department. Some analysts have recommended that would be useful for the Department of Defense, to make sure that every time there is a large convoy, to go out. That is one option that has been mentioned there.

Another option that has been mentioned is to do an in-depth analysis of who is being hired. So the general view of many of the people who have looked in depth at this is that progress can be made.

Mr. FLAKE. Mr. Forsberg, I tried to get from the last panel, and I understand I wasn't going to get much of a policy response from them, but at what point does it become counterproductive to a COIN strategy to have the kind of activity that has been found in this report? And what level is acceptable to still have an effective counterinsurgency strategy, to have a parallel structure of authority outside of the Afghan government?

Mr. FORSBERG. Thank you, Congressman.

As I said, this is a very serious problem. And I think the goal needs to be to reduce it as much as possible. The issue, of course, is that while we avoid the costs of the system, we also have to weigh the benefits and say, that would require looking at how hard it would be to move the logistics without the current system, but it is clear the current system is counterproductive. And even though in the short term we may have to continue to tolerate the reliance on these militia commanders, I think it is imperative, because this is such a fundamental driver of the insurgency, that we have a long-term strategy to shift away from the current model because the current model is a key factor undermining the Afghan government's legitimacy.

Mr. Flake. Colonel Hammes, how likely is it that we can move away from this model? These warlords and the militias that they control are likely making as much money as they would as part of the Afghan security forces, either the police or the military. How

likely is it, in your view, that we can make this shift?

Colonel HAMMES. Sir, I think it would be very unlikely. The people who gain power from this are not going to voluntarily give it up, so it would have to be integrated into some kind of a negotiated deal.

In the mid-1980's when insurgents were good guys, I was segunded to the agency and was helping with the Afghan task force. The Soviets needed to push a 4,000 truck convoy to Kandahar or they were going to lose Kandahar. They attempted to fight their way through with multiple regiments of armored troops and could not. They struck a deal with the tribes and rented an opening of the road for a certain period of time. Money was paid, convoy through, then the road was closed behind them. So it is still a matter of Afghan negotiation plus contacts plus the willingness to fight. It is not a military solvable problem without a very large force structure.

Mr. Flake. Well, some on this panel have suggested that we have leverage to make this happen. Do we have that leverage, in your view, sufficient leverage to—I mean, we control the contracts?

Colonel Hammes. I am not an expert on relationships with the various groups, but there is a huge problem here in terms of the internal dynamics that we would have to understand at the Afghan level to make the negotiations appropriate on the various road sections and then we would have to dismantle the current military organizations that have been built to do this, unless we can co-opt them by bringing them onsite. And of course, to break them up and put them in the armed forces, they don't view that as co-option but rather as loss.

Mr. Flake. Dr. Starr, you talk about the importance of trade routes and having the necessary infrastructure to enable that. If we play a greater role in creating that infrastructure, don't we still

have the same problem protecting it?

Mr. Starr. No. Because what we have now is, first, U.S. Government state trade, basically our moving our goods around. You don't have the kind of serious private trade that I am speaking of. And when you do have the beginnings of it, it is highly localized, which feeds exactly the situation we have been talking about, local bosses.

Once you have longer strings of trade connecting remote people to secondary markets, and secondary to primary markets, you have people way down this line exerting pressure to keep this particular problematic section open. You don't have that today.

We have a conflictual model. It is basically the United States versus all kinds of good and bad, some very bad, private interest

there.

This is an alternative model in which we actually are opening up channels for trade in which you actually create an entirely different incentive structure, not just for the traders, as I have emphasized, but also for the public, which becomes actively engaged in keeping the roads open as, indeed, in a few cases they have been actively engaged in keeping schools open.

Now, this isn't utopian. Let me just say, this is the policy of the Afghan government right now. They would love to see us engage in this. This has been presented to General Petraeus's staff and the people at CENTCOM in the last 2 weeks. They were very, very positive about the ideas, as indicated in the published report. I

think this is fast gaining traction as essential.

And, by the way, it is very relevant, just as we get involved with this project in Kandahar, if you look on the map over here, what isn't shown is the new Pakistani port at Gwardar. Now, Gwardar is a clear shot from Kandahar. But never in our 8, 9 years in Afghanistan have we made a priority of linking that immediate port

with the ring road via Kandahar.

Now, this does two things. Were we, in arriving in Kandahar, to say, within the next 3 weeks, you are going to be able to get a truck from here to Karachi port—I am sorry, Gwardar port, with no more than 6 or 8 hours at the border crossing, if we were to do that, we would so juggle the incentives, not just in Kandahar, but in the Taliban stronghold of Quetta. We would transform the economic situation. The incentives would be different. You would have new actors. You would have old actors taking up new roles and so on. Now, this is ours for the taking. I mean, we are there. We are in the catbird seat right now. We can make this happen. If we choose not to, it will eventually happen without us. But, unfortunately, not to the benefit of our mission.

Mr. FLAKE. Thank you.

Mr. TIERNEY. That is interesting.

Colonel Hammes, let me ask you again. You were a former military commander, you have done just about everything there is to do from the ground on up, so I put this question to you. If you were

still a military commander in this theater, how would you feel about knowing that a convoy of pick-up trucks and SUVs with mounted DShK anti-aircraft machine guns mounted on them were rolling through your battle space accompanied by a guide force of 400 men with AK-47s and RPGs firing at villages in an attempt to intimidate potential attackers?

Colonel Hammes. Sir, obviously, this is a contradiction of the COIN approach, but I think currently it is rooted in necessity. If you don't let them, you have no supplies. And I think that is the

problem we built for ourselves.

Most of these figures indicate about 15,000 armed contractors doing this job. That would require more than a division of additional U.S. troops, which of course means you need more convoys. So you would consume your entire plus-up for Afghanistan in providing supplies to get through.

When you choose to fight a battle where your lines of communication run through territories that have been challenged since Alexander fought his way out of Afghanistan, it is hard to envision

a way to resupply other than making deals with the locals. Mr. Tierney. Well, Mr. Forsberg talks about transitioning out of that model to a different and better model. Can you foresee an example of that?

Colonel HAMMES. It would be very difficult and take a long time,

sir.

Mr. TIERNEY. And how do you envision, Mr. Forsberg, to what do

we transition, or how do we get there, do you think?

Mr. FORSBERG. I think, Congressman, the first step is to gain oversight of what is happening. There are some things we can do simply by reforming contracting practices to ensure that we are not creating monopolies in the hands of certain commanders, to ensure that we are restraining their behaviors. And that is the sort of preliminarily step.

But in terms of transitioning, there is also the capacity to rely on Afghan force structures eventually. I think once you start—if you take action to break down these militias, that I think will at some point help recruitment in the ANA and ANP. Right now there is a competition between some of these private security companies

and ANA for recruitment.

Mr. TIERNEY. But other than taking them on militarily, how are

you going to do it?

Mr. FORSBERG. Eventually we want the Afghan army and the Afghan police to be strong enough to provide security on these routes. And this, of course, will take some time. The U.S.' commitment to generating the Afghan army is a long-term one, and I think we have only seen the industrial strength mentoring and partnership efforts start in the last 6 months. And I think we can hope that the pace at which we develop the Afghan army will accelerate past what we have seen in the past.

Mr. Tierney. I mean, this is sort of perplexing, you know, which

comes first?

Go ahead, Dr. Starr.

Mr. Starr. I think there is some naivety here about, well, can the Afghan army take over this function or not, or should it be put in the hands of the U.S. forces and so on? The fact is that if it is put in the hands of the U.S. forces, you have made every one of the people now doing it active opponents. You have doubled the opposition, and they are effective because they know it from the inside.

If you try to turn it over to the Afghan army, this is a very slow

and long-term project. It will have much the same effect.

It seems to me you have to look fundamentally at the incentive structures. We have announced that we are leaving. It is not, in my judgment, even if we are, it is not a prudent thing to publicize the way we have, because every one in the region, not just Afghanistan, set its watch. And you have a lot of people now who are involved in the security and transport businesses in Afghanistan making hay while the sun shines in any way they can. They don't see a future. We leave, this system collapses. They better have plenty of money in Dubai by then or they have lost their chance.

What I am suggesting is that we become the sponsors, well-wishers of normal trade and transport. And some of these guys will

transition into it.

How do you do that? It is partly rhetorical. It is announcing it, saying publicly that is our goal.

But beyond that, it is saying, yes, we are going to extend security

to private trade where the same—

Mr. TIERNEY. When you say extend security, Doctor, extend U.S. force security or contractor security?

Mr. STARR. That I will leave to the conclusion of the discussion. I think, however, that is something that the Afghan National Army could undertake tomorrow.

Mr. Tierney. The protection of the road system? You think that they are prepared to—

Mr. STARR. For private local trade, yes. Because that would not

involve foreign forces or even foreign money directly.

My point is simply that if we are unable to offer anything in the way of a serious economic incentive to the local population to keep roads open, we will fail. And the only kind of solution that I can conceive that will meet that criterion is that we become the sponsor of the open road.

Mr. TIERNEY. We are going to wind this up because we really appreciate the time that you have spent with us here this afternoon.

And I do want to give any of you or all of you an opportunity for one last word if you feel compelled.

Mr. Schwartz.

Pass.

Mr. Forsberg.

Pass.

Colonel.

Pass.

Dr. Starr.

Mr. Starr. I would like to return to what Mr. Flake said three times, and which I think, Mr. Chairman, you said several times. This is a problem fundamentally not of tactics but of strategy. If we try to solve today's question on a mere tactical level, it won't work. It must be addressed on a strategic level. If you can come up with a better alternative economic strategy than I proposed

here, I think you should rush to embrace it. But we need one. We don't have one.

Mr. TIERNEY. Thank you. Thank you all very, very much. It is great food for thought, and we appreciate the time and thoughtfulness that you put into your testimony. The hearing is adjourned.

[Whereupon, at 5:14 p.m., the subcommittee was adjourned.]